

CORK CITY COUNCIL
COMHAIRLE CATHRACH
CHORCAÍ

BUDGET 2021

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BUDGET 2021

REPORT FROM CHIEF EXECUTIVE

Budget 2021

To An Cathaoirleach and members of Cork City Council.

I enclose for your consideration the 2021 draft Budget for Cork City Council.

I am presenting a balanced draft budget to the members of Cork City Council for 2021. The budget represents an investment in the delivery of services to the city of €226m. This is an increase of approximately €4m compared to the 2020 budget. The main contributors to the increase in expenditure are (1) An increase in payroll of €0.8m (2) Increase in pensions of €0.5m (3) Increase in funding for public lighting of €1.6m. (4) Increase in funding for Traffic Signals of €0.4m.

The preparation of the 2021 budget for consideration and adoption by Cork City Council has proved to be an extremely challenging task. As a result of Covid-19, the general economic climate and state of our national and local finances have been severely impacted. In the case of Cork City Council, due to Covid-19 lockdown and the gradual reopening and then closing of business, our income sources have come under pressure and this has had a knock on effect on our ability to provide services in these times.

Cork City Council will have reduced income in 2021 from the majority of its income sources. While the City Council will be receiving compensation for the waiver of commercial rates income for 9 months in 2020, we are uncertain as to what will happen in 2021. Businesses are struggling, trying to trade under restrictions imposed by Covid 19. The restart grant and the restart grant plus have all been introduced in 2020 to assist businesses to restart and trade in a Covid 19 environment. Such grants and incentives may not be available in 2021.

The bringing of a balanced budget before Council has involved taking into consideration the views and priorities of members as expressed in the numerous Finance and Estimates Committee meetings and Corporate Policy Group meetings. The estimated income and expenditure for 2021 was examined at great length by the Finance and Estimates Committee. At a very early stage of the budget process, members were advised of the difficult financial constraints that the budget would be based upon. To their great credit, members engaged with the budget process and their contributions and suggested solutions were of great benefit in the finalising of the draft budget. I would like to thank members for their valuable assistance and patience in this process.

At the statutory meeting to set the Local Adjustment Factor (LAF) for the Local Property Tax (LPT) on 25th September, members decided to vary the LAF rate upwards by 7.5%. This gave the Council an additional income of €1,579,500. This was a very welcome outcome as it provided for an additional source of badly needed income to assist in balancing the budget in order to maintain existing services for 2021.

However, even allowing for this increase, the City Council will have reduced incomes in all its revenue streams for 2021. As a result, the City Council has had to curtail its spend on services by €1.5m across all directorates within the organisation.

Cork City Council became a self funding Local Authority from an LPT perspective as a result of the Boundary Extension. The City Council no longer receives funding from the 20% equalisation fund that ensures all local authorities maintain their funding levels, that equated to the LGF (Local Government Fund).

For 2021, Cork City Council will generate more funding from LPT than it will be allowed to keep and spend on current expenditure. The excess funding under LPT will be €2.9m of which €2.7 will be used for Housing Capital services and €200k will be used for Housing Revenue services.

Commercial Rates

The income from commercial rates represents 43% of the total income of the City Council. There will be no rate increase in the 2021 budget.

During 2020, the government introduced a number of grants, Restart Grant and Restart Grant Plus which targeted micro and small businesses that suffered substantial loss of income due to Covid-19 restrictions and who required assistance in re-opening.

Both the Restart Grant and Restart Plus Grant schemes were administered by staff within the Rates Department and from staff in other directorates who provided assistance. As mentioned previously the Government introduced a 9 month waiver of rates for certain businesses. In respect of 2021, we are unsure as to whether there will be a waiver scheme in place. As we are all aware, businesses are struggling trying to meet the demands imposed on them as a result of Covid-19 and many may be forced to close in the long term. This uncertainty will have a major impact on our Rates and on what can be collected or is collectable in 2021.

It is intended that the rates incentive scheme will continue whereby a grant is given to all compliant ratepayers when certain criteria are met. The scheme is aimed at small and medium enterprises, who make up 57% of our ratepayer base. The grant in 2021 will be 3% of the annual bill/charge (up to maximum bill of €4,000). There will be no application process involved. The rate accounts which meet the qualifying criteria, will have the grant automatically applied as a credit to their account in 2022.

In order to qualify for the grant, ratepayers must have their account settled in full by November 30th 2021 and have no outstanding arrears on their account. Ratepayers that pay their account on a payment plan will also qualify for the grant.

Boundary Extension

The City boundary extension came into effect on May 31st, 2019. The City Council took over the delivery of services in the extended area on that date. Under the Local Government Act, 2019 the City Council became the rating authority in January 2020 for the extended areas as required under the legislation.

Water Services

The water services budget is presented on the basis that the full cost of the management and operation of the water and waste water services for the city in 2021 are recouped in full from Irish Water. The delivery of water services in the country transferred from the Local Authorities from the 1st January 2014 to Irish Water. The resultant position is that the City Council will continue to operate the water services on an agency basis for Irish Water under a 12 year Service Level Agreement. In essence, it will be the City Council's existing staff that will continue to operate this service into the future.

Local Authority Housing

Rebuilding Ireland – An Action Plan for Housing & Homelessness was published by Government in July 2016. The City Council has been to the forefront in actioning and

successfully advancing a number of acquisitions and construction projects to deliver additional social housing units in the City. The Rebuilding Ireland target for 2018-2021 for build, acquisition and leasing is 2,154. Cork City Council is on track to deliver this target.

Construction was completed on a 66 unit scheme in Deanrock, five further schemes providing 77 new homes were delivered at High Street, Blarney Street and White Street. A further turnkey scheme at Aspen Drive delivered 29 homes.

47 new homes have now been delivered under Phase 2A of the Cork North West Regeneration Project. A further 27 homes are to be delivered under phase 2C by the end of 2020.

Under the competitive dialogue process a further 195 homes, having been granted part 8 permission, will proceed to construction by the end of 2020. Construction is also advancing on further projects to deliver in the period 2020 – 2021 at **(1)** Lower John Street (17), **(2)** Gerald Griffin Street (17), **(3)** Block 1-6 Gerald Griffin Street/ Burkes Avenue (42), **(4)** Shandon Street (9), together with a number of other projects comprising of over 400 units advancing through design and tender stages. In addition, planning for 147 units at Boherboy Road, Mayfield, has been received from An Bord Pleanála.

Vacant House Programme

During 2020, Cork City Council completed Deep Energy Efficiency retrofitting works on 156 apartments. The total cost of the works was €7m. In addition, funding was received to start works on a further 54 units.

The Council is also participating in an Interreg North West Europe Project called RED-WOLF that aims to reduce the carbon emissions from ten properties using electric storage heaters, solar voltaic panels, batteries and an algorithm that targets the consumption of electricity to when the CO2 content of the grid is low.

The need to increase awareness in reducing carbon emissions and useful steps to achieve the reductions will be developed in a Regional Action Plan by the City Council in 2021. Improving the energy efficiency of the housing stock has benefits for the tenants including better health outcomes, better quality of life and lower energy bills, thus reducing the incidence of fuel poverty.

Under the July Stimulus Programme, €4.2m in funding was allocated to Cork City Council for the refurbishment of 182 properties. Work is continuing on these units. In addition, 50 vacant properties were refurbished during March to June in relation to Covid-19 related uses.

Housing Maintenance

Work is continuing on the various projects that are being funded by the housing maintenance €11m loan. Provision for the repayment of the loan charge has been provided for in the 2021 budget. Additionally, provision is also included to meet the council liabilities for loan charges arising from the housing capital and advanced land purchase programmes.

Disabled Persons Grants & Disability Works to Local Authority Homes

The budget as presented provides for a budget of €3.3m on disabled person grants to private homeowners of which 80% will be funded. As regards works on our own housing stock, the programme will be limited to the level of grant that we receive from central government. The Council expects the funding to be in the region of €677k of which 90% will be funded.

Car Parking

There will be no increase in car parking charges in 2021 which remain at €1.70/€2.00/€2.30 for both on street and off street parking. The councils multi-story car parks at Lavitts Quay/Paul Street and Kyril's Quay/North Main Street are the cheapest in the city.

However due to the situation with covid-19, the introduction of additional cycleways and pedestrianisation of the city streets, car parking income will be significantly reduced. For the year 2021, the budgeted income has been reduced by €1.7m compared to 2020.

Roads & Transportation

During the year, Cork City Council received an allocation of €4m from the NTA in relation to Active Travel Measures as part of the July Stimulus programme. The following projects were covered under this:

- Footpath (both provision of new and improvement if existing)
- Provision of new/ widened cycle lanes & pedestrian crossing for residents and workers
- Installation of parklets
- Installation of automated rising bollards to permanently restrict vehicular access to streets
- New bike parking at 50 locations in city
- Low cost safety schemes

Progress continues to be made in facilitating sustainable transport measures and junction upgrades.

Cork City Council has installed 42 new bicycle parking racks across the city, with additional ones planned for 2021.

A major improvement in outdoor recreation amenities is the recent closure of the Marina in Blackrock. Closing the road to vehicular traffic has made this popular scenic area a safe haven for walkers and cyclists.

There will be additional spend in public lighting in 2021 following the adoption of the new Public Lighting Framework 2020 which was produced following the additional public lights which were taken on as part of the boundary extension.

Priority is given to the maintenance of the main traffic routes and to footpaths with the greatest footfall especially in the commercial areas under the resurfacing and footpath renewal contracts. The provision of €341,000 has been maintained in respect of ward funds.

Support to Events, Community, Arts and Sports Grants

Overall the combined funds across the above areas amount to €2.3m. A contribution of €911,800 has been provided for the arts bodies. This includes the contribution made to Cork Opera House. As well as this, a provision of €259,800 has been included for grants made by the Arts Committee of Council and a provision of €270,000 is made for Community Grants.

The budget as presented also provided for the following:

- Sports Grants €400,000
- Amenity Grants €200,000
- Tidy District Grants €85,600

These budgets were maintained at the same level as 2020 as cognisance was taken of the views

of the members during the budget discussion.

A sum of €111,700 has been provided under the Creative Ireland Fund and €100,000 for commemorations.

It is the City Council's aim that the Cork commemorations, will help us to learn more about contemporary society, by giving us a deeper understanding of how Irish society was shaped by its past.

An additional sum has been provided in the 2021 budget for school meals scheme in order to extend it into the transfer area. Cork City Council recoups 50% of the expenditure from the Department of Social Protection.

Economic, Enterprise Development and Environment

The City Council, as one of the biggest employers in Cork city and as a public service delivery agency plays a significant role in facilitating initiatives aimed at increasing the attractiveness of the city for economic activity. In this regard, the 2021 budget makes specific provision for the continuation of the Economic Development Fund of €695,400.

Local Enterprise Office Cork City plays a key role in supporting the microenterprise sector in the city in 2020 and in particular in responding to the business challenges encountered due to covid-19. LEO has approved funding to 23 companies. It also promotes innovation and entrepreneurship by supporting clients at various events. It also delivers initiatives such as Local Enterprise Week and Cork Schools Enterprise Programme.

The importance of the city centre as a critical asset to economy of the city region is recognized by the provision of €225,000 to support initiatives under the City Centre Strategy.

The review of the City Development Plan has commenced, and the initial pre-plan consultation stage was conducted during the Covid-19 public health crisis and was very successful.

Work on the new City Development Plan includes a number of studies and strategies being carried out, which will form the preparation of the draft plan.

The climate action unit is providing governance and management for all the climate actions for which Cork City Council are responsible under the Climate Change Adaption Strategy 2019-2024 and those contained in the Climate Charter. Provision has been made for an Executive Tree Officer and for the continuation of the Bulky Goods service in 2021.

Conclusion

The budget as presented has been produced following a significant effort been made by the Councillors in the Finance & Estimates Committee ably lead by their Chair and by all members of the Council's Management Team and their staff.

Covid-19 has made this budget process extremely challenging. The uncertainty around Covid 19, it's management, containment and the financial implications as a result, are challenges that have not been faced before. We have had to make certain assumptions in compiling this budget which may prove to be inaccurate but they have been the best estimates available at the time of the budget preparation. We will be constantly reviewing these assumptions as 2021 progresses and if the need arises, we may need to change in order to adapt to the prevailing circumstances.

The City Council's income sources have in a number of instances been drastically reduced and accordingly this has a knock on effect on our ability to maintain existing services.

The budget provides funding measures aimed at addressing some strategically important areas, but it does provide for a reduction in budget compared to 2020 in a number of areas across all services in the City Council. The proposed budget provides a reasonable balance across the competing objective of developing the social, cultural, economic, environmental and infrastructural needs of the city in a socially inclusive manner that Council is charged with progressing.

I would like to thank all the Directors of Service, Heads of Functions and their staff for their work.

I would also like to thank the Lord Mayor, the Corporate Policy Group, the Finance & Estimates Committee and all members of Council for their input and assistance in the budget preparation.

Finally, I would also like in particular to convey many thanks to John Hallahan, Chief Financial Officer, Barry O'Hare, Management Accountant and the staff in the Finance Directorate for their leadership in this process, their work commitment and their assistance to myself and the Council.

I recommend the adoption of the 2021 budget as presented to the City Council.

ANN DOHERTY
CHIEF EXECUTIVE

23rd October 2020

Statement of Mission, Values & Vision

Our Mission

We deliver excellent public services to the people of Cork by working collaboratively with our strategic partners.

We are a city of ambition, working with our neighbourhoods, communities and businesses to support economic development and facilitate investment.

We value our culture and heritage and ensure that Cork continues to be successful as an attractive place to live, study, visit and work.

Our Values

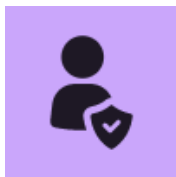
Public Good

We provide high quality services and address peoples' needs in a manner that is both inclusive and equitable.



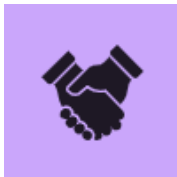
Trust & Integrity

We act honestly, openly and fairly in all our dealings.



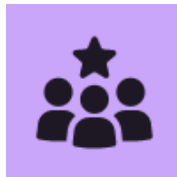
Respect

We treat all people equally with due regard for their needs and rights.



People Centric Approach

We engage with people in a fair, courteous and timely manner. We strive for continuous improvement.



Responsibility

We are accountable and transparent and act responsibly in our dealings and decision making.



Innovation

We continually seek progressive and creative approaches in the services we deliver.



Our Vision

Leading Cork to take its place as a World Class City

Annual Service Delivery Plan

Every year Cork City Council, under the Corporate Plan and as required by Section 50 of the Local Government Reform Act 2014, produces an Annual Service Delivery Plan. This plan sets out the Actions required to put substance to the Strategic Objectives identified in the Corporate Plan that support the High-Level Goals set out in that document.

The Annual Service Delivery Plan identifies the key services that Cork City Council intends to deliver to the people and businesses of Cork City during 2021 and is integrated with the following City Council policy documents, which set out the framework on how the City Council delivers services:

- Corporate Plan to 2024
- Annual Budget 2021
- Local Economic & Community Plan

The Annual Service Delivery Plan is prepared in the context of Cork City Council's 2024 Corporate Plan and the Budget for that year that is approved by the Elected Members of Council. The Plan focuses on actions designed to deliver the strategic objectives identified under the six high level corporate goals established in the Corporate Plan.

The Corporate Goals are cross-cutting and relevant to many areas of service delivery. If priorities are complex, they will be broken down into smaller projects, identifying cross departmental responsibilities and associated impacts. The Annual Service Delivery Plan will therefore ground the objectives of the Corporate Plan and Budget with detailed actions and performance metrics. There are several actions under each objective which highlight the city council's priorities, lead directorates, KPIs and measurements. The six 'High Level Goals' and strategic objectives for Cork City Council are:

High Level Goals	An environmentally sustainable city	A city valuing its people	A city promoting culture, heritage, learning, health & wellbeing	A city of engaged neighbourhoods and communities	A city supporting the delivery of homes and infrastructure	A city driving economic and sustainable development
Strategic Objectives	Climate Action Litter & Waste Management Noise & Air Quality Water Services & Sanitation Biodiversity Regulation & Enforcement Sustainable Development Flood Management	Enhance Democracy People Centric Experience Governance & Management Continuous Service Improvement & Delivery Public Sector Duty People Management Business Continuity Learning & Development Welfare	Libraries Emergency Services Heritage, Arts & Culture Healthy City Sports Development Parks, Recreation & Greenways Learning City Young People Age Friendly City Trauma Sensitive City	Integration & Social Inclusion Public Realm / Social Infrastructure Safe City Major Emergency Management Festival & Events Critical Infrastructure Engaging & Developing Communities Inclusive City	Integrated Public Transport System Rebuilding Ireland Action Plan Social Housing Supports Asset Management City Centre Movement Strategy Property Management Active Land Management Capital Delivery Planning & Zoning Docklands	Research, Develop & Innovate Cluster Development EU Projects Development Plan Strategic Collaborations & Partnerships International Relations & Twinning Tourism Smart City Architecture/ Urban Design Circular Economy & Green Procurement Business & Employment Opportunities Urban Regeneration
Actions	All Actions are captured, reviewed & monitored through the Annual Service Delivery Plans					

While the Annual Service Delivery Plan reflects the high-level goals of the Corporate Plan, it is structured differently, in that it aligns with the Service Division structure of the Annual Budget Book.

In line with the adopted budget for 2021, the Annual Service Delivery Plan for 2021 will identify the services that will be provided by the local authority to the citizens, businesses and other stakeholders in the city in the coming financial year.

As the Annual Budget is prepared by Service Division, the Annual Service Delivery Plan is also linked to the Service Divisions. Most services would overlap several directorates, but for reporting purposes, lead directorates have been identified and relevant service division referenced against each action in the table.

Service Division	Directorate/Department
A. Housing & Building	Housing, Community Culture & Placemaking Strategic Economic Development
B. Road Transport & Safety	Ops (Rds & Env), Community Culture & Placemaking, Strategic Economic Development Infrastructure Development
C. Water Services	Ops (Rds & Env), Strategic Economic Development
D. Development Management	Housing, ICT, Community Culture & Placemaking, Strategic Economic Development Corporate Affairs Intl' Relations
E. Environmental Services	Ops (Rds & Env), Community Culture & Placemaking, Infrastructure Development
F. Recreation & Amenity	ICT, Ops (Rds & Env), Community Culture & Placemaking, Strategic Economic Development Infrastructure Development
G. Agriculture, Education & Welfare	
H. Miscellaneous Services	ICT, Ops (Rds & Env), People & Organisation Development, Community Culture & Placemaking, Finance, Corporate Affairs Intl' Relations
J. Operational Support (Central Management Charge)	ICT, LAW, People & Organisation Development Finance, Corporate Affairs Intl' Relations

Performance and standards of service delivery are measured and assessed through several channels:

- The Council's Staff Development and Management Programme,
- NOAC performance indicators,
- The Chief Executives Monthly Management Report,
- Work plans and periodic reviews.

While the Annual Service Delivery Plan details aspects of service delivery that the City Council will address during the forthcoming year under the legislation enacted, such as:

- Available Resources (both financial and staff)
- Service Objectives and Priorities
- Performance Delivery and Standards
- Performance Assessment
- Improvement Actions

It is also framed within the context of national and local policies and plans, these include:

- National Government Policy
- Legislation and Legal Constraints/Requirements - Local Government Act; Environmental Legislation
- Service Level Agreements E.g. Shared Services between Local Authorities, Irish Water etc.
- The Development Plan, Local Economic & Community Plan (LECP) etc.
- Social Inclusion
- Cooperation between neighbouring Local Authorities and coordinated service delivery with other public bodies as appropriate e.g. HSE, Gardaí etc.

The general economic climate and state of the national finances due to the ongoing pandemic are reflected by the City Council's ability to collect revenue to finance services. Many of our income sources continue to be under pressure, while increased demand for services in many areas increases the pressure on the city's finances.

The challenge is to ensure that the enlarged Council continues to achieve a balanced allocation of resources to ensure that it meets the many competing demands across the social, economic, cultural, environmental and infrastructural development of the city.

**AMENDMENT TO DRAFT ANNUAL BUDGET AS PRESENTED TO COUNCIL BY
THE CHIEF EXECUTIVE**

The draft Annual Budget was considered by Members at the Budget Meeting held on Monday 16th November 2020. The budget was adopted as presented except for the following motion:-

“That the Draft Cork City Council Budget as presented for the local financial year ending 31st December 2021 be and is hereby amended as hereunder: -

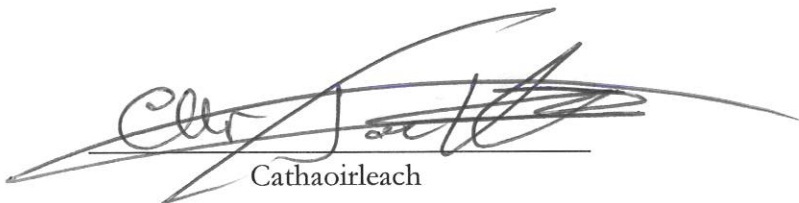
TABLE B

EXP	A0103	Traveller Accommodation Management	+ 19,800
EXP	E1501	Climate Change	- 19,800

These changes are reflected in the figures and analysis contained in the following sections.

CERTIFICATE OF ADOPTION

I hereby certify that at the budget meeting of Cork City Council held this 16th day of November, 2020 the Council by Resolution adopted for the financial year ending on the 31st day of December, 2021 the budget set out in Tables A -F and by Resolution determined in accordance with the said budget the Rates set out in Tables A to be the annual rate on valuation to be levied for that year for the purposes set out in those Tables.

Signed 
Cathaoirleach

Countersigned 
Chief Executive

Dated this 16th day of November, 2020



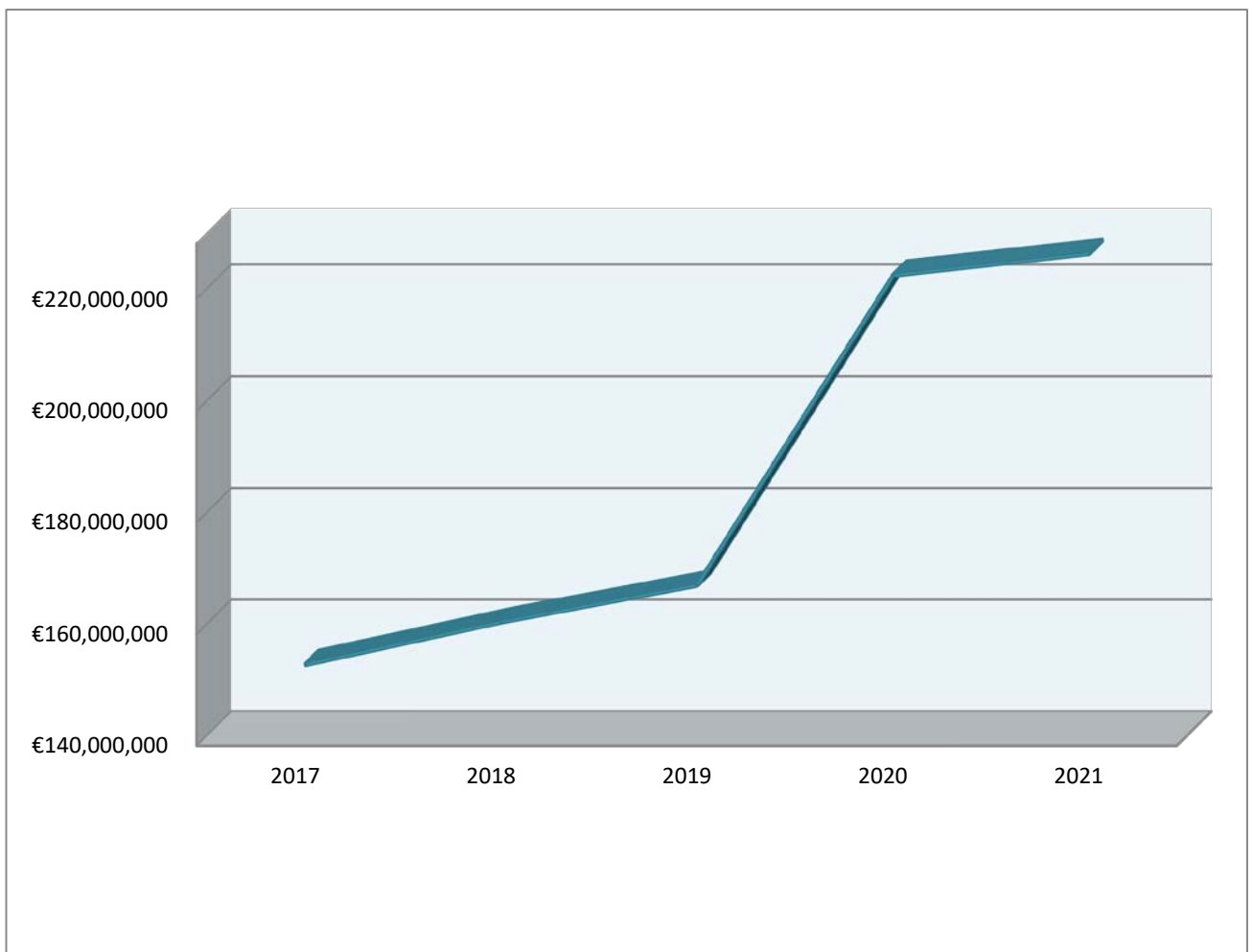
BUDGET 2021

SUMMARY FINANCIAL INFORMATION & CHARTS

GROSS REVENUE EXPENDITURE 2017-2021

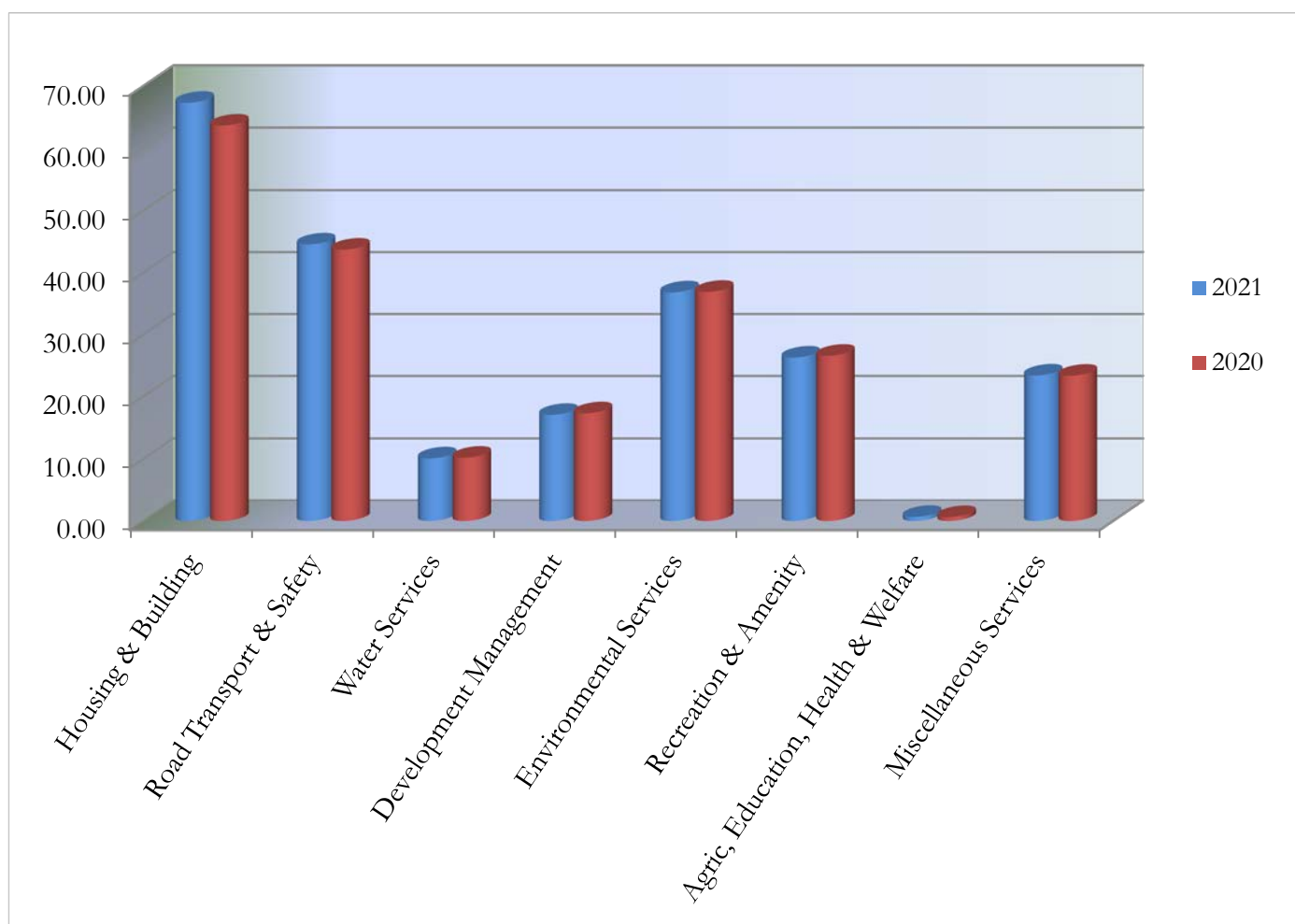
€

2017	152,617,900
2018	160,241,400
2019	166,843,900
2020	222,340,900
2021	226,211,200



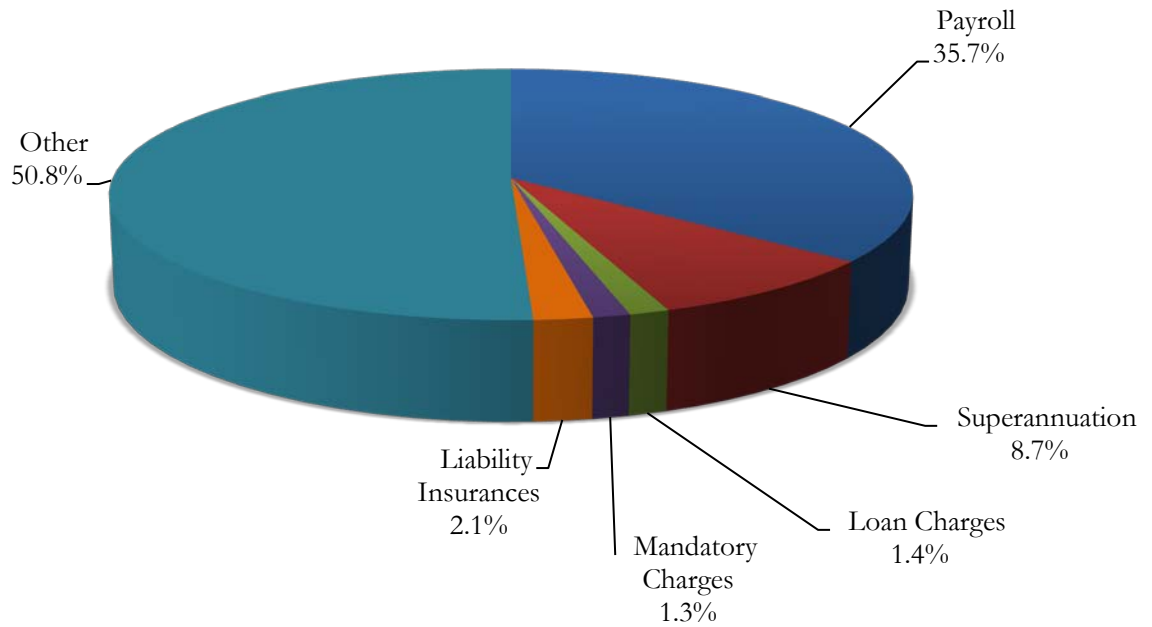
EXPENDITURE BY SERVICE DIVISION

	2021	2020
	€	€
A Housing & Building	67,325,700	63,640,700
B Road Transport & Safety	44,552,900	43,707,900
C Water Services	10,121,100	10,220,100
D Development Management	17,035,700	17,290,500
E Environmental Services	36,816,200	36,901,500
F Recreation & Amenity	26,289,300	26,579,300
G Agriculture, Education, Health & Welfare	674,900	638,200
H Miscellaneous Services	23,395,400	23,362,700
	226,211,200	222,340,900



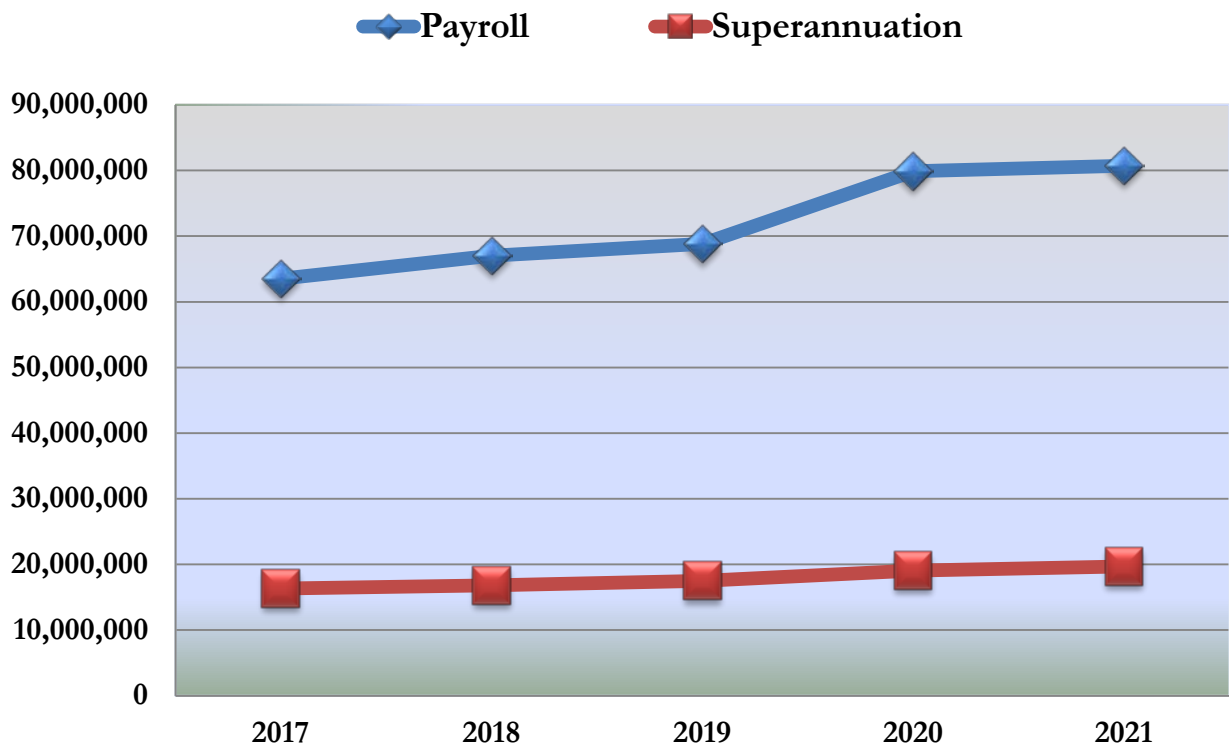
EXPENDITURE BY ELEMENTS

	€	%
1 Payroll	80,723,000	35.7
2 Superannuation	19,683,600	8.7
3 Loan Charges	3,199,300	1.4
4 Mandatory Charges	3,016,200	1.3
5 Liability Insurances	4,736,800	2.1
6 Other	114,852,300	50.8
<hr/>		
TOTAL	<u>226,211,200</u>	<u>100</u>



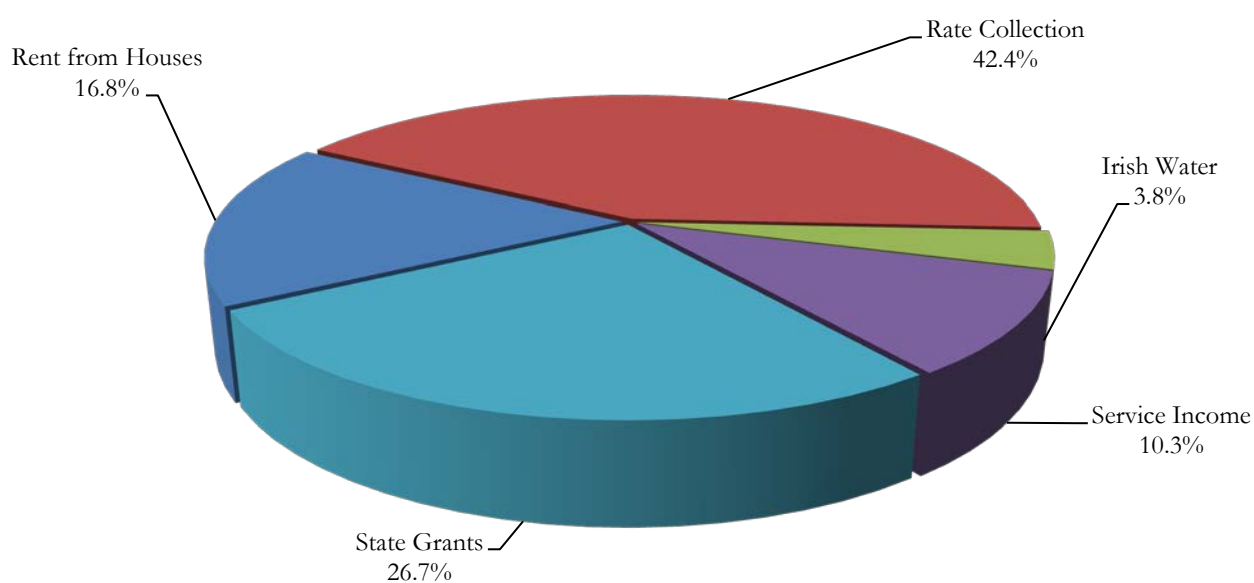
PAYROLL & SUPERANNUATION COSTS 2017-2021

	Payroll	Superannuation
2017	63,524,900	16,319,200
2018	67,045,300	16,811,400
2019	68,839,800	17,489,200
2020	79,880,400	19,048,000
2021	80,723,000	19,683,600



INCOME BY ELEMENTS

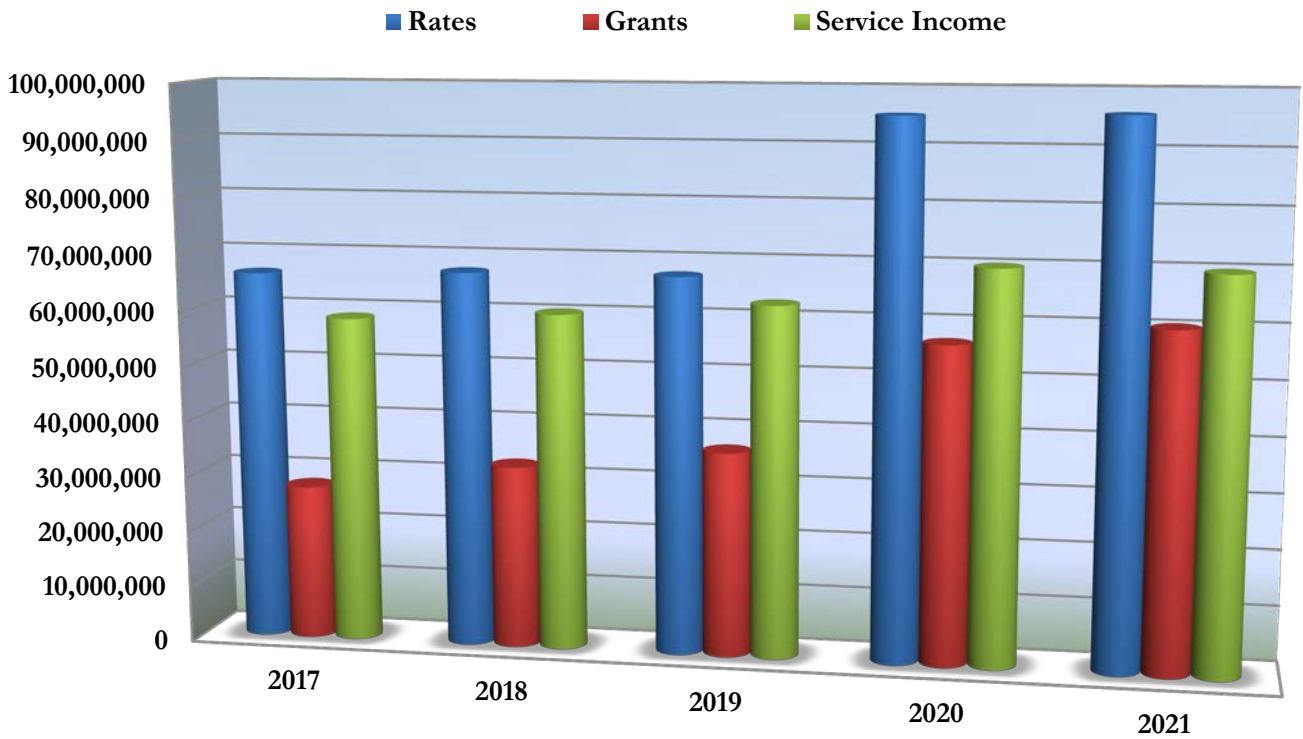
	€	%
<u>STATE GRANTS AND SUBSIDIES</u>		
Local Property Tax	15,490,700	6.9
Dept of Housing, Planning & Local Government	34,444,400	15.2
Road Fund Grants - TII & DOT	8,658,900	3.8
Grants from Other Departments	1,767,500	0.8
	60,361,500	26.7
<u>OTHER</u>		
Rent from Houses (incl RAS)	37,991,000	16.8
Rate Collection	95,954,900	42.4
Irish Water	8,698,600	3.8
Service Income	23,205,200	10.3
	165,849,700	73.3
TOTAL	226,211,200	100.0



INCOME SUMMARY

2017-2021

	Rates	Grants	Service Income
2017	66,363,600	27,674,100	58,580,200
2018	67,275,000	32,684,100	60,282,300
2019	67,404,300	36,622,000	62,817,600
2020	95,460,300	56,785,400	70,095,200
2021	95,954,900	60,361,500	69,894,800





BUDGET 2021

STATUTORY TABLES

Table A	Calculation of Annual Rate on Valuation
Table B	Expenditure & Income for 2021 and Estimated Outturn for 2020
Table C	Calculation of Base Year Adjustment <i>Not Applicable to Cork City Council</i>
Table D	Analysis of Budget 2021 Income from Goods & Services
Table E	Analysis of Budget 2021 Income from Grants & Subsidies
Table F	Annual Budget – Expenditure & Income <i>Contained in Service Division Details Section</i>

CORK CITY COUNCIL - ANNUAL BUDGET						
TABLE A - CALCULATION OF ANNUAL RATE ON VALUATION						
Summary by Service Division	Expenditure €	Income €	Estimated Net Expenditure 2021 €	Estimated Net Expenditure Outturn 2020 €	%	%
Gross Revenue Expenditure & Income						
A Housing and Building	67,325,700	66,397,700	928,000	2,367,300	0.8%	2.0%
B Road Transport & Safety	44,552,900	17,783,700	26,769,200	29,636,400	24.1%	25.7%
C Water Services	10,121,100	9,176,600	944,500	2,010,300	0.9%	1.7%
D Development Management	17,035,700	6,214,700	10,821,000	11,018,300	9.7%	9.5%
E Environmental Services	36,816,200	4,563,100	32,253,100	29,575,700	29.1%	25.6%
F Recreation and Amenity	26,289,300	1,674,600	24,614,700	23,902,600	22.2%	20.7%
G Agriculture, Education, Health & Welfare	674,900	352,200	322,700	365,800	0.3%	0.3%
H Miscellaneous Services	23,395,400	9,061,900	14,333,500	16,796,900	12.9%	14.5%
	226,211,200	115,224,500	110,986,700	115,673,300	100.0%	100%
Provision for Debit Balance	0		0			
Adjusted Gross Expenditure & Income (A)	226,211,200	115,224,500	110,986,700	115,673,300		
Financed by Other Income/Credit Balances						
Provision for Credit Balance			0			
Local Property Tax			15,490,700			
Pension Levy Deduction			0			
Sub - Total (B)			15,490,700			
Net Amount of Rates to be Levied (A)-(B)			95,496,000			
Base Year Adjustment						
Amount of Rates to be Levied Gross of BYA (D)			95,496,000			
Net Effective Valuation (E)			1,277,525			
Annual Rate on Valuation D/E			74.75			

**CORK CITY COUNCIL - ANNUAL BUDGET
TABLE B - EXPENDITURE & INCOME FOR 2021 AND ESTIMATED OUTTURN FOR 2020**

Division & Services	2021				2020			
	Expenditure		Income		Expenditure		Income	
	Adopted by Council €	Estimated by Chief Executive €	Adopted by Council €	Estimated by Chief Executive €	Adopted by Council €	Estimated Outturn €	Adopted by Council €	Estimated Outturn €
Housing & Building								
A01 Maintenance/Improvement of LA Housing Units	17,089,200	17,069,400	29,735,600	29,735,600	17,459,900	15,772,500	26,722,300	26,696,100
A02 Housing Assessment, Allocation & Transfer	922,500	922,500	0	0	932,600	925,500	0	0
A03 Housing Rent & Tenant Purchase Administration	1,011,100	1,011,100	9,500	9,500	989,800	932,700	9,000	9,000
A04 Housing Community Development Support	6,503,300	6,503,300	147,100	147,100	6,739,400	6,583,300	140,000	139,900
A05 Administration of Homeless Service	15,376,100	15,376,100	14,046,600	14,046,600	15,146,900	15,133,500	13,847,900	13,847,800
A06 Support to Housing Capital Prog.	2,932,200	2,932,200	674,300	674,300	3,249,000	2,776,300	1,077,300	691,600
A07 RAS Programme	18,263,500	18,263,500	17,958,900	17,958,900	14,043,800	17,412,900	13,722,700	17,098,600
A08 Housing Loans	1,113,700	1,113,700	1,067,400	1,067,400	1,240,700	984,600	1,096,900	911,300
A09 Housing Grants	3,226,500	3,226,500	2,367,000	2,367,000	2,982,700	2,981,000	2,200,300	2,200,300
A11 Agency & Recoupable Services	583,400	583,400	182,100	182,100	627,800	618,800	181,300	181,300
A12 HAP Programme	304,200	304,200	209,200	209,200	228,200	225,200	203,100	203,100
Service Division Total	67,325,700	67,305,900	66,397,700	66,397,700	63,640,800	64,346,300	59,200,800	61,979,000
Road Transport & Safety								
B01 NP Road - Maintenance & Improvement	1,604,800	1,604,800	1,093,600	1,093,600	3,421,900	1,558,300	2,902,400	1,019,500
B02 NS Road - Maintenance & Improvement	13,800	13,800	31,600	31,600	13,600	13,300	35,500	31,500
B03 Regional Road - Maintenance & Improvement	1,222,600	1,222,600	12,000	12,000	1,415,300	1,391,000	11,300	11,300
B04 Local Road - Maintenance & Improvement	20,161,500	20,161,500	8,464,400	8,464,400	19,373,400	18,874,300	9,431,100	8,471,100
B05 Public Lighting	5,727,100	5,727,100	130,000	130,000	4,118,800	4,078,700	148,200	139,300
B06 Traffic Management Improvement	6,291,000	6,291,000	167,100	167,100	5,715,400	6,326,300	211,100	214,100
B07 Road Safety Engineering Improvement	36,700	36,700	36,400	36,400	31,100	36,700	30,800	36,400
B08 Road Safety Promotion/Education	1,182,900	1,182,900	20,200	20,200	1,145,400	1,119,800	19,100	19,000
B09 Car Parking	5,582,500	5,582,500	7,280,000	7,280,000	5,841,200	5,847,900	8,991,600	4,099,800
B10 Support to Roads Capital Prog.	2,710,000	2,710,000	11,800	11,800	2,612,300	4,830,700	11,100	11,100
B11 Agency & Recoupable Services	20,000	20,000	536,600	536,600	19,500	17,800	591,100	405,300
Service Division Total	44,552,900	44,552,900	17,783,700	17,783,700	43,707,900	44,094,800	22,383,300	14,458,400
Water Services								
C01 Water Supply	6,610,300	6,610,300	6,235,000	6,235,000	6,654,600	6,605,600	6,151,200	5,136,000
C02 Waste Water Treatment	3,073,600	3,073,600	2,845,200	2,845,200	3,166,800	3,091,700	2,918,900	2,862,200
C03 Collection of Water & Waste Water Charges	0	0	6,400	6,400	0	0	6,000	6,000
C04 Public Conveniences	86,500	86,500	5,000	5,000	86,400	55,700	9,000	3,000
C05 Admin of Group & Private Installations	73,400	73,400	61,300	61,300	46,200	36,200	36,300	35,000
C07 Agency & Recoupable Services	13,400	13,400	2,200	2,200	13,100	12,100	3,100	2,100
C08 Local Authority Water & Sanitary Services	263,900	263,900	21,500	21,500	253,000	279,700	21,400	26,400
Service Division Total	10,121,100	10,121,100	9,176,600	9,176,600	10,220,100	10,081,000	9,145,900	8,070,700

CORK CITY COUNCIL - ANNUAL BUDGET
TABLE B - EXPENDITURE & INCOME FOR 2021 AND ESTIMATED OUTTURN FOR 2020

Division & Services	2021				2020			
	Expenditure		Income		Expenditure		Income	
	Adopted by Council €	Estimated by Chief Executive €	Adopted by Council €	Estimated by Chief Executive €	Adopted by Council €	Estimated Outturn €	Adopted by Council €	Estimated Outturn €
Development Management								
D01 Forward Planning	2,006,800	2,006,800	23,800	23,800	2,064,700	2,024,500	22,700	22,500
D02 Development Management	2,836,400	2,836,400	1,144,300	1,144,300	2,904,100	2,816,400	1,102,100	752,900
D03 Enforcement	2,261,200	2,261,200	1,785,700	1,785,700	2,009,900	1,995,100	1,634,900	1,156,900
D04 Industrial & Commercial Facilities	0	0	0	0	26,000	12,200	26,000	12,200
D05 Tourism Development & Promotion	1,103,100	1,103,100	203,000	203,000	1,563,000	1,011,700	657,200	1,000
D06 Community & Enterprise Function	4,095,200	4,095,200	1,701,100	1,701,100	3,973,500	3,915,500	1,605,300	1,630,800
D08 Building Control	544,800	544,800	8,900	8,900	471,300	420,900	8,400	8,400
D09 Economic Development & Promotion	3,476,400	3,476,400	1,310,900	1,310,900	3,544,600	3,612,500	1,371,400	1,867,700
D10 Property Management	2,100	2,100	6,000	6,000	2,100	2,000	6,000	6,000
D11 Heritage & Conservation Services	650,100	650,100	23,700	23,700	673,600	644,000	23,300	23,300
D12 Agency & Recoupable Services	59,600	59,600	7,300	7,300	57,700	52,100	6,900	6,900
Service Division Total	17,035,700	17,035,700	6,214,700	6,214,700	17,290,500	16,506,900	6,464,200	5,488,600
Environmental Services								
E01 Landfill Operation & Aftercare	1,960,500	1,960,500	1,370,500	1,370,500	1,879,500	1,850,500	1,500,500	1,238,000
E02 Recovery & Recycling Facilities Operations	1,583,300	1,583,300	14,100	14,100	1,571,500	1,363,100	13,300	13,300
E05 Litter Management	445,100	445,100	65,900	65,900	407,300	311,100	71,000	78,200
E06 Street Cleaning	7,873,900	7,873,900	223,300	223,300	8,448,700	6,497,900	211,500	199,300
E07 Waste Regulations, Monitoring & Enforcement	667,700	667,700	221,200	221,200	589,500	578,800	218,500	222,400
E08 Waste Management Planning	654,900	654,900	214,600	214,600	645,400	616,500	214,400	203,900
E09 Maintenance of Burial Grounds	2,118,900	2,118,900	821,600	821,600	2,052,900	2,052,400	822,300	653,200
E10 Safety of Structures & Places	867,500	867,500	249,900	249,900	901,800	851,800	249,000	159,000
E11 Operation of Fire Service	17,925,900	17,925,900	706,100	706,100	17,714,200	17,369,600	683,500	1,300,100
E12 Fire Prevention	1,866,200	1,866,200	659,000	659,000	1,950,100	1,918,000	583,100	453,000
E13 Water Quality, Air & Noise Pollution	682,100	682,100	16,900	16,900	640,600	634,600	16,200	16,200
E15 Climate Change & Flooding	170,200	190,000	0	0	100,000	68,000	0	0
Service Division Total	36,816,200	36,836,000	4,563,100	4,563,100	36,901,500	34,112,300	4,583,300	4,536,600
Recreation & Amenity								
F01 Leisure Facilities Operations	1,264,400	1,264,400	545,000	545,000	1,256,100	1,116,100	594,200	415,400
F02 Operation of Library & Archival Service	9,247,900	9,247,900	478,500	478,500	9,387,200	8,949,900	546,300	415,800
F03 Outdoor Leisure Areas Operations	11,298,100	11,298,100	339,300	339,300	11,159,200	10,982,000	351,700	351,500
F04 Community Sport & Recreational Development	1,573,500	1,573,500	67,100	67,100	1,841,600	1,509,500	376,800	44,300
F05 Operation of Arts Programme	2,905,400	2,905,400	244,700	244,700	2,935,200	2,814,700	175,700	242,600
Service Division Total	26,289,300	26,289,300	1,674,600	1,674,600	26,579,300	25,372,200	2,044,700	1,469,600

**CORK CITY COUNCIL - ANNUAL BUDGET
TABLE B - EXPENDITURE & INCOME FOR 2021 AND ESTIMATED OUTTURN FOR 2020**

Division & Services	2021				2020			
	Expenditure		Income		Expenditure		Income	
	Adopted by Council €	Estimated by Chief Executive €	Adopted by Council €	Estimated by Chief Executive €	Adopted by Council €	Estimated Outturn €	Adopted by Council €	Estimated Outturn €
Agric, Education, Health & Welfare								
G04 Veterinary Service	256,200	256,200	211,500	211,500	284,400	279,200	311,200	148,200
G05 Educational Support Services	418,700	418,700	140,700	140,700	353,800	345,400	109,200	110,600
Service Division Total	674,900	674,900	352,200	352,200	638,200	624,600	420,400	258,800
Miscellaneous Services								
H03 Administration of Rates	6,068,400	6,068,400	490,800	490,800	6,069,400	6,806,200	1,392,800	180,500
H04 Franchise Costs	431,300	431,300	12,000	12,000	431,700	411,700	11,300	11,300
H05 Operation of Morgue & Coroner Expenses	976,100	976,100	2,900	2,900	917,100	1,141,500	2,700	2,700
H06 Weighbridges	72,900	72,900	61,900	61,900	75,700	74,300	61,800	51,800
H07 Operation of Markets & Casual Trading	236,200	236,200	321,200	321,200	248,400	246,600	331,100	218,400
H09 Local Representation/Civic Leadership	1,762,100	1,762,100	0	0	1,597,400	1,466,900	0	0
H11 Agency & Recoupable Services	13,848,400	13,848,400	8,173,100	8,173,100	14,022,900	14,021,800	6,563,300	6,907,400
Service Division Total	23,395,400	23,395,400	9,061,900	9,061,900	23,362,600	24,169,000	8,363,000	7,372,100
OVERALL TOTAL	226,211,200	226,211,200	115,224,500	115,224,500	222,340,900	219,307,100	112,605,600	103,633,800

CORK CITY COUNCIL - ANNUAL BUDGET**TABLE D****ANALYSIS OF BUDGET 2021 INCOME FROM GOODS AND SERVICES**

Source of Income	2021 €	2020 €
Rents from Houses (incl RAS)	37,991,000	34,948,500
Housing Loans Interest & Charges	853,800	825,400
Parking Fines/Charges	7,110,300	8,825,800
Irish Water	8,698,600	8,870,700
Planning Fees	740,000	740,000
Landfill Charges	1,319,300	1,450,700
Fire Charges	552,000	477,000
Recreation/Amenity/Culture	518,500	568,500
Agency Services & Repayable Works	238,800	243,400
Local Authority Contributions	507,100	598,100
Superannuation	2,363,700	2,231,200
NPPR	700,000	700,000
Other Income	8,760,600	9,306,500
TOTAL	70,353,700	69,785,800

CORK CITY COUNCIL - ANNUAL BUDGET

TABLE E

ANALYSIS OF BUDGET INCOME 2021 FROM GRANTS AND SUBSIDIES

	2021	2020
	€	€
Department of the Environment and Local Government		
Housing and Building	25,171,600	21,064,800
Road Transport & Safety	400,000	0
Water Services	51,300	26,300
Development Management	1,824,600	2,058,600
Environmental Services	185,700	185,700
Recreation and Amenity	0	0
Agriculture, Education, Health & Welfare	0	0
Miscellaneous Services	6,811,200	5,959,200
	34,444,400	29,294,600
Other Departments and Bodies		
TII	8,658,900	11,763,800
Arts, Heritage & Gaeltacht	111,700	111,700
Social Protection	112,600	137,600
Defence	85,000	85,000
Education & Skills	125,700	128,700
Library Council	50,000	50,000
Arts Council	0	0
Transport, Tourism & Sport	0	0
Justice & Equality	0	0
Agriculture, Food and the Marine	0	0
Jobs, Enterprise & Innovation	1,252,500	1,250,400
Other Grants & Subsidies	30,000	29,500
	10,426,400	13,556,700
Total Grants & Subsidies	44,870,800	42,851,300



BUDGET 2021

SERVICE DIVISION DETAILS

SERVICE DIVISION A – HOUSING & BUILDING

Total Expenditure of **€67.3m (€63.6m in 2020)** is provided for in this Division for 2021, which represents **30%** of Total Expenditure.

Response Maintenance

Repair requests from our tenants are, in the first instance, logged by the customer service unit (CSU). The Council is now using a Customer Relationship Manager (CRM) computer system to manage, prioritise, assign and track housing maintenance repair requests (or cases). The Housing Maintenance Section is currently adapting some of its operations to better align with the local electoral areas in the City. Maintenance requests continue to be dealt with by the maintenance staff operating out of multiple depots across the City. However, the Housing Maintenance section are continually procuring contractors to assist in the delivery of the service including various Term Maintenance and Refurbishment Contracts (TMRC) and associated Frameworks.

Fabric Upgrade to Improve Energy Efficiency

During 2020, the City Council completed Deep Energy Efficiency retrofitting works on 156 apartments. The total cost of the works was €7M. During the year funding was received to start works on an additional 54 units. To measure the benefits of the retrofitting works energy and environmental monitoring, measuring and reporting system has been installed in eight apartments. The energy and environmental conditions of the properties will be monitored for one year prior to the installation of Deep Energy Efficiency measures. Monitoring measuring and reporting will continue for at least one year after the works are completed. The apartments deep energy efficiency retrofit program is funded jointly by the DHPLG and the Southern Assembly Regional Operational Program utilising ERDF funds aimed at the drive towards a low carbon economy.

The Council is also participating in an Interreg North West Europe project called RED-WOLF that aims to reduce the carbon emissions from ten properties using electric storage heaters, Solar Voltaic panels, batteries and an algorithm that targets the consumption of electricity to when the CO2 content of the grid is low.

Through the Horizon 2020 project MiniSTor the Council is assisting the International Energy Research Centre to demonstrate in one property how a Minimal sized Energy storage system can

reduce the carbon necessary to provide energy in the home.

The need to increase awareness of the need to reduce carbon emissions and useful steps to achieve the reductions will be developed into a Regional Action Plan by the council in 2021. The Intensify projects regional action plan will include actions to (a) provide guidance to tenants on how they can reduce their carbon emissions and (b) the creation of a one stop shop aimed at private homeowners, landlords and tenants on how they can better improve the energy efficiency of their homes in a financially sustainable manner.

Improving the energy efficiency of the housing stock has benefits for the tenants including better health outcomes, better quality of life and lower energy bills, thus reducing the incidence of fuel poverty.

Loan Works Programme

In 2018 the Members of Council approved a loan of €11M to invest in social housing stock. This project is being delivered by Cork City Council's Housing Maintenance Section and includes the following elements:

- Roof Repairs: €1.5M
- Roofline Repairs: €3M
- Installation of Central Heating: €1M
- Windows and Doors: €2M
- Fairfield Meadows Remediation Works: €1.7M
- Taking in Charge: €1.3M
- Stock Condition Survey: €0.5M

Works on the above projects are ongoing. To date over 800 properties have benefited from measures facilitated by the Loan Works Programme.

Refurbishment of Vacant Properties Housing Unit Recovery

Under the July 2020 Stimulus Programme, €4.2M in funding has been made available to Cork City Council for the refurbishment of 182 properties. An additional 50 vacant properties were refurbished during March and June of this year specifically for Covid-19 related uses.

Capital Allocation

Rebuilding Ireland – An Action Plan for Housing and Homelessness was published by Government in July 2016. The City Council has been to the

SERVICE DIVISION A – HOUSING & BUILDING

forefront in actioning and successfully advancing a number of acquisition and construction projects to deliver additional social housing units in the City. The Council successfully met and exceeded its target for 2019 across the Build, Acquisition and Leasing delivery programme providing 697 homes, of which 503 were from the Local Authority and AHB Sector new build programmes.

The City Council is further advancing a strong delivery programme for the period 2020-2021 and into 2022.

Construction completed on a number of important schemes: a 66 - unit scheme in Deanrock was completed. Five other schemes providing 77 new homes under the City Council's Competitive Dialogue procurement process were delivered at High Street, Blarney Street, and White Street, together with a traditional scheme of 6 new homes at St. John's Well. A further turnkey scheme at Aspen Drive delivered 29 new homes. Under the Competitive Dialogue process, a further 195 new homes, having been granted Part 8 permission, will proceed to construction by end of 2020.

The Housing Directorate's Arus Mhuire Rightsizing Housing project won a Chambers Ireland Excellence in Local Government Award in the Local Authority Innovation Category.

Construction is advancing on further projects to deliver in the period 2020-2021 at Lower John Street (17 homes), Gerald Griffin Street (17 homes), Gerald Griffin Street (42 units – enabling works contract complete, at tender stage for main contract), Shandon Street (9 homes), together with a number of other projects comprising over 400 units advancing through design and tender stages.

In April 2018, planning permission was received from An Bord Pleanála for the construction of 147 units of accommodation at Boherboy Road, Mayfield. This project has confirmed approval for funding under the DHPLG Serviced Sites Fund to provide affordable housing at this location, with construction commencing in October 2019, the first project of its kind in the State.

Delivery of the Old Whitechurch Road Infrastructure using the Local Infrastructure Housing Activation Fund (LIHAF) funding has received Part 8 Permission and has commenced construction, to complete by end of 2020. This project is planned to facilitate the development of

around 600 new homes on a major Council owned landbank.

Long Term Leasing

The City Council has increased its provision of social housing under leasing programmes in 2020, with both the Enhanced Leasing and Long Term Leasing programmes scheduled to deliver new social housing homes in 2020. In 2019 27 leased units were agreed and up to 100 units are expected to be leased in 2020. Larger construction projects are also in the pipeline for Long Term Leasing to deliver in the period 2021-2022.

Voluntary & Co-Operative Housing

Construction is underway on two projects funded under the Capital Assistance Scheme: 33 units at Edel House, being developed by Good Shepherd Services, together with 8 units of accommodation at St. Joachim & Anne's, Anglesea Street, by Cork Simon. Respond! CLG is advancing three projects under CALF (Capital Advance Leasing Facility) at Millerd Street (25 homes), and Redforge Road (80 homes), and Coolroe Ballincollig (44 homes) and has commenced construction of a scheme at Thomas Davis Street (28 homes) & St. Vincent's Convent. Tuath Housing delivered 57 units in Maryborough Ridge and are to deliver a further 86 units at Farranferris. In 2020, 62 homes were delivered in Park Avenue under CALF by Cluid Housing, with a further project now on site on the former City Council site at Green Lane, Blackpool where 112 new homes will be provided.

Regeneration - City Northwest Quarter

47 new homes have now been delivered under Phase 2A of CNWQR with a further 27 homes to deliver under Phase 2C by the end of 2020. Part 8 Planning approval for Phases 1C, & 2B, consisting of 79 new homes, is in place. Phase 1D, consisting of 38 new homes on two sites, is being progressed by two different means, i.e. approved housing body developments of voluntary housing and affordable housing. Phases 3B & 4A consisting of 105 new homes is progressing to Part 8 stage.

Rental Accommodation Scheme

The RAS section will continue to focus on securing homes to meet the ambitious targets set out in the Rebuilding Ireland Action Plan for qualifying social housing applicants within the DHPLG funded scheme, while continuing to support and maintain established tenancies. The Council will continue its work with all stakeholders to confront the challenges being faced in a challenging private

SERVICE DIVISION A – HOUSING & BUILDING

rented sector, with the primary objective of securing and sustaining tenancies on a long-term basis.

Housing Assistance Payment Scheme (HAP)

This scheme has seen significant uptake and will continue to provide support to households qualifying for social housing in the private rented market. The Council HAP section is currently supporting 3,060 tenancies and will focus on maintaining its consistently high level of customer service to ensure there is a clear pathway in providing support in a timely manner to all those who qualify and submit fully completed applications for support.

Homeless Section and Cork Foyer

Cork City Council awarded the tender to a Cork Simon / Focus Ireland partnership for the provision of a Housing First Service. This will provide 40 units of accommodation and intensive supports to individuals who are rough sleeping and long term homeless. This is a three year project and we are now almost at the half way mark with 20 properties allocated by quarter four of 2020. This is being funded through the Services Reform Fund over a three year period at a cost of €600,000. The Cork Region Housing First Service has remained operational throughout the months of Covid 19 crisis, including during the most stringent periods of ‘stay at home’ order. Many Housing First moves took place during April and May. To date we have 12 Housing First Tenancies with a further 28 over the next two years. The plans to extend the project out into the region as per The National Implementation Plan are being finalised in 2020 and that will deliver 84 tenancies to the clients most in need in the whole South West region.

Cork City Council took over operational responsibility for the Homeless Persons Unit which was run and operated on behalf of Cork City Council by the Department of Employment Affairs and Social Protection. In March 2020 this service relocated from City Hall to a specialised premises at City Quarter, Lapps Quay. This service is now known as the Accommodation Placement Service. A team is now in place to provide a holistic focus on individual solutions and supports for those who find themselves homeless. This team has overall responsibility for the delivery of a central placement service and the provision of emergency accommodation to persons presenting as homeless.

In addition, in partnership with the HSE and the CETB, the unique internationally accredited City Council Foyer provides an essential 24 hour front-line service to meet the diverse and complex needs of young people aged 18-25 who are homeless or at risk of becoming homeless. The Foyer’s affordable sister project and winner of the 2018 Chambers Ireland Excellence in Local Government Award for Innovation, Bishopsgrrove Supported Student Accommodation, provides an educational pathway out of homelessness, whilst diverting those at imminent risk of homelessness from entering the Foyer or expensive emergency accommodation in the first instance.

Housing Allocations Section

The Housing Allocations Section manages the provision of housing to applicants who have been assessed as qualified for social housing support. A Choice Based Letting (CBL) system was introduced as the prime means of allocating properties in November 2015, and to date 1,389 properties have been advertised on the site, with 342,008 bids submitted by applicants.

Cork City Council has also recently launched a pilot website to facilitate mutual exchanges for City Council tenants. The Homeswapper site was launched in November 2019 and is currently available to both Cork and Dublin City Council tenants, It’s a self service tool, empowering tenants to ‘rightsize’ their home and encourages best use of our housing stock. The pilot will run until September 2021, and it is envisaged that there may be the potential to roll out the system across the country if the pilot initiative is deemed a success.

Housing Loans & Grants

The Housing Loans & Grants Section oversees the implementation of the Grants Schemes which are available to people in the carrying out of works reasonably necessary for the purposes of adapting a home for those with special needs. The Section also administers the Rebuilding Ireland Home Loan scheme and the current Incremental Tenant Purchase Scheme 2016. There have been over 50 Rebuilding Ireland Home Loans drawn down to date to a value of over €8 million as of end of August 2020. The Section also administers Affordable Housing LIHAF discounts available for 2 or 3 bedroom properties in Ballinglanna, Glanmire for eligible applicants (see www.ballinglanna.ie for further information).

SERVICE DIVISION A – HOUSING & BUILDING

Traveller Accommodation

The Traveller Accommodation Unit manages the group housing schemes at Meelagh, Hazelgrove and Saint Anthony's Park. The Council also manages the Halting Sites at Spring Lane and the Carrigrohane Road.

Acquisitions

The City Council will continue to source additional housing units for acquisition in 2020 with particular emphasis on Buy and Renew properties as part of the vacant homes strategy.

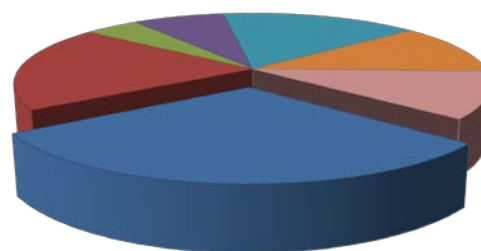
SERVICE DIVISION A HOUSING AND BUILDING

AIMS

To ensure that every household has a dwelling suitable to its needs, located in an acceptable environment and at a price or rent it can afford.

Overview

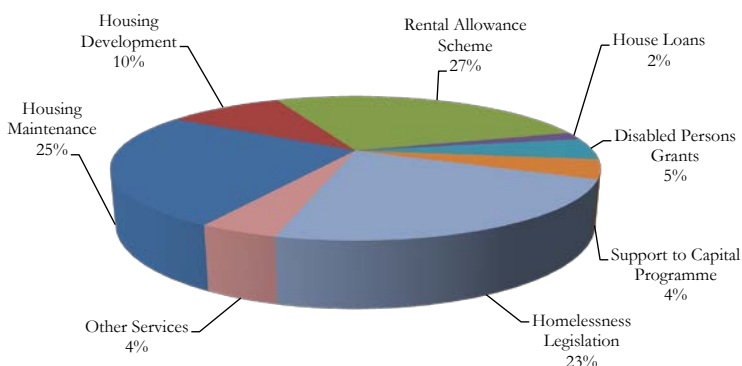
Service Division A	€ 67,325,700	30%
Service Division B	€ 44,552,900	20%
Service Division C	€ 10,121,100	4%
Service Division D	€ 17,035,700	8%
Service Division E	€ 36,816,200	16%
Service Division F	€ 26,289,300	12%
Service Division G	€ 674,900	0%
Service Division H	€ 23,395,400	10%
	€ 226,211,200	100%



Service Division A
€ 67,325,700

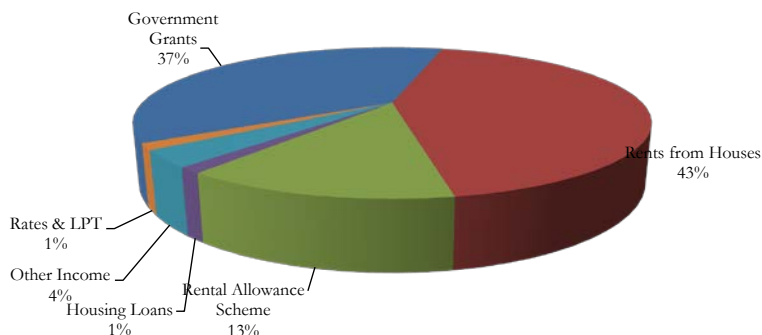
How the Service Division is Spent

Housing Maintenance	€ 17,089,200	25%
Housing Development	€ 6,503,300	10%
Rental Allowance Scheme	€ 18,263,500	27%
House Loans	€ 1,113,700	2%
Disabled Persons Grants	€ 3,226,500	5%
Support to Capital Programme	€ 2,932,200	4%
Homelessness Legislation	€ 15,376,100	23%
Other Services	€ 2,821,200	4%
	€ 67,325,700	100%



How the Service Division is Funded

Government Grants	€ 25,181,600	37%
Rents from Houses	€ 28,932,100	43%
Rental Allowance Scheme	€ 9,058,900	13%
Housing Loans	€ 853,800	1%
Other Income	€ 2,371,300	4%
Rates & LPT	€ 928,000	1%
	€ 67,325,700	100%



A01 MAINTENANCE/IMPROVEMENT LA HOUSING UNITS

Payroll	€ 5,976,000
Overheads	€ 3,233,300
Non Pay	€ 7,879,900

A02 HOUSING ASSESS, ALLOC & TRANSFER

Payroll	€ 561,300
Overheads	€ 361,200
Non Pay	€ 0

A03 HOUSING RENT & TENANT PURCHASE ADMIN

Payroll	€ 362,200
Overheads	€ 279,300
Non Pay	€ 369,600

A04 HOUSING COMM DEVELOP SUPPORT

Payroll	€ 2,896,000
Overheads	€ 2,897,200
Non Pay	€ 710,100

A05 ADMIN OF HOMELESS SERVICE

Payroll	€ 1,077,400
Overheads	€ 228,500
Non Pay	€ 14,070,200
Homelessness Expenditure is recouped to extent of €12,945,400	

A07 RAS PROGRAMME

Payroll	€ 151,300
Overheads	€ 346,900
Non Pay	€ 17,765,300

LOAN CHARGES

Loan Charges are the amounts of interest on loans that the City Council will have to repay in 2020. Repayments of the Council's debt are funded by borrowers' own repayments. The following is an analysis of City Council Borrowers.

	Oct-20	Oct-19
S.D.A.	51	49
Shared Ownership	18	25
H.F.A.	6	6
Affordable Housing Scheme	163	175
Convertible	1	1
Income Related	2	2
Caravan Loans	15	14
Tenant Purchase	7	13
Home Choice	5	5
Rebuilding Ireland	47	17
	315	307

TABLE F - EXPENDITURE
CORK CITY COUNCIL - ANNUAL BUDGET
HOUSING & BUILDING

Expenditure by Service and Sub-Service		2021		2020	
		Adopted by Council €	Estimated by Chief Executive €	Adopted by Council €	Estimated Outturn €
A0101	Maintenance of LA Housing Units	12,741,400	12,741,400	13,181,600	11,750,100
A0103	Traveller Accommodation Management	808,500	788,700	808,500	779,500
A0104	Estate Maintenance	241,000	241,000	241,000	231,000
A0199	Service Support Costs	3,298,300	3,298,300	3,228,700	3,011,900
	Maintenance/Improvement of LA Housing Units	17,089,200	17,069,400	17,459,800	15,772,500
A0201	Assessment of Housing Needs, Allocs. & Transfers	561,300	561,300	578,400	578,400
A0299	Service Support Costs	361,200	361,200	354,200	347,100
	Housing Assessment, Allocation and Transfer	922,500	922,500	932,600	925,500
A0301	Debt Management & Rent Assessment	729,800	729,800	713,400	661,400
A0399	Service Support Costs	281,300	281,300	276,400	271,300
	Housing Rent & Tenant Purchase Administration	1,011,100	1,011,100	989,800	932,700
A0401	Housing Estate Management	2,409,800	2,409,800	2,495,800	2,449,800
A0402	Tenancy Management	25,500	25,500	43,600	33,600
A0499	Service Support Costs	4,068,000	4,068,000	4,200,000	4,099,900
	Housing Community Development Support	6,503,300	6,503,300	6,739,400	6,583,300
A0501	Homeless Grants Other Bodies	0	0	0	0
A0502	Homeless Service	15,147,600	15,147,600	14,923,800	14,923,800
A0599	Service Support Costs	228,500	228,500	223,100	209,700
	Administration of Homeless Service	15,376,100	15,376,100	15,146,900	15,133,500
A0601	Technical and Administrative Support	536,200	536,200	495,500	485,500
A0602	Loan Charges	1,842,200	1,842,200	2,209,900	1,757,700
A0699	Service Support Costs	553,800	553,800	543,600	533,100
	Support to Housing Capital Programme	2,932,200	2,932,200	3,249,000	2,776,300
A0701	RAS Operations	12,232,500	12,232,500	12,727,000	11,936,000
A0703	Payment & Availability	5,684,100	5,684,100	976,200	5,143,100
A0799	RAS Service Support Costs	346,900	346,900	340,600	333,800
	RAS Programme	18,263,500	18,263,500	14,043,800	17,412,900
A0801	Loan Interest and Other Charges	657,600	657,600	783,800	532,200
A0802	Debt Management Housing Loans	131,300	131,300	135,800	135,800
A0899	Service Support Costs	324,800	324,800	321,100	316,600
	Housing Loans	1,113,700	1,113,700	1,240,700	984,600
A0901	Disabled Persons Grants	2,861,700	2,861,700	2,681,000	2,681,000
A0999	Service Support Costs	364,800	364,800	301,700	300,000
	Housing Grants	3,226,500	3,226,500	2,982,700	2,981,000
A1101	Agency & Recoupable Service	318,600	318,600	368,600	368,600
A1199	Service Support Costs	264,800	264,800	259,200	250,200
	Agency & Recoupable Services	583,400	583,400	627,800	618,800
A1201	HAP Operations	304,200	304,200	228,200	225,200
A1299	Service Support Costs	0	0	0	0
	HAP Programme	304,200	304,200	228,200	225,200
	Service Division Total	67,325,700	67,305,900	63,640,700	64,346,300

TABLE F - INCOME
CORK CITY COUNCIL - ANNUAL BUDGET
HOUSING & BUILDING

	2021		2020	
Income by Source	Adopted by Council €	Estimated by Chief Executive €	Adopted by Council €	Estimated Outturn €
Government Grants & Subsidies				
Housing, Planning and Local Government	25,171,600	25,171,600	21,064,800	24,004,600
Other	10,000	10,000	10,000	10,000
Total Grants & Subsidies (a)	25,181,600	25,181,600	21,074,800	24,014,600
Goods and Services				
Rents from Houses (incl RAS)	37,991,000	37,991,000	34,948,500	34,997,900
Housing Loans Interest & Charges	853,800	853,800	825,400	645,800
Superannuation	434,500	434,500	410,300	409,900
Agency Services & Repayable Works			0	
Local Authority Contributions			0	
Other Income	1,936,800	1,936,800	1,941,800	1,910,800
Total Goods and Services (b)	41,216,100	41,216,100	38,126,000	37,964,400
Total Income c=(a+b)	66,397,700	66,397,700	59,200,800	61,979,000

A0101 - MAINTENANCE OF LOCAL AUTHORITY HOUSING

	Adopted Budget 2021	Adopted Budget 2020
General and Planned Maintenance	6,226,900	6,544,200
Fire Services - Maintenance in Flats	78,000	98,900
Vacant Dwellings	1,551,100	1,570,400
Boiler Servicing	823,000	800,000
Security of Dwellings	152,800	224,500
Electrical	310,400	385,900
Central Heating	753,700	881,500
Plant and Machinery	980,300	889,500
Public Access Lights	139,600	153,400
Waste Disposal	154,100	144,200
Local Property Tax	985,000	902,700
Liability Insurance	586,500	586,500
TOTAL SERVICE A0101	12,741,400	13,181,600

SERVICE DIVISION B – ROADS TRANSPORT & SAFETY

Total Expenditure of **€44.6m (€43.7m in 2020)** is provided for in this Division for 2021, which represents **20 %** of Total Expenditure.

Infrastructure Development

The Infrastructure Development Directorate is responsible for the planning and delivery of a range of transportation, flood protection, parks and other capital projects. These include National Transport Authority sponsored schemes which aim to optimise the efficiency of the existing road network. This is achieved through targeted investment with particular emphasis on the promotion of sustainable transportation. In addition to the above, funding for road and transportation infrastructure has traditionally been secured from Transport Infrastructure Ireland (TII) and the Department of Transport, Tourism & Sport. In more recent years new funding streams have also emerged such as the Local Infrastructure Housing Activation Fund and the Urban Regeneration Development Fund (Department of Housing, Planning and Local Government) and the Designated Urban Grant Scheme (Southern Regional Assembly).

Progress continues to be made in facilitating sustainable transport measures and junction upgrade works. Construction work on a number of projects are underway in 2020 including -

- Pedestrian Safety Improvement Scheme 2019 completed at a number of locations
- St Mary Campus Junction Upgrade Scheme Skehard Road enhancement project Phase 3 inc Bessboro Road junction
- Horgan's Quay Cycle Lane
- Western Road Renewal Project
- Interim Cycle Infrastructure
- Deanrock Junction Upgrade

A number of infrastructure projects are currently at detailed design and/or tender stage including -

- Docklands to City Centre Junction Improvement Project
- Passage Greenway Enhancement Project Phase 1 (N40 to Docklands)
- Glanmire Roads Improvement Scheme
- Grange to TVP Pedestrian and Cycle Path inc bridge over N40
- Pedestrian Safety Intervention Scheme 2020
- Phase 1a Cork Science & Innovation Park
- Harbour View Road Junction improvement scheme

- Curraheen to Carrigrohane cycle path upgrade scheme
- Ballybrack cycle path Phase 4

There are a large number of projects at feasibility prelim design or planning stage. These include –

- Passage Greenway Enhancement Project, Phase 2 N40 to Passage
- Monahan Road Extension Project
- Beamish & Crawford Quarter Infrastructure & Public Realm
- Northern Distributer Road
- Lehenaghmore Corridor Project
- Marina Park Phase 2
- MacCurtain Street Public Transport Improvement Scheme
- Ballyvolane Phase 2 Enhancement Project (inc. Fox and Hounds)
- South Quays Public Transport Improvement Scheme
- South Douglas Rd / N40 Ramp junction upgrade scheme
- Southern Distributor Road route selection.

In August 2019 works commenced on the repair and conservation of Daly (Shakey) Bridge. The structure is included in the Record of Protected Structures and is recorded on the National Inventory of Architectural Heritage. Despite unforeseen circumstances it is anticipated that works to this much loved iconic landmark will be completed and the bridge reopened to pedestrians prior to Christmas 2020.

During 2020 Engineering Inspections were undertaken on the entire bridge stock including all additional bridges arising from the transition arrangements with Cork County Council.

In 2020 Cork City Council appointed an Engineering Consultant for the repair of Bannow, Blackstone, Healy's and Grange Road Bridges. Works to all four bridges are due to commence in early 2021.

During 2021 the design of the final phase of repair works to Clontarf Bridge will be progressed and an application for funding made to carry out preliminary design work for the replacement of Carrigrohane Bridge.

In cooperation with TII there is ongoing engagement regarding the construction of the Dunkettle Interchange and the route selection

processes for the M20 Cork Limerick Motorway and the Cork North Ring Road.

In cooperation with the Strategic Economic Development Directorate, there has been continued input into emerging strategic policies including the Cork Metropolitan Area Transportation Strategy and the Regional Spatial and Economic Strategy and Metropolitan Area Strategic Plan. Work is also underway with other Directorates in the planning of key development and redevelopment areas in the City especially the Cork City Docklands Area.

Sustainable Transport Measures

Progress continues to be made in facilitating and implementing sustainable transport. Cork City Council has installed 42 new bicycle parking racks across the city and additional bicycle parking rack planned for 2021.

There are new bike lanes installed in Monahan Road, South Mall and Albert Road, with additional lanes planned. Almost 4.1 kilometres of bollards has been installed to protect cyclists from other road traffic.

2021 should see further expansion of the Coke Zero bike scheme across the city, particularly towards CUH and CIT

The Walking Strategy continues to be a focus for all areas outside the city centre.

The highly successful Green Route bus network will continue to reduce travel time and improve journey quality for public transport users on the existing metropolitan Cork services.

A major improvement in outdoor recreation amenities is the recent temporary closure of the Marina in Blackrock. Closing the road to vehicular traffic has made this popular scenic area a safe haven for walkers and cyclists.

Participation in sustainable travel events is growing year on year and ongoing sustainable travel promotion measures include:

- Mix Your Mode Seminar
- Bike Week
- European Mobility Week
- Launch of an electric bike promotional initiative with other interested parties

Community, Culture and Placemaking's Sustainable Travel and Road Safety Officer coordinates a

number of measures throughout the year to raise awareness of and promote the benefits of sustainable and active travel in the lives of communities. With the support of the Cork Sports Partnership and the Cork Transport & Mobility Forum, Bike Week was held in September this year, and despite the difficulties over 60 events was held during Bike Week events throughout Cork City in 2020. Events include family fun cycles, school events, nature and history.

Parking

To support the economy of the city by ensuring the turnover of parking spaces, Cork City Council provides parking options including:

- On street parking for specified periods
- Multi Storey Car Parks (Paul St Car Park & North Main St Car Park)
- The Black Ash Park & Ride

The Black Ash Park & Ride service provides a convenient and efficient alternative to commuters and shoppers alike. Park & Ride is providing more sustainable access to the city centre and caters for periodic peaks in demand for parking for the city centre.

Road Safety

Cork City Council is committed to improving Road Safety for all.

A Road Safety Working Together Group has been established including representatives from various bodies.

The annual work programme continues to focus on:

- Road safety education and awareness to improve knowledge and behaviour on the City's roads and footpaths
- Further roll out of the Your Life Your Choice initiative
- Road safety engineering solutions to improve the standard of roads, footpaths, crossing areas etc. including three National Transport Authority sponsored Road Safety Improvement Schemes at Blackrock Road/Park Avenue, Assumption Road and Linden Avenue
- Road Safety education and awareness is ongoing in both primary and secondary schools. The launch of the virtual reality initiative "Your Life- Your Choice" aimed at transition year students, has proved very

successful in schools and communities across the city and demand for this programme has now increased to include the new areas in our expanded city.

ITS and PL Operations

The ITS Section manages Intelligent Transport Systems (ITS) and Public Lighting infrastructure throughout the City and is responsible for the planning, delivery and maintenance of a range of transportation and roads related projects and systems supporting mobility.

ITS

The Urban Traffic control (UTC) room is responsible for the design, planning, implementation and management of systems which aid the operation, monitoring and maintenance of Intelligent Transport Systems (ITS). The associated Urban Traffic Control (UTC) systems include real time monitoring and adaptive SCOOT control of the City's road network as well as monitoring and detection systems to ensure a safe road network for all mobility choices while endeavouring to configure the various ITS systems optimally to ensure efficient operation. Balancing the network priorities is critical to allow the city to derive maximum benefit from the available network. To allow Cork City to deliver the Cork's Metropolitan Transport Strategy, significant investment in ITS systems will be required to support new services, innovations and further configuration of the network to support more sustainable modes of travel.

ITS Operations manages and maintains a significant number of Intelligent Transport Systems (ITS) e.g. traffic signal junctions and crossings equipment, vehicle/cycle/pedestrian detections, variable messaging signage (VMS), CCTV, electronic signage and bollards, signing, lining, power and communications cabling. The efficient and safe operation of the roads network is dependent on this infrastructure functioning effectively.

Public Lighting

The Public Lighting section manages the design, planning, construction and maintenance of public lighting on the road infrastructure. The maintenance of public lighting infrastructure is currently undertaken by contract on behalf of Cork City Council. The public lighting network consists of 25,000

lanterns, columns brackets, 600km of underground cabling and over 2500 isolation points. The adoption of the new Public Lighting Framework 2020 was produced following the take in charge of 10,000 additional public lights as a result of Cork City's boundary extension. This Framework defines three high level goals on which future public lighting services and infrastructure will be delivered:

- **Asset Management** – a systematic process to operate, maintain, upgrade, and dispose of assets in the most cost-effective manner
- **Service** – high-quality maintenance service through quality design, collaborations and partnerships, investing in an electrically safe and sustainable network
- **Energy Reduction** – Lower the urban lighting energy and carbon consumption in the city with well designed public lighting and the procurement of low energy equipment and systems

Road Asset Management & Maintenance

Priority is given to the maintenance of the main traffic routes and to footpaths with the greatest footfall especially in the commercial areas of the city under the resurfacing contract and footpath renewal contract. However, every effort is made to address other areas reported through the customer relations management system. The roads maintenance division also operates an emergency callout system to address hazards such as oil spills and obstructions on the public roads. Other services provided by the section include gully cleaning and weed control. A drainage renewal contract is also delivered each year to address key road drainage issues.

The Building Services Unit carry out regular inspections and certification of the electrical installations, as required by Health & Safety, and electrical maintenance to all City Council's municipal buildings.

Corporate Fleet is managed and maintained through the Fleet Management Service. New fleet provision contracts were entered into from the end of 2019 which allowed for rollout of the largest Electric Vehicle Fleet of any Local Authority in the Country.

Winter Maintenance

Cork City Council has defined salting routes which prioritise main traffic routes, bus routes and other areas such as those adjacent to hospitals and schools. The Winter Maintenance Plan has been updated to account for the expanded City and additional equipment has been procured to support this. Some footpaths and bridges are also salted especially in the city centre in areas of greatest pedestrian movement. The decision on whether or not to salt roads is taken based on information received from Met Éireann and Transport Infrastructure Ireland Road Weather Information System. Cork City Council also provides salt for local communities on request.

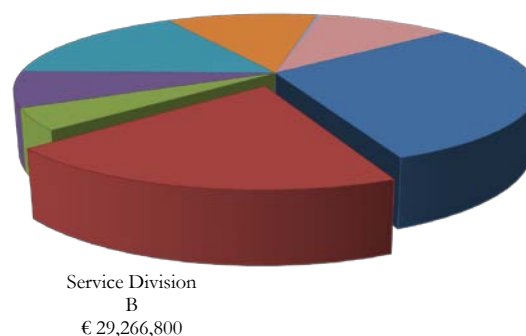
SERVICE DIVISION B ROAD TRANSPORT AND SAFETY

AIMS

To secure efficient, safe and modern transport infrastructure in order to facilitate increased economic development with due regard to environmental values.

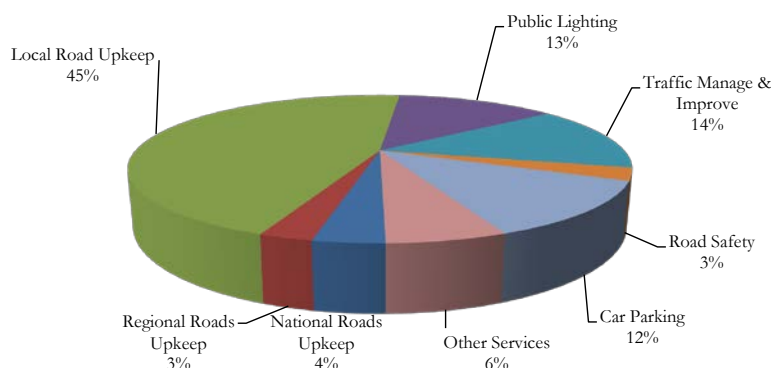
Overview

Service Division A	€ 67,325,700	30%
Service Division B	€ 44,552,900	20%
Service Division C	€ 10,121,100	4%
Service Division D	€ 17,035,700	8%
Service Division E	€ 36,816,200	16%
Service Division F	€ 26,289,300	12%
Service Division G	€ 674,900	0%
Service Division H	€ 23,395,400	10%
	€ 226,211,200	100%



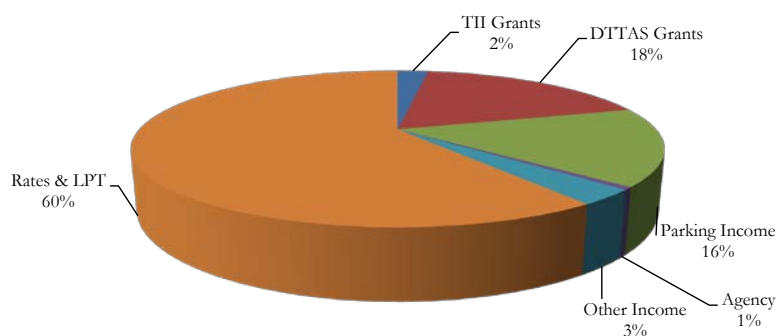
How the Service Division is Spent

National Roads Upkeep	€ 1,618,600	4%
Regional Roads Upkeep	€ 1,222,600	3%
Local Road Upkeep	€ 20,161,500	45%
Public Lighting	€ 5,727,100	13%
Traffic Manage & Improve	€ 6,291,000	14%
Road Safety	€ 1,219,600	3%
Car Parking	€ 5,582,500	12%
Other Services	€ 2,730,000	6%
	€ 44,552,900	100%



How the Service Division is Funded

TII Grants	€ 1,055,900	2%
DTTAS Grants	€ 8,003,000	18%
Parking Income	€ 7,110,300	16%
Agency	€ 236,800	1%
Other Income	€ 1,377,700	3%
Rates & LPT	€ 26,769,200	60%
	€ 44,552,900	100%



MAINTENANCE & IMPROVEMENT

B01 NP ROAD - MAINTENANCE & IMPROVEMENT

Payroll	€ 270,000
Overheads	€ 379,900
Non Pay	€ 954,900

37km of Road to be maintained

B03 REGIONAL ROAD - MAINTENANCE & IMPROVEMENT

Payroll	€ 181,500
Overheads	€ 138,800
Non Pay	€ 902,300

103km of Road to be maintained

B04 LOCAL ROAD - MAINTENANCE & IMPROVEMENT

Payroll	€ 5,006,000
Overheads	€ 1,704,000
Non Pay	€ 13,451,500

806km of Road to be maintained

B05 PUBLIC LIGHTING

Overheads	€ 8,400
Non Pay	€ 5,718,700

There are 25,000 lanterns in Cork City

TRAFFIC MANAGEMENT

B06 TRAFFIC MANAGEMENT IMPROVEMENTS

Payroll	€ 2,466,600
Overheads	€ 1,835,700
Non Pay	€ 1,988,700

B08 ROAD SAFETY PROMOTION/EDUCATION

Payroll	€ 869,200
Overheads	€ 276,800
Non Pay	€ 36,900

B09 CAR PARKING

Payroll	€ 2,208,100
Overheads	€ 1,133,800
Non Pay	€ 2,240,600

MISCELLANEOUS

B10 SUPPORT TO ROADS CAPITAL PROG

Payroll	€ 2,311,200
Overheads	€ 353,000
Non Pay	€ 45,800

B11 AGENCY & RECOUPABLE SERVICES

Payroll	€ 0
Overheads	€ 20,000
Non Pay	€ 0

**TABLE F - EXPENDITURE
CORK CITY COUNCIL - ANNUAL BUDGET
ROAD TRANSPORT & SAFETY**

Expenditure by Service and Sub-Service		2021		2020	
		Adopted by Council €	Estimated by Chief Executive €	Adopted by Council €	Estimated Outturn €
B0103	NP – Winter Maintenance	32,800	32,800	32,800	27,800
B0104	NP – Bridge Maintenance	9,800	9,800	9,800	8,700
B0105	NP - General Maintenance	1,141,500	1,141,500	2,974,400	1,129,000
B0106	NP – General Improvements Works	1,600	1,600	1,600	1,500
B0199	Service Support Costs	419,100	419,100	403,300	391,300
	Nat Primary Rd–Maintenance & Improvement	1,604,800	1,604,800	3,421,900	1,558,300
B0205	NS – Bridge Maintenance	0	0	0	0
B0206	NS - General Maintenance	10,000	10,000	10,000	10,000
B0299	Service Support Costs	3,800	3,800	3,600	3,300
	Nat Secondary Rd–Maintenance & Improvement	13,800	13,800	13,600	13,300
B0302	Reg Rd Surface Rest/Road Reconstruction/Overlay	782,500	782,500	952,500	952,500
B0303	Regional Road Winter Maintenance	8,800	8,800	8,800	8,500
B0304	Regional Road Bridge Maintenance	3,800	3,800	3,800	3,700
B0305	Regional Road General Maintenance Works	233,700	233,700	236,000	220,000
B0306	Regional Road General Improvement Works	8,200	8,200	8,200	8,200
B0399	Service Support Costs	185,600	185,600	206,000	198,100
	Regional Road – Improvement & Maintenance	1,222,600	1,222,600	1,415,300	1,391,000
B0402	Local Rd Surface Rest/Road Reconstruction/Overlay	5,182,500	5,182,500	4,582,500	5,482,500
B0403	Local Roads Winter Maintenance	156,200	156,200	156,200	156,200
B0404	Local Roads Bridge Maintenance	7,300	7,300	7,300	7,200
B0405	Local Roads General Maintenance Works	9,840,300	9,840,300	10,034,100	8,731,200
B0406	Local Roads General Improvement Works	54,700	54,700	54,700	50,600
B0499	Service Support Costs	4,920,500	4,920,500	4,538,600	4,446,600
	Local Road - Maintenance & Improvement	20,161,500	20,161,500	19,373,400	18,874,300
B0501	Public Lighting Operating Costs	2,956,900	2,956,900	2,980,000	2,941,500
B0502	Public Lighting Improvement	2,738,000	2,738,000	1,106,700	1,106,700
B0599	Service Support Costs	32,200	32,200	32,100	30,500
	Public Lighting	5,727,100	5,727,100	4,118,800	4,078,700
B0601	Traffic Management	1,780,300	1,780,300	1,846,400	2,223,400
B0602	Traffic Maintenance	1,569,000	1,569,000	917,900	1,161,400
B0603	Traffic Improvement Measures	152,900	152,900	152,000	166,500
B0699	Service Support Costs	2,788,800	2,788,800	2,799,100	2,775,000
	Traffic Management Improvement	6,291,000	6,291,000	5,715,400	6,326,300
B0701	Low Cost Remedial Measures	36,400	36,400	30,800	36,400
B0799	Service Support Costs	300	300	300	300
	Road Safety Engineering Improvements	36,700	36,700	31,100	36,700
B0801	School Wardens	883,500	883,500	849,200	850,500
B0802	Publicity and Promotion Road Safety	22,600	22,600	26,200	16,200
B0899	Service Support Costs	276,800	276,800	270,000	253,100
	Road Safety Promotion/Education	1,182,900	1,182,900	1,145,400	1,119,800
B0901	Maintenance and Management of Car Parks	1,509,600	1,509,600	1,740,200	1,700,000
B0902	Operation of Street Parking	831,200	831,200	877,200	984,700
B0903	Parking Enforcement	912,100	912,100	917,400	917,400
B0999	Service Support Costs	2,329,600	2,329,600	2,306,400	2,245,800
	Car Parking	5,582,500	5,582,500	5,841,200	5,847,900
B1001	Administration of Roads Capital Programme	2,357,000	2,357,000	2,265,600	4,489,500
B1099	Service Support Costs	353,000	353,000	346,700	341,200
	Support to Roads Capital Programme	2,710,000	2,710,000	2,612,300	4,830,700
B1199	Service Support Costs	20,000	20,000	19,500	17,800
	Agency & Recoupable Services	20,000	20,000	19,500	17,800
	Service Division Total	44,552,900	44,552,900	43,707,900	44,094,800

TABLE F - INCOME
CORK CITY COUNCIL - ANNUAL BUDGET
ROAD TRANSPORT & SAFETY

Income by Source	2021		2020	
	Adopted by Council €	Estimated by Chief Executive €	Adopted by Council €	Estimated Outturn €
Government Grants				
Housing, Planning and Local Government	400,000	400,000	0	
Transport Infrastructure Ireland	8,658,900	8,658,900	11,763,800	9,075,000
Arts, Heritage & Gaeltacht			0	
DTO			0	
Other			0	
Total Grants & Subsidies (a)	9,058,900	9,058,900	11,763,800	9,075,000
Goods and Services				
Parking Fines & Charges	7,110,300	7,110,300	8,825,800	3,984,000
Superannuation	332,800	332,800	314,000	313,800
Agency Services & Repayable Works	236,800	236,800	240,400	199,600
Local Authority Contributions			0	
Other income	1,044,900	1,044,900	1,239,300	886,000
Total Goods and Services (b)	8,724,800	8,724,800	10,619,500	5,383,400
Total Income c=(a+b)	17,783,700	17,783,700	22,383,300	14,458,400

ROADS RELATED FUNDING & EXPENDITURE

EXPENDITURE	Adopted Budget 2021	Adopted Budget 2020
B01 to B04 Roads Maintenance	23,002,700	24,224,200
<i>of which Direct Maintenance</i>	<i>19,226,500</i>	<i>20,448,000</i>
<i>Liability Insurance</i>	<i>3,776,200</i>	<i>3,776,200</i>
B05 Public Lighting	5,727,100	4,118,800
B06 Traffic Management & Improvement	6,291,000	5,715,400
B07 to B08 Road Safety	1,219,600	1,176,500
B09 Parking Facilities	5,582,500	5,841,200
B10 to B11 Administration & Miscellaneous	2,730,000	2,631,800
Sub-Total	44,552,900	43,707,900

ROADS EXPENDITURE IN DIVISION C

C01 Water Supply (Reinstatements)	133,500	133,500
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TOTAL ROADS RELATED EXPENDITURE	44,686,400	43,841,400
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FUNDED BY

D.T.T.A.S./T.I.I.	9,058,900	11,763,800
Pay Parking Income	7,110,300	8,825,800
Agency	236,800	240,400
Other Income	1,377,700	1,553,300
Rates/Local Government Fund	26,902,700	21,458,100

TOTAL FUNDING OF ROADS	44,686,400	43,841,400
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ANALYSIS OF PARKING FACILITIES (B09)

	Adopted Budget 2021	Adopted Budget 2020
High Rise Car Parks	2,674,000	3,400,000
Sale of Discs	1,730,600	2,104,000
Parking Fines	1,175,000	1,391,000
Pay by Phone	1,000,000	1,000,000
Park & Ride Facilities	300,000	700,000
Miscellaneous	400,400	396,600
TOTAL INCOME	7,280,000	8,991,600
On-Street Parking	2,647,500	2,701,000
Off-Street Parking (incl Park & Ride)	553,000	803,000
Lavitts Quay (Paul St) Car Park	835,600	816,200
Kyrils Quay (North Main St) Car Park	412,600	411,800
Overheads	1,133,800	1,109,200
Sub-Total	5,582,500	5,841,200
Net Contribution to Roads Directorate	1,697,500	3,150,400
TOTAL EXPENDITURE	7,280,000	8,991,600

SERVICE DIVISION C – WATER SERVICES

Total Expenditure of **€10.1m (€10.2m in 2020)** is provided in this Division for 2021, which represents **4%** of Total Expenditure.

With effect from 1st January 2014 the treatment, supply and collection of drinking water and wastewater is the responsibility of Irish Water (Uisce Éireann). All assets associated with the provision of these services are in the process of transferring from the City Council. Cork City Council continues to provide day to day delivery of service and management of the Capital Programme in partnership with Irish Water under a Service Level Agreement. Direct interaction with customers transferred to Irish Water in April 2014 and billing of non-domestic consumers transferred to Irish Water on 5th September 2016. It is Cork City Council's focus to ensure that levels of service will be maintained and improved within the Irish Water framework.

Water & Wastewater Services in the Extended Boundary Area are managed by Cork County Council on behalf of Irish Water under the Service Level Agreement of the 1st January 2014.

Expenditure for 2021 is limited to Payroll and Central Management Costs. Non-Pay Costs are processed through Irish Water systems and therefore do not appear as Cork City Council expenditure.

The primary aims of this service division are:

- To provide an adequate supply of wholesome and clean piped water for domestic, industrial and other uses.
- To ensure the safe collection, treatment and disposal of sewerage and other waterborne waste.
- To facilitate collection and management of storm water.
- To manage the flooding component of the Council's Major Emergency Management function, including the role of Severe Weather Assessment and Response

Drainage

The Drainage Section has responsibility for the operation and maintenance of over 550km of main sewers and culverts, within the pre-2019 Cork City boundary. This is made up of approximately 40% combined sewers, 30% foul and 30% storm sewers. Stormwater impact on the foul network is controlled by means of 60 storm overflow chambers. Further interaction between the various

sewers (foul, combined and storm) will be highlighted by the results of the Drainage Area Plan (DAP) for the Cork City Agglomeration, currently being developed by Irish Water.

Wastewater drainage services within the post-2019 Cork City extended boundary area are currently delivered by Cork County Council, acting as agents for Irish Water, as part of their 2013 Service Level Agreement.

A series of main trunk "interceptor" sewers convey sewage from the various parts of the city to the Atlantic Pond pumping station near The Marina. From here it is pumped to the Ballinure Header Chamber in Mahon. The header chamber combines flows from the Atlantic Pond, as well as a number of other pump stations such as Bessborough, Mahon North and Ronaynes Court.

Ronaynes Court pump station pumps flows from the Tramore Valley Sewer, which is the large trunk sewer serving the south side of the City, including parts of the extended boundary area, as far west as Waterfall Road and as far east as Rochestown.

From the header chamber sewage flows by gravity across the Lough Mahon estuary, to the Carrigrennan wastewater treatment plant (WWTP), located at Little Island.

Carrigrennan WWTP treats in the order of 100,000 cubic metres of sewage effluent per day, including effluent from Little Island and Glanmire. It is treated in accordance with the requirements of the Urban Waste Water Directive and is licensed with the EPA. It produces almost 3,000 tonnes of sterilised, dried by-product which is used in pellet form as a fertiliser on agricultural land. The plant is currently removing in the order of 92% of the pollution load delivered.

Stormwater issues for the entire new City area are managed within the Operations Directorate.

Public Conveniences:

The Drainage Section also deals with public convenience at the Grand Parade.

Lee Road Waterworks

The Council operates a major water treatment plant located on the Lee Road. In 2019 an average 41.6 million litres (9.6 million gallons) of drinking water was produced daily.

Treated water is pumped to strategically located reservoirs at Churchfield, Hollyhill and Shanakiel from where it gravitates through the distribution network to various users across the city.

SERVICE DIVISION C – WATER SERVICES

The Council operates its plant and equipment to a very high standard and an ongoing monitoring programme is in place in order to ensure that water supplied is compliant with the requirements of the European Communities Drinking Water Regulations. The water quality reports for recent years indicate that, despite an ageing infrastructure, the standard of water produced is generally of a very high quality. A major upgrade to the site commenced late in 2019 and should be completed in 2021.

Water Network

The Water Distribution Division has responsibility for the operation & maintenance of a network of over 650km of public water mains of varying size (50mm to 800mm), material type and age (less than 1 year to 120years). The network is divided into 50 District Metered Areas (DMA's) across the old city council administrative area serving a population of approximately 126,000 persons.

The water is distributed by gravity from four reservoirs on the north western side of the City and two County reservoirs situated to the south and eastern side of the City. This system ensures adequate flow and pressure across the City network. Water Quality standards are further monitored through an active programme of water sampling and testing across the network.

Ongoing water conservation work is delivered through a combination of active leak detection, network rehabilitation, pressure management and demand management work.

The Water Distribution Division also maintains the non-domestic water meters for non-domestic users and Irish Water bills their customers based on their actual use.

Water Services Capital Projects

Cork City Councils Irish Water Capital Office operates under the Irish Water Capital Investment Plans of 2014 – 2016 and 2017- 2021.

The upgrading of the Lee Road Water Treatment Plant has been approved and commenced in October 2019. The plant will take two years to construct (end of 2021) and will have an additional one-year commissioning phase.

Cork City Water Networks Project involves three separate projects:

- Replacement of the Shanakiel rising mains from the Lee Road Water Treatment Plant to the reservoirs located at Shanakiel & Hollyhill
- A new 5km Western Trunk Main linking the County Cork Harbour & City Trunk Main near the N40 South Ring Road across to the Lee Road Water Treatment Plant to ensure continuity of supply to the City
- The Eastern Strategic Link Trunk Main Phase 2 to complete the link from the east of the City through the City Centre up to Shanakiel

Completed tenders for this project have been received and it is hoped that final approval will be given in the not too distant future.

The National Leakage Reduction Programme, Irish Water and Cork City Council have installed a significant amount of new water main across Cork City (15.3km) with extensive DMA establishment, Find & Fix programmes and Pressure Management works also completed. Water main replacement is ongoing in the Victorian Quarter of Cork City and Turners Cross works will be complete in 2020.

Key challenges had to be faced in order to make substantial inroads into reducing leakage rates in the City network.

- Complete critical infrastructure improvements
- Prioritise District Metering Areas (DMAs)
- Identify locations for mains replacement
- Implement Find & Fix and Pressure Management programmes

Highlight was the commissioning of Phase One of the Eastern Strategic Link (ESL) trunk water main project enabling connectivity across the city and county water networks with security of supply for the central island. 4.2kms of 600mm pipeline, along the eastern quays at Tivoli, the Lower Glanmire Road, Horgan's, Penrose, St. Patricks and Camden Quays. This in turn facilitated the installation of Pressure Management Zones with leakages savings.

Primarily due to these Find and Fix and Pressure Management works, enabled by the successful water mains replacement, savings of over 8 million **litres** of water a day have been recorded in Cork City between January and August 2020.

A 4-Stage Drainage Area Plan (DAP) for Cork City Agglomeration is well underway. Surveying of the City's sewer network is complete as is the modelling stage. We are currently moving into Stage 3 (needs and risk assessments). The fourth Stage (options and solutions) is planned to be complete and a report issued to IW by Q2/Q3 of

SERVICE DIVISION C – WATER SERVICES

next year (2021). This final phase uses the developed digital model of the Cities' foul network to put together a programme of improvements to meet current and future regulatory, development and climate change needs.

A feasibility study of the Carrigrennan Wastewater Treatment Plant has proposed upgrades in the treatment process to allow for compliance with its Waste Licence and to cater for expected future population growth.

Separately, a contract for chemical phosphorous removal is progressing with works due to be complete by the end of Q4 2020.

Flood Management

Flood Management Support is another role fulfilled by the Environment Management Division of the Operations Directorate. This involves monitoring waterways in the City for potential flood risk and includes maintenance of culverts. In relation to tidal and fluvial flooding risks from the River Lee, weather and gauge levels are monitored and when appropriate, alerts are issued through the media. Risk management measures such as road closures, traffic management etc are implemented where required.

The Directorate will be involved in the establishment of a comprehensive network of rain gauges and water level gauges, which are planned for installation by the OPW. These gauges will allow development of the Flood Early Warning System (FEWS), thus allowing more accurate forecasting of potential local flood events.

Capital Flood Relief Projects

The Infrastructure Development Directorate is progressing a number of Flood Relief capital works projects, on behalf of or with the Office of Public Works. These include the:

- Lower Lee (Cork City) Flood Relief Scheme
- Morrison's Island Public Realm Improvement and Flood Defence Scheme
- River Bride (Blackpool) Flood Relief Scheme
- Glashaboy (Glanmire/Sallybrook) Flood Relief Scheme
- Douglas Flood Relief Scheme (including Togher Culvert Works), and also including the Togher Public Realm Enhancement project

As the major stakeholder in the Lower Lee FRS, Cork City Council has been heavily involved in the progression of the scheme design, with the aim of

optimising the scheme design for the benefit of the City, with significant emphasis on an improved riverside Public Realm.

The proposals for both the Glashaboy (Glanmire/Sallybrook) and the River Bride (Blackpool) Flood Relief Schemes were submitted to the Department of Public Expenditure and Reform (DPER) for review during 2020 and it is hoped that these schemes will receive Ministerial Confirmation in Q4 2020/Q1 2021, allowing construction to begin in 2021.

Construction on the Douglas Flood Relief Scheme began in August 2019 and is expected to be complete in Q1 2021.

The Togher Service Diversions project was completed between February and August 2020, and the next phase of the Togher works, replacement of the main culvert, is expected to start construction mid 2021. The culvert replacement project has presented an opportunity to simultaneously carry out public realm enhancement works in the area. The proposals received Part 8 Planning Approval in early 2020. The Togher works will take approximately 16 months to complete.

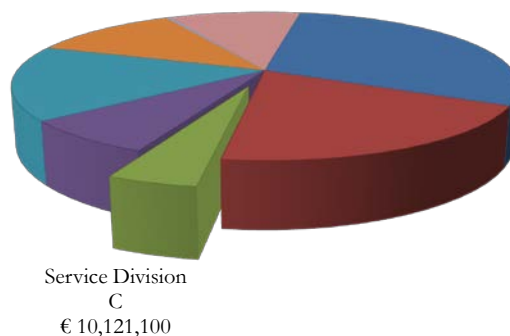
SERVICE DIVISION C WATER SERVICES

AIMS

1. To provide an adequate supply of piped high quality water for domestic, industrial and other uses.
2. To provide a safe and adequate system for the disposal of sewerage and other water borne waste.

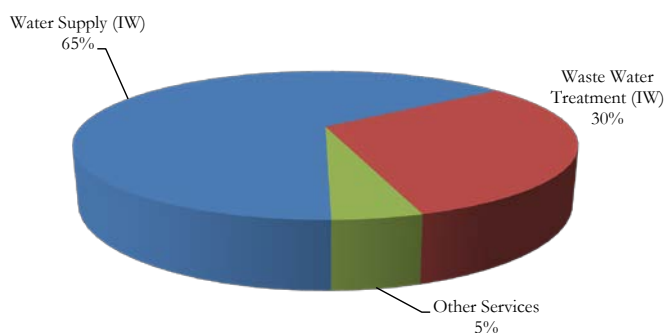
Overview

Service Division A	€ 67,325,700	30%
Service Division B	€ 44,552,900	20%
Service Division C	€ 10,121,100	4%
Service Division D	€ 17,035,700	8%
Service Division E	€ 36,816,200	16%
Service Division F	€ 26,289,300	12%
Service Division G	€ 674,900	0%
Service Division H	€ 23,395,400	10%
	€ 226,211,200	100%



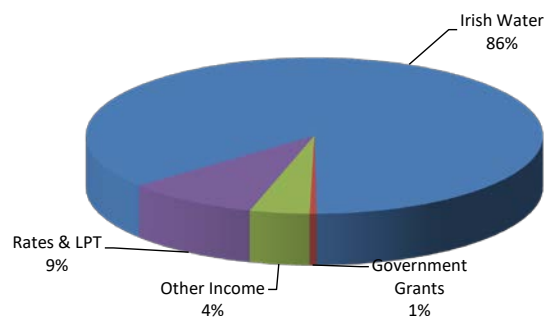
How the Service Division is Spent

Water Supply (IW)	€ 6,610,300	65%
Waste Water Treatment (IW)	€ 3,073,600	30%
Other Services	€ 437,200	5%
	€ 10,121,100	100%



How the Service Division is Funded

Irish Water	€ 8,698,600	86%
Government Grants	€ 51,300	1%
Other Income	€ 426,700	4%
Rates & LPT	€ 944,500	9%
	€ 10,121,100	100%



C01 WATER SUPPLY

Payroll	€ 3,936,000
Overheads	€ 2,206,700
Non Pay	€ 467,600

C02 WASTE WATER TREATMENT

Payroll	€ 1,487,900
Overheads	€ 1,089,600
Non Pay	€ 496,100

C04 PUBLIC CONVENIENCES

Payroll	€ 0
Overheads	€ 11,900
Non Pay	€ 74,600

C07 AGENCY & RECOUPABLE SERVICES

Payroll	€ 0
Overheads	€ 11,600
Non Pay	€ 1,800

C08 NON IRISH WATER

Payroll	€ 141,200
Overheads	€ 42,100
Non Pay	€ 80,600

TABLE F - EXPENDITURE
CORK CITY COUNCIL - ANNUAL BUDGET
WATER SERVICES

Expenditure by Service and Sub-Service		2021		2020	
		Adopted by Council €	Estimated by Chief Executive €	Adopted by Council €	Estimated Outturn €
C0101	Water Plants & Networks	4,403,600	4,403,600	4,498,300	4,563,600
C0199	Service Support Costs	2,206,700	2,206,700	2,156,300	2,042,000
	Water Supply	6,610,300	6,610,300	6,654,600	6,605,600
C0201	Waste Plants and Networks	1,984,000	1,984,000	2,101,400	2,077,400
C0299	Service Support Costs	1,089,600	1,089,600	1,065,400	1,014,300
	Waste Water Treatment	3,073,600	3,073,600	3,166,800	3,091,700
C0401	Operation and Maintenance of Public Conveniences	74,600	74,600	74,600	44,500
C0499	Service Support Costs	11,900	11,900	11,800	11,200
	Public Conveniences	86,500	86,500	86,400	55,700
C0501	Grants for Individual Installations	46,900	46,900	44,900	34,900
C0502	Grants for Water Group Schemes	1,500	1,500	1,300	1,300
C0503	Grants for Waste Water Group Schemes	25,000	25,000	0	0
	Admin of Group and Private Installations	73,400	73,400	46,200	36,200
C0701	Agency & Recoupable Service	1,800	1,800	1,800	1,800
C0799	Service Support Costs	11,600	11,600	11,300	10,300
	Agency & Recoupable Services	13,400	13,400	13,100	12,100
C0802	LA Waste Water Services	221,800	221,800	211,700	239,400
C0899	Service Support Costs	42,100	42,100	41,300	40,300
	Local Authority Water & Sanitary Services	263,900	263,900	253,000	279,700
	Service Division Total	10,121,100	10,121,100	10,220,100	10,081,000

TABLE F - INCOME
CORK CITY COUNCIL - ANNUAL BUDGET
WATER SERVICES

	2021		2020	
Income by Source	Adopted by Council €	Estimated by Chief Executive €	Adopted by Council €	Estimated Outturn €
Government Grants				
Housing, Planning and Local Government	51,300	51,300	26,300	25,000
Other			0	
Total Grants & Subsidies (a)	51,300	51,300	26,300	25,000
Goods and Services				
Irish Water	8,698,600	8,698,600	8,870,700	7,800,000
Superannuation	219,300	219,300	206,900	206,700
Agency Services & Repayable Works	2,000	2,000	3,000	1,000
Local Authority Contributions	0	0	0	0
Other income	205,400	205,400	39,000	38,000
Total Goods and Services (b)	9,125,300	9,125,300	9,119,600	8,045,700
Total Income c=(a+b)	9,176,600	9,176,600	9,145,900	8,070,700

ANALYSIS OF WATER SUPPLY (C01)

	Adopted Budget 2021	Adopted Budget 2020
Water Plant Operation & Maintenance		
Salaries & Wages	1,355,900	1,305,300
Water Treatment Costs	113,200	112,100
Maintenance & Repairs	162,800	157,800
Sub-Total	1,631,900	1,575,200
Distribution Network		
Salaries & Wages	2,271,400	2,431,900
Materials, Plant & Transport	146,000	143,000
Reinstatements	133,500	133,500
Charge Works	10,000	10,000
Waste to Landfill	5,500	600
Overheads	2,206,700	2,156,300
Liability Insurance	113,400	113,400
Irish Water Office	91,900	90,700
Sub-Total	4,978,400	5,079,400
CO1 TOTAL EXPENDITURE	6,610,300	6,654,600

ANALYSIS OF WASTE WATER TREATMENT (C02)

	Adopted Budget 2021	Adopted Budget 2020
Drainage Network		
General Maintenance	1,305,600	1,315,200
Miscellaneous Costs	552,700	615,900
Sub-Total	1,858,300	1,931,100
Treatment Network		
Treatment Plant Operation	5,600	5,600
Ballinure Header Chamber	21,500	21,500
Operation & Maintenance of Pumphouses	18,500	18,500
Miscellaneous Costs	1,169,700	1,190,100
Sub-Total	1,215,300	1,235,700
CO2 TOTAL EXPENDITURE	3,073,600	3,166,800

SERVICE DIVISION D – DEVELOPMENT MANAGEMENT

Total Expenditure of €17m (€17.2m in 2020) is provided in this Division for 2021, which represents 8% of Total Expenditure.

Strategic & Economic Development

The Strategic & Economic Development Directorate is principally involved in the delivery of the following elements of the Cork City Corporate Plan 2020 - 2024:

- An environmentally sustainable city
- A city supporting the delivery of homes and infrastructure
- A city driving economic and sustainable development

The key activities of the section are:

1. Preparation of the City Development Plan 2022 – 2028
2. Support the implementation of the Climate Change Adaptation Plan
3. Develop and Support Tourism, Heritage and Conservation.
4. Lead and support economic development of Cork City.
5. Support enterprise development through the Local Enterprise Office and in partnership with Enterprise Ireland, UCC and MTU.

Development Management

The Development Management Section, which forms part of the Community, Culture and Placemaking Directorate, received 516 applications from June '18 to May 19 compared to 887 received for the period June '19 to May '20. The Development Management Section processed 917 no. planning applications from August 2019 to the end of August 2020. Of these, 59 were appealed to An Bord Pleanála and the planning authority's decision was upheld in over 65% of the decisions.

Developments of note granted permission in 2020 included:

- Redevelopment of Moore's Hotel as a hotel and offices
- Hostel development on Grand Parade
- Redevelopment of the Kino site on Washington St for cinema and student apartments
- Student accommodation at Victoria Cross Road, former Coca Cola site
- New administration building at Boston Scientific, Model Farm Road
- 80 houses and a creche at Heathfield, Ballincollig
- 40 dwellings in Tower

- Construction of 37 houses in Sallybrook, Glanmire

The following Strategic Housing Developments were reported on by the Development Management Section and approved by An Bord Pleanála in 2020:

- Castletreasure – construction of 413 apartments, creche and retail units
- South City Link Road – construction of 118 build to rent apartments
- Horgan's Quay – construction of 302 apartments and a creche
- Albert Quay – construction of 201 build to rent apartments
- Ballyvolane – construction of 753 residential units
- Old Fort Road, Ballincollig – construction of 123 apartments
- Bandon Road – construction of 554 student bedspaces including road improvements
- Maryborough Ridge – construction of 449 residential units

Economic Development

Cork City Council is playing a key role in the economic development of the city by working with enterprises and clusters to build the economic resilience of the city and contributes to the South West Regional Enterprise Plan.

In 2020, Covid-19 had a significant impact on the city and this required a key responses and support through the City Centre partnership with the Economic Development Fund and City Centre Fund through provision of multiple public realm and cycling schemes to support the retail sector and the hospitality sector in particular.

The Economic Development Section is also co-ordinating the 25 EU projects that the City Council is participating in. These support innovation and networking. EU Affairs has been put on the agenda of the Tourism and International relations SPC to reflect its key role in engaging City Council in EU policy and funding.

The Directorate is taking a lead role in the 'We Are Cork' branding and the "Grow In Cork" campaign which completed this year with a successful social media campaign on key sectors of the enterprise ecosystem including Fintech, Agri-food, Cyber, and Pharma.

The development of Cork Docklands is a key strategic objective. The Directorate is taking a role in coordinating activities with developers and the public sector. A very considered and detailed funding submission (approx. €631m) was made to

SERVICE DIVISION D – DEVELOPMENT MANAGEMENT

Government Departments for the long term provision of necessary infrastructure to support this largescale brownfield development to meet employment and population targets of the National Planning Framework 2040. Another application to regenerate the Grand Parade Quarter including the City Library, public realm and Bishop Lucey Park was also made.

The Economic Development Section will continue to support:

- Cult Create and Start at Best EU projects
- Energy Cork
- Taste Cork and Cork and Kerry Food Market
- Northside for Business and Boomerang project
- IGNITE and SPRINT Programme in UCC
- Implementation of the Local Economic and Community Plan LECP

Planning Policy

The review of the City Development Plan commenced following the publication of the Regional Spatial and Economic Strategy and Cork Metropolitan Area Strategic Plan in early 2020. The initial pre-plan consultation stage was conducted during the Covid-19 public health crisis and was very successful as the City Council engaged with the public in a number of ways: 390 submissions were received from the public in response to the pre-plan stage Issues Paper, over 1,300 people engaged in an online survey, two well-attended webinars were held, a Young Peoples' photograph competition ran in parallel with the Issues Paper consultation and there were a series of one-to-one consultation meetings with members of the public.

Work on the new City Development Plan include a number of studies and strategies currently being carried out, which will inform the preparation of the Draft Plan. Area Based Transport Assessments were completed for the City Docks and Tivoli Docks. Measures to tackle dereliction are continuing and a Vacant Sites Register is in operation to promote redevelopment of vacant sites.

Measures to promote housing development, including implementation of the Local Infrastructure Housing Activation Fund and Urban Regeneration and Development Fund for sites in South Docklands, Old Whitechurch Road and Glanmire are ongoing. City Centre regeneration activities included the Living City Initiative, conservation grant schemes and a workshop on re-using vacant upper floors.

Commitment to Cork's heritage continued and included a very successful Heritage Open Day and other projects carried out as part of the Cork City Heritage Plan. Heritage Open Day was conducted in a different way this year due to the Covid-19 public health crisis, with many virtual events replacing the traditional events, but was nonetheless very successful.

Local Enterprise Office – Cork City

LEO Cork City played a key role in supporting the micro enterprise sector in the city in 2020, particularly in responding the business challenges encountered due to Covid-19.

Highlights included:

- Over 600 Business Continuity Vouchers approved
- Over 400 Trading Online Vouchers approved
- Over 200 individual businesses received mentoring
- Over 1,500 people attending training events

It has approved funding to 23 companies. Access is also provided to the Microfinance Ireland loan product in 2020.

The Local Enterprise Office promotes innovation and entrepreneurship by supporting clients at:

- Showcase Ireland at the RDS (client won Best Gift award)
- National Women's Enterprise Day
- Food Academy

In addition to programmes such as UCC IGNITE, UCC Food Science & Marketing-Dragons Den, New Frontiers, CIT Prize for Innovation, Student Inc., Sprint and LEO Cork City also delivers initiatives such as:

- Local Enterprise Week (300+ attendees)
- Cork Schools Enterprise Programme (14 schools)
- Trading Online Voucher Scheme

LEO Cork City supports Cork URBAN Enterprises Ltd. (Northside for Business Initiative) and manages two EU Atlantic Area Projects on Food Exports and Digital Startups.

Brexit continues to be highlighted at every opportunity through events, training and mentoring. Specific supports have been implemented during the year.

SERVICE DIVISION D – DEVELOPMENT MANAGEMENT

The roll out of the Cork City Customer Service Charter Training Programme in association with Cork City Centre Forum has also been supported. Cork City was subsequently voted Ireland's Friendliest Place for 2020 by Retail Excellence Ireland

Ballincollig Business Association were also supported in their Bank of Ireland Enterprising Towns Award application which resulted in Ballincollig being named Irelands most Enterprising Town.

2021 will see a continuation of building on the existing initiatives in place and we will look for new opportunities that will support the recovery and growth of small businesses.

Community

The Community section of Community, Culture & placemaking brings together a wide range of functions and initiatives, working in partnership with communities and key stakeholders across the City.

A key area of service delivery in 2020 was the establishment of a Covid Community Response Forum (CRF) which has over 30 organisational representatives on the stakeholder group and the establishment of 16 COVID -19 Area Based Community Response Teams. This is a Coordinated Inter Agency Cross Sectoral Community Response ensuring the needs within communities were met during the Covid Pandemic and to develop a plan going forward to support communities and individuals.

Community Response Newsletter

As part of the Covid response from the Community Section a weekly newsletter was developed. This continues to be a vital link in communicating with communities and is a platform where information on initiatives, wellness, health tips and a whole range of quality of life issues are highlighted.

Our team supports the Local Community Development Committee (LCDC); the focus continues to be on monitoring implementation of the Local Economic and Community Plan.

- Covid 19 Emergency Fund €92,026 plus HSE & CCC contributions
- Healthy Ireland Fund –€122,725
- Community Enhancement Programme – €70,666

- Community Enhancement for Community Centres and Community Facilities – €207,495

The SICAP (Social Inclusion Community Activation Programme) 2018-2022 contract is being delivered by Cork City Partnership at €1.2million per annum and is being continually monitored and reviewed by the LCDC.

This year under the Healthy Ireland Fund (HIF) round 3 €122,725 has been paid out to external partner organisations who act as action lead. This contributes coordinator posts for the Cork Food Policy Council, Transport and Mobility Forum, the Cultural Companions Initiative and the Active Cork Coordinator with Cork Sports Partnership. Healthy Ireland funding was also used for Sexual Health interagency group conference 2020 (which took place Pre-Covid) and the Playful Paradigm Play Bags now in place in all City Libraries as well as other health initiatives.

Part of the work of the Community team is a Joint Initiative with the HSE Social Inclusion team. To date this year we have delivered a joint project supporting St Anthony's Park through a community development approach, a Traveller support worker for Le Cheile SCP in partnership with SEEP. The Blue Vests Initiative through the CRF, and a number of projects have been match funded including the CEP and the Covid Emergency fund.

Community is responsible for the coordination of the Cork City Joint Policing Committee which provides a dedicated forum to support consultation, cooperation and synergy on policing and crime issues between the Garda Síochána, local authority officials, elected representatives and the community and voluntary sectors.

The new PPN Secretariat has been in place since 2019 PPN representatives have been selected to an expanded number of City Council SPC's, City Council LCDC and JPC. The PPN continues to be a forum for consultation between the City administration and the public through its three-pillar structure – Social Inclusion, Community and Environment.

SERVICE DIVISION D – DEVELOPMENT MANAGEMENT

Community Grants are awarded annually to support local community development, including;

- Community Associations Capital Grant €126,000
- Community Development Capital Grant Community Groups €99,679
- Community Development Project Grant's €61,486

In Cork we recognise the fact that a trauma can occur at any time in the lifespan and therefore we need a broad, inclusive approach to being trauma aware, compassionate and supportive. We also recognise that some of the most vulnerable members of our community are at far greater risk of trauma. Our aim is to work towards increased awareness of trauma, the impact of trauma in the context of social inclusion and connection. We are embedding ACE Awareness & Trauma Informed Practice through a Whole Systems Approach in partnership with agencies and the community & voluntary sector.

We have established a citywide steering group working to make Cork a Trauma Sensitive City. In January 2020 in partnership the HSE, CETB, TUSLA, and UCC Cork City council hosted a 2 day training on Moving towards being and sustaining an adversity, culturally, & trauma-informed, infused, and responsive organisation by Dr Karen Treisman to 400 people in the Concert Hall.

Delivery of RAPID Programme across the 4 Rapid areas continues.

Work of the Cork Age Friendly City Programme has continued throughout the year, though it's public meetings have been curtailed by Covid restrictions. Communication with members of the Age Friendly City Council and the general public has continued through electronic and hardcopy newsletters, 31 of which have been issued to date. The Age Friendly Programme Manager and the chair of the local council have continued to represent the programme at a national level and a housing specialist has been added to the team to ensure the city council incorporates these issues across the organisation.

As part of the City Northwest regeneration programme a Social Economic and Environmental Plan (SEEP) was devised for the north-west quarter to be implemented in parallel with the masterplan. The SEEP is coordinated by the Social Economic and Environmental Manager through a

joint initiative with Housing and Community, Culture & Placemaking.

Cork City Council was one of nine partners from across Europe to have successfully participated in the Atlantic Social Lab (ASL) project. The project was a 30 month EU funded project under the Interreg Atlantic Area programme which involved developing and promoting innovation approaches to supporting Social Enterprise development and to public and civic engagement.

Delivery of the following Learning City action projects as listed in the LECP with partners including CETB, CIT, UCC, HSE and NAPD, with other partners in the Growing Lifelong Learning in the Cork steering group:

- Learning Neighbourhoods: programme sustained across 6 areas/neighbourhoods, including the Glen, South Parish, Mayfield, Togher, Knocknaheeny and Ballyphehane. Linked with Learning Neighbourhoods in Limerick for joint activities;
- Learning Awards - The launch of this series of monthly awards recognise excellence in good practice around equity and inclusion in learning.
- The Community Education Forum as listed is the LECP: Forum and Networks were supported to meet for consultation with all groups offering Community education, and were supported to hold two online Webinars;
- Learning Cities Day - held a series of virtual and real life events over the day including the awarding of the first Cork Learning City Award to the Cork Migrant Centre Youth Against Racism Initiative
- Inclusive education: convened a series of network meetings in learning and inclusion including with Travellers, Migrants, and people who have experienced homelessness
- Worked with UNESCO to plan Wellbeing through Learning City Global Network event online for late 2020;
- Partnered on 'We are Cork' Youth Challenge which was developed by the Cork Education and Training Board Youth Services and delivered with City Council
- Digital Divide - Learning City partners were brought together to respond to the Digital Divide issue highlighted during Covid-19 lockdown

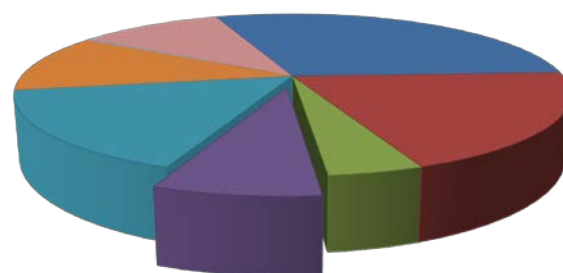
SERVICE DIVISION D DEVELOPMENT MANAGEMENT

AIMS

Within the framework of national policies, to take, contribute to and support measures at local and regional level to secure an improvement in the quality of life, including attainment of economic growth, an acceptable standard of living and a satisfactory physical environment for living and working.

Overview

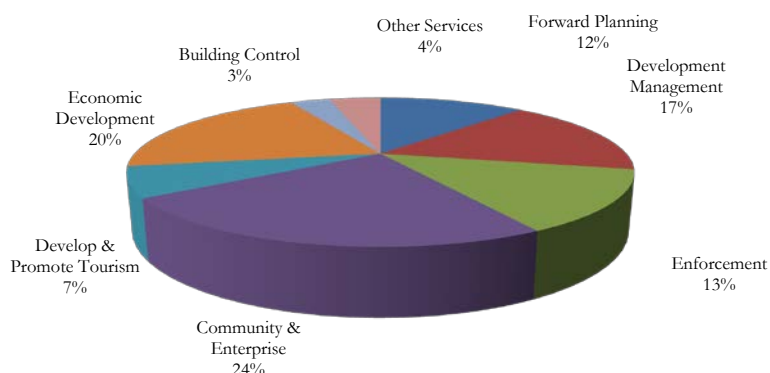
Service Division A	€ 67,325,700	30%
Service Division B	€ 44,552,900	20%
Service Division C	€ 10,121,100	4%
Service Division D	€ 17,035,700	8%
Service Division E	€ 36,816,200	16%
Service Division F	€ 26,289,300	12%
Service Division G	€ 674,900	0%
Service Division H	€ 23,395,400	10%
	€ 226,211,200	100%



Service Division D
€ 17,035,700

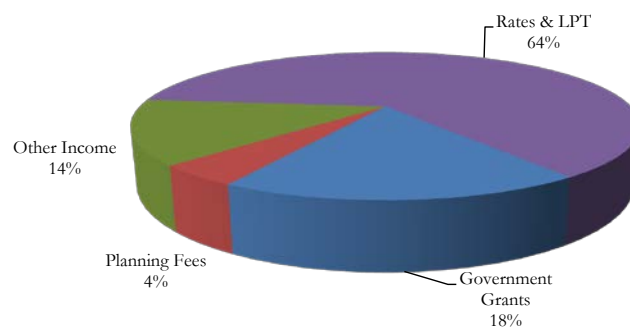
How the Service Division is Spent

Forward Planning	€ 2,006,800	12%
Development Management	€ 2,836,400	17%
Enforcement	€ 2,261,200	13%
Community & Enterprise	€ 4,095,200	24%
Develop & Promote Tourism	€ 1,103,100	7%
Economic Development	€ 3,476,400	20%
Building Control	€ 544,800	3%
Other Services	€ 711,800	4%
	€ 17,035,700	100%



How the Service Division is Funded

Government Grants	€ 3,094,600	18%
Planning Fees	€ 740,000	4%
Other Income	€ 2,380,100	14%
Rates & LPT	€ 10,821,000	64%
	€ 17,035,700	100%



PLANNING**D01 FORWARD PLANNING**

Payroll	€ 1,075,000
Overheads	€ 653,700
Non Pay	€ 278,100

D02 DEVELOPMENT MANAGEMENT

Payroll	€ 1,555,600
Overheads	€ 1,109,400
Non Pay	€ 171,400

D03 ENFORCEMENT

Payroll	€ 363,800
Overheads	€ 421,500
Non Pay	€ 1,475,900

D08 BUILDING CONTROL

Payroll	€ 267,300
Overheads	€ 195,700
Non Pay	€ 81,800

OTHER DEVELOPMENTS & PROMOTION**D05 TOURISM DEVELOPMENT&PROMOTION**

Payroll	€ 181,700
Overheads	€ 1,500
Non Pay	€ 919,900

D09 ECONOMIC DEVELOPMENT & PROMOTION

Payroll	€ 1,069,600
Overheads	€ 372,800
Non Pay	€ 2,034,000

COMMUNITY & ENTERPRISE**D06 COMMUNITY & ENTERPRISE FUNCTION**

Payroll	€ 1,378,700
Overheads	€ 811,200
Non Pay	€ 1,905,300

**TABLE F - EXPENDITURE
CORK CITY COUNCIL - ANNUAL BUDGET
DEVELOPMENT MANAGEMENT**

Expenditure by Service and Sub-Service		2021		2020	
		Adopted by Council €	Estimated by Chief Executive €	Adopted by Council €	Estimated Outturn €
D0101	Statutory Plans and Policy	1,322,000	1,322,000	1,393,600	1,383,600
D0199	Service Support Costs	684,800	684,800	671,100	640,900
	Forward Planning	2,006,800	2,006,800	2,064,700	2,024,500
D0201	Planning Control	1,722,500	1,722,500	1,814,200	1,764,600
D0299	Service Support Costs	1,113,900	1,113,900	1,089,900	1,051,800
	Development Management	2,836,400	2,836,400	2,904,100	2,816,400
D0301	Enforcement Costs	1,835,200	1,835,200	1,593,000	1,593,000
D0399	Service Support Costs	426,000	426,000	416,900	402,100
	Enforcement	2,261,200	2,261,200	2,009,900	1,995,100
D0401	Industrial Sites Operations	0	0	26,000	12,200
D0403	Management of & Contribs to Other Comm Fac	0	0	0	0
D0404	General Development Promotion Work	0	0	0	0
D0499	Service Support Costs	0	0	0	0
	Industrial and Commercial Facilities	0	0	26,000	12,200
D0501	Tourism Promotion	1,101,600	1,101,600	1,561,500	1,010,300
D0502	Tourist Facilities Operations	0	0	0	0
D0599	Service Support Costs	1,500	1,500	1,500	1,400
	Tourism Development and Promotion	1,103,100	1,103,100	1,563,000	1,011,700
D0601	General Community & Enterprise Expenses	2,820,900	2,820,900	2,779,300	2,777,300
D0602	RAPID Costs	350,900	350,900	290,900	283,900
D0603	Social Inclusion	112,200	112,200	111,300	101,300
D0699	Service Support Costs	811,200	811,200	792,000	753,000
	Community and Enterprise Function	4,095,200	4,095,200	3,973,500	3,915,500
D0802	Building Control Enforcement Costs	349,100	349,100	280,000	237,300
D0899	Service Support Costs	195,700	195,700	191,300	183,600
	Building Control	544,800	544,800	471,300	420,900
D0902	EU Projects	6,000	6,000	6,000	6,000
D0903	Town Twinning	30,000	30,000	79,500	15,000
D0905	Economic Development & Promotion	1,715,600	1,715,600	1,706,000	1,295,700
D0906	Enterprise, Job & Innovation	1,352,000	1,352,000	1,388,000	1,941,300
D0999	Service Support Costs	372,800	372,800	365,100	354,500
	Economic Development and Promotion	3,476,400	3,476,400	3,544,600	3,612,500
D1001	Property Management Costs	1,600	1,600	1,600	1,600
D1099	Service Support Costs	500	500	500	400
	Property Management	2,100	2,100	2,100	2,000
D1101	Heritage Services	216,000	216,000	215,600	211,600
D1102	Conservation Services	288,300	288,300	315,500	295,500
D1199	Service Support Costs	145,800	145,800	142,500	136,900
	Heritage and Conservation Services	650,100	650,100	673,600	644,000
D1299	Service Support Costs	59,600	59,600	57,700	52,100
	Agency & Recoupable Services	59,600	59,600	57,700	52,100
	Service Division Total	17,035,700	17,035,700	17,290,500	16,506,900

TABLE F - INCOME
CORK CITY COUNCIL - ANNUAL BUDGET
DEVELOPMENT MANAGEMENT

	2021		2020	
Income by Source	Adopted by Council €	Estimated by Chief Executive €	Adopted by Council €	Estimated Outturn €
Government Grants				
Housing, Planning and Local Government	1,824,600	1,824,600	2,058,600	1,434,100
Arts, Heritage & Gaeltacht	0	0	0	
Jobs, Enterprise & Innovation	1,252,500	1,252,500	1,250,400	1,783,000
Other	17,500	17,500	17,500	17,500
	0	0		
Total Grants & Subsidies (a)	3,094,600	3,094,600	3,326,500	3,234,600
Goods and Services				
Planning Fees	740,000	740,000	740,000	437,500
Sale/Leasing of other property/Industrial Sites			0	
Superannuation	165,300	165,300	155,900	155,900
Agency Services & Repayable Works			0	
Local Authority Contributions			0	
Other income	2,214,800	2,214,800	2,241,800	1,660,600
Total Goods and Services (b)	3,120,100	3,120,100	3,137,700	2,254,000
Total Income c=(a+b)	6,214,700	6,214,700	6,464,200	5,488,600

SERVICE DIVISION E – ENVIRONMENTAL SERVICES

Total expenditure of €36.8m (€36.9m in 2020) is provided in this Division for 2021, which represents 16% of Total Expenditure.

Waste generated by Cork City Council

Cork City Council will dispose of approx 7,000 tonnes of waste from its own activities in 2020. This is a combination of litter and illegal dumped waste, as well as waste generated by Cork City Council. The key budgetary challenges arising for the Council include the cost increases due to increasing levels of illegal dumping.

Cork City Council continues to employ two licensed contractors to accept, treat, transfer and dispose of these waste materials such as litter waste, housing waste, parks waste etc.

Former Kinsale Road Landfill Site, now 'Tramore Valley Park'

Landfilling of waste ceased at the Kinsale Road facility in mid 2009. In accordance with the EPA licence, a decommissioning programme has resulted in the provision of an engineered cap to 35 hectares of the site, including the Park n' Ride.

The closed landfill is subject to a very strict EPA licence which requires the Council to deal with the various emissions arising from the 3 million tonnes landfilled over the past 50 years. This includes the ongoing management, environmental monitoring and maintenance of the facility in accordance with additional conditions of the recently granted EPA licence. Funds have been allocated for maintaining the former Landfill and compliance with the E.P.A. Licence requirements. Tramore Valley Park opened on May 20th 2019.

The Central Laboratory located at Kinsale Road is charged with statutory monitoring of drinking water, surface water, air quality, noise, etc. throughout the city, as well as providing expertise for ensuring the Landfill Site's EPA licence conditions are generally complied with.

Bring Banks & Kinsale Rd Civic Amenity Site

The Council continues to provide a range of recycling services including bottle and can banks, paper, plastic, cardboard, timber, composting etc. at the Kinsale Road Civic Amenity Site. In addition the council operates a Waste Electrical & Electronic Equipment (WEEE) facility for the return of electrical goods from domestic customers. Domestic waste is also accepted at this facility. The Council operates approximately 38 bring sites at various locations throughout the City.

Waste Planning

Limerick City & County Council and Tipperary County Council are joint lead authorities for the Southern Waste Region (all of Munster in addition to Carlow, Wexford and Kilkenny). The regional Waste Management Plan which was adopted in 2015 is a 6 year Plan and is now being implemented across the region. The process of drafting the next Waste Management Plan began in 2020. The CCMA are looking at the three Regions producing one overall National Plan.

Waste and Environmental Enforcement

Cork City Council receives financial assistance from the Department of Communication, Climate Action & Environment (DCCA) for the provision of a multi disciplinary enforcement team based in City Hall. The aim of this team is to ensure that waste operators comply with national and international legislation. The team also ensures compliance with various environmental regulations and legislation as well as investigating complaints and incidents.

Old Cork Waterworks Experience

The Old Cork Waterworks Experience is located at the old Lee Road Waterworks. It is a visitor experience that uses audiovisual and interactive exhibits to tell the story of water supply, steam power and the role that the Waterworks played in the development of Cork City.

The site also has a strong educational role and delivers the Lifetime Lab Education Programme which includes primary school science, energy, maths and marine biology workshops as well as other related events and open days (e.g. Primary Science Quiz, Engineers Open Day, etc). It attracts approximately 25,000 visitors per year and reaches an additional 12,000 people through outreach activities (e.g. school visits, festivals, etc.). Many of these activities will be delivered online in 2021.

The site organised the successful Carnival of Science in 2019 (funded jointly by Science Foundation Ireland), this was due to be held again in June 2020 but was postponed due to Covid 19. Science Foundation Ireland has approved the transfer of the budget for a 2021 event.

Environmental Awareness and Education

The Council continues to deliver an environmental awareness and education service. This service is both an outward facing and inward facing service. Outward facing activities include the An Taisce Green Schools Programme, Muintir na Tíre School

SERVICE DIVISION E – ENVIRONMENTAL SERVICES

Garden Competition and the Community Environment Action Fund (formerly known as Local Agenda 21 Partnership Fund).

Internal activities include greening of events, waste minimisation initiatives, development of circular economy initiatives etc, which are delivered in partnership with various sections.

In addition, the Environmental Awareness Officer contributes to many in-house activities (e.g. Climate Action Plan, Air Quality Strategy, Green and Blue Infrastructure Strategy)

Cork City Energy Agency

The Council spends approximately €5m per annum on purchasing energy and the Cork City Energy Agency is charged with the responsibility to ensure the economic and efficient procurement of this energy. The Agency also assist Cork City Council to meet its legal obligations in regard to energy efficiency and reporting, reduce energy consumption and CO2 emissions, achieve cost savings, introduce energy efficient principles in the design of new plant, buildings and operations, consider sustainability and climate action mitigation/adaptation in all relevant decision making processes.

The Agency has achieved international certification on behalf of Cork City Council for its commitment to energy efficiency within the organisation and therefore to reducing its carbon footprint.

The international ISO 50001 standard outlines international best practice in energy management within an organisation.

Climate Action Unit

This Unit provides technical support to the Council's Climate Action Committee, established in June 2019, and support for the Climate Action Team, established March 2020. The Climate Action Committee and the Climate Action Team provide governance and management for all climate actions for which Cork City Council is responsible, including the 66 implementation actions from the Climate Change Adaptation Strategy 2019-2024 and actions contained in the Climate Charter. This Unit will assist in the development and implementation of a future mitigation strategy, the implementation of the National Climate Action Plan and the proposed development of a local Climate Action Plan.

Street Cleaning and Litter Management

The Cleansing department provides daily cleaning in the City Centre on a seven day week basis and street washing in Oliver Plunkett Street, St Patrick's

Street and The Grand Parade. The remainder of the City has a five day week cleaning regime. A persistent problem over recent times has been illegal dumping. The introduction of new waste presentation bye-laws in 2019 has assisted the Litter Warden Service in the detection and prevention of such activities.

Bulky Goods Collections

This service was introduced in 2006 and continues to be very popular and well received by the public. This free service assists with the disposal of large household items. The service is offered to areas in each of the Electoral wards on a rota basis. collections to continue in 2021 subject to budgetary approval. Provision has been made for collections to continue in 2021.

Air Quality Strategy

The Environmental Management Section is in the process of drafting an Air Quality Strategy for Cork City. The strategy will set out a series of objectives at improving ambient air quality in the city and district. We will target areas such as increased monitoring locations at the district level, engage with the public and other interested bodies in promoting actions that can bring about improved air quality. We will also continue our synergistic co-operation with the Centre for Research into Atmospheric Chemistry in UCC in developing novel projects and methods for measuring air quality and delivering associated air quality improvement schemes.

Fire and Building Control Department.

Cork City Fire and Building Control Department comprises a professional team of people who provide a variety of services for the local community. Its functions include:

- Operational Fire Service
- Major Emergency Management
- Fire Prevention
- Building Control
- Dangerous Structures
- Civil Defence

The Operational Fire Service continues to focus on the challenges of being an efficient and effective Fire Service and ensuring a sufficient level of preparedness in the event of a major emergency. Working to reduce the number of fires, minimising life loss and injury and to protecting the infrastructure of Cork City are the core elements of the service.

SERVICE DIVISION E – ENVIRONMENTAL SERVICES

As the role of the Operational Brigade evolves, the importance of having fully up to date trained fire personnel and a well-equipped fleet maintained in a continuous state of readiness is further highlighted. Cork City Fire Brigade continues to pursue an extensive training programme. Community Fire Safety is a core part of our work.

The Major Emergency Plan is updated in accordance with the National Framework for Emergency Management in conjunction with other Principal Response Agencies.

The Fire Prevention Section examines applications for Fire Safety Certificate process under the Building Control Acts. They are also involved in inspecting premises for the Annual Licensing Court.

The Building Control Section efforts focus on dangerous structures and to support, monitor and enforce the Building Control Acts and the regulations made under those Acts. New build residential units, retail and office fit outs and other larger commercial projects are notified to the Building Control Section. A percentage of these are inspected.

The monitoring of Dangerous structures is a critical part of the work of the Fire and Building Control Department. Reports of a dangerous building are inspected as a priority by the Building Inspectors. They are assisted as required by the Operational Brigade in this function.

Cork City Civil Defence continues to support community activities and provides assistance to the community and principal response agencies in emergency situations.

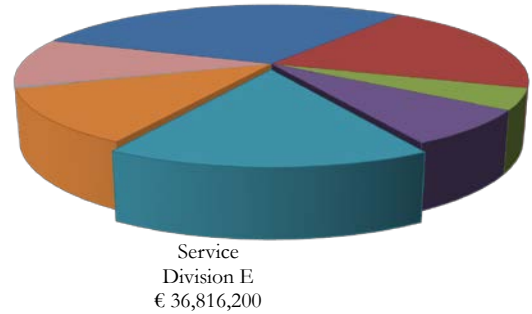
SERVICE DIVISION E ENVIRONMENTAL SERVICES

AIMS

To promote environmental conditions conducive to health and amenity and to protect persons and property from fire and other hazards including dangerous buildings and places.

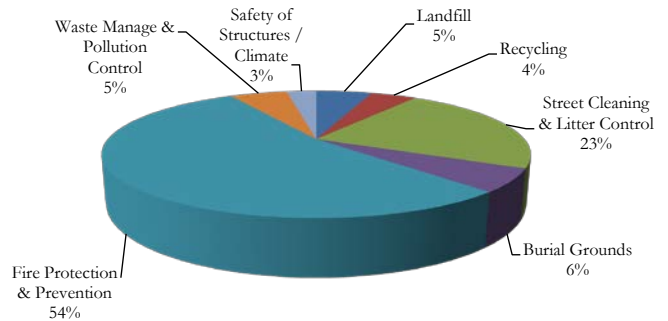
Overview

Service Division A	€ 67,325,700	30%
Service Division B	€ 44,552,900	20%
Service Division C	€ 10,121,100	4%
Service Division D	€ 17,035,700	8%
Service Division E	€ 36,816,200	16%
Service Division F	€ 26,289,300	12%
Service Division G	€ 674,900	0%
Service Division H	€ 23,395,400	10%
	€ 226,211,200	100%



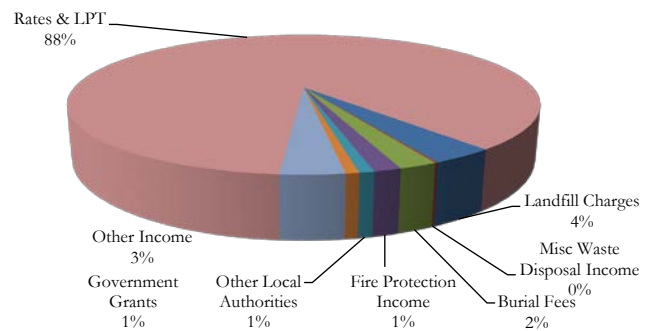
How the Service Division is Spent

Landfill	€ 1,960,500	5%
Recycling	€ 1,583,300	4%
Street Cleaning & Litter Control	€ 8,319,000	23%
Burial Grounds	€ 2,118,900	6%
Fire Protection & Prevention	€ 19,792,100	54%
Waste Manage & Pollution Control	€ 2,004,700	5%
Safety of Structures / Climate	€ 1,037,700	3%
	€ 36,816,200	100%



How the Service Division is Funded

Landfill Charges	€ 1,319,300	4%
Misc Waste Disposal Income	€ 57,800	0%
Burial Fees	€ 779,000	2%
Fire Protection Income	€ 552,000	1%
Other Local Authorities	€ 300,000	1%
Government Grants	€ 270,700	1%
Other Income	€ 1,284,300	3%
Rates & LPT	€ 32,253,100	88%
	€ 36,816,200	100%



WASTE DISPOSAL**E01 LANDFILL OPERATION & AFTERCARE**

Payroll	€ 410,400
Overheads	€ 584,800
Non Pay	€ 965,300

E02 RECOVERY & RECYCLING FACILITIES OPS

Payroll	€ 340,900
Overheads	€ 110,100
Non Pay	€ 1,132,300

E06 STREET CLEANING

Payroll	€ 4,068,200
Overheads	€ 2,437,400
Non Pay	€ 1,368,300

BURIAL GROUNDS**E09 MAINTENANCE OF BURIAL GROUNDS**

Payroll	€ 1,210,400
Overheads	€ 440,500
Non Pay	€ 468,000

CIVIL DEFENCE & DANGEROUS BUILDINGS**E10 SAFETY OF STRUCTURES & PLACES**

Payroll	€ 345,800
Overheads	€ 407,400
Non Pay	€ 114,300

FIRE PROTECTION & PREVENTION**E11 OPERATION OF FIRE SERVICE**

Payroll	€ 12,626,500
Overheads	€ 3,883,200
Non Pay	€ 1,416,200

E12 FIRE PREVENTION

Payroll	€ 699,400
Overheads	€ 678,000
Non Pay	€ 488,800

POLLUTION CONTROL**E13 WATER QUALITY, AIR & NOISE POLLUTION**

Payroll	€ 252,400
Overheads	€ 336,400
Non Pay	€ 93,300

**TABLE F - EXPENDITURE
CORK CITY COUNCIL - ANNUAL BUDGET
ENVIRONMENTAL SERVICES**

Expenditure by Service and Sub-Service		2021		2020	
		Adopted by Council €	Estimated by Chief Executive €	Adopted by Council €	Estimated Outturn €
E0101	Landfill Operations	1,252,600	1,252,600	1,186,000	1,183,600
E0103	Landfill Aftercare Costs	4,000	4,000	4,000	1,000
E0199	Service Support Costs	703,900	703,900	689,500	665,900
	Landfill Operation & Aftercare	1,960,500	1,960,500	1,879,500	1,850,500
E0201	Recycling Facilities Operations	1,471,200	1,471,200	1,462,800	1,265,800
E0204	Other Recycling Services	2,000	2,000	2,000	600
E0299	Service Support Costs	110,100	110,100	106,700	96,700
	Recovery & Recycling Facilities Operations	1,583,300	1,583,300	1,571,500	1,363,100
E0501	Litter Warden Service	288,100	288,100	253,400	178,900
E0502	Litter Control Initiatives	10,000	10,000	10,000	10,000
E0503	Environmental Awareness Services	60,200	60,200	59,400	44,400
E0599	Service Support Costs	86,800	86,800	84,500	77,800
	Litter Management	445,100	445,100	407,300	311,100
E0601	Operation of Street Cleaning Service	4,980,200	4,980,200	5,561,000	3,774,800
E0699	Service Support Costs	2,893,700	2,893,700	2,887,700	2,723,100
	Street Cleaning	7,873,900	7,873,900	8,448,700	6,497,900
E0702	Enforcement of Waste Regulations	465,800	465,800	391,800	387,100
E0799	Service Support Costs	201,900	201,900	197,700	191,700
	Enforcement	667,700	667,700	589,500	578,800
E0801	Waste Management Plan	471,700	471,700	465,500	448,100
E0802	Contrib to Other Bodies Waste Mgmt Planning	87,400	87,400	85,800	78,100
E0899	Service Support Costs	95,800	95,800	94,100	90,300
	Waste Management Planning	654,900	654,900	645,400	616,500
E0901	Maintenance of Burial Grounds	1,678,400	1,678,400	1,624,300	1,658,000
E0999	Service Support Costs	440,500	440,500	428,600	394,400
	Maintenance & Upkeep of Burial Grounds	2,118,900	2,118,900	2,052,900	2,052,400
E1001	Operation Costs Civil Defence	129,100	129,100	126,000	126,000
E1002	Dangerous Buildings	222,900	222,900	277,300	240,100
E1004	Derelict Sites	72,100	72,100	63,000	63,000
E1005	Water Safety Operation	36,000	36,000	35,900	35,900
E1099	Service Support Costs	407,400	407,400	399,600	386,800
	Safety of Structures & Places	867,500	867,500	901,800	851,800
E1101	Operation of Fire Brigade Service	13,986,800	13,986,800	13,871,300	13,843,300
E1104	Operation of Ambulance Service	55,900	55,900	69,500	48,500
E1199	Service Support Costs	3,883,200	3,883,200	3,773,400	3,477,800
	Operation of Fire Service	17,925,900	17,925,900	17,714,200	17,369,600
E1202	Fire Prevention and Education	1,188,200	1,188,200	1,285,400	1,275,400
E1299	Service Support Costs	678,000	678,000	664,700	642,600
	Fire Prevention	1,866,200	1,866,200	1,950,100	1,918,000
E1301	Water Quality Management	257,600	257,600	229,400	230,700
E1302	Licensing and Monitoring of Air and Noise Quality	88,100	88,100	81,400	84,400
E1399	Service Support Costs	336,400	336,400	329,800	319,500
	Water Quality, Air & Noise Pollution	682,100	682,100	640,600	634,600
E1501	Climate Change	170,200	190,000	100,000	68,000
	Climate Change & Flooding	170,200	190,000	100,000	68,000
	Service Division Total	36,816,200	36,836,000	36,901,500	34,112,300

TABLE F - INCOME
CORK CITY COUNCIL - ANNUAL BUDGET
ENVIRONMENTAL SERVICES

	2021		2020	
Income by Source	Adopted by Council €	Estimated by Chief Executive €	Adopted by Council €	Estimated Outturn €
Government Grants				
Housing, Planning and Local Government	185,700	185,700	185,700	185,700
Social Protection			0	
Defence	85,000	85,000	85,000	85,000
Other			0	
Total Grants & Subsidies (a)	270,700	270,700	270,700	270,700
Goods and Services				
Landfill Charges	1,319,300	1,319,300	1,450,700	1,183,200
Fire Charges	552,000	552,000	477,000	352,000
Superannuation	772,400	772,400	729,300	728,600
Agency Services & Repayable Works			0	
Local Authority Contributions	300,000	300,000	300,000	916,800
Other income	1,348,700	1,348,700	1,355,600	1,085,300
Total Goods and Services (b)	4,292,400	4,292,400	4,312,600	4,265,900
Total Income c=(a+b)	4,563,100	4,563,100	4,583,300	4,536,600

ANALYSIS OF WASTE DISPOSAL (E1-E8)

E01 & E02 - LANDFILL

	Adopted Budget 2021	Adopted Budget 2020
Salaries & Wages	282,100	206,300
Plant	117,300	124,200
Cover Soil	3,000	2,000
Road Making Materials	5,000	3,100
Landscaping	17,000	17,000
Maintenance of Plant	230,000	220,000
Sampling & External Testing	48,000	44,000
EPA Licence & Monitoring	250,000	230,000
Recycling Initiatives	525,300	495,400
Loan Charges	155,000	205,000
Administration & Miscellaneous	1,911,100	1,904,000
Sub-Total	3,543,800	3,451,000

E05 - LITTER MANAGEMENT

Litter Warden	231,700	220,100
Administration & Miscellaneous	213,400	187,200
Sub-Total	445,100	407,300

E06 - STREET CLEANING

Salaries & Wages	3,909,200	4,274,800
Plant	1,042,300	1,105,400
Others	2,587,800	2,556,500
Landfill Charges	334,600	512,000
Sub-Total	7,873,900	8,448,700

E07 & E08 - WASTE REGULATION, MONITORING & ENFORCEMENT

Waste Enforcement Unit	465,800	391,800
Administration & Miscellaneous	856,800	843,100
Sub-Total	1,322,600	1,234,900

TOTAL WASTE DISPOSAL	13,185,400	13,541,900
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LANDFILL & RECYCLING EXPENDITURE & FUNDING

		Adopted Budget 2021	Adopted Budget 2020
E01	Landfill Operation	1,960,500	1,879,500
E02	Recovery & Recycling	1,583,300	1,571,500
TOTAL EXPENDITURE		3,543,800	3,451,000
FUNDED BY:			
	Landfill Charges	1,319,300	1,450,700
	Rates/Local Property Tax	2,224,500	2,000,300
TOTAL FUNDING		3,543,800	3,451,000

STREET CLEANING EXPENDITURE & FUNDING

	Adopted Budget 2021	Adopted Budget 2020
Direct Street Cleaning Costs	5,436,500	6,074,500
Allocated Overheads	2,437,400	2,374,200
TOTAL EXPENDITURE	7,873,900	8,448,700
FUNDED BY:		
Street Cleaning Income	12,000	12,000
Rates/Local Property Tax	7,861,900	8,436,700
TOTAL FUNDING	7,873,900	8,448,700

E11 & E12 - FIRE SERVICES

	Adopted Budget 2021	Adopted Budget 2020
EXPENDITURE		
Salaries & Wages	13,325,900	13,241,200
Emoluments	144,700	156,600
Maintenance of Appliances & Equipment	323,900	327,200
Fuel & Motor Insurance	44,000	44,000
Power & Communications	175,300	209,200
Maintenance - Console & Station	153,600	153,300
Training Courses	310,100	312,900
Miscellaneous	338,400	356,700
CAMP/MRCC	407,300	415,700
Overheads	4,561,200	4,438,100
TOTAL EXPENDITURE	19,792,100	19,664,300
 FUNDED BY		
Fire Cert Applications	550,000	475,000
Cork County Council Contribution	300,000	300,000
Miscellaneous	515,100	491,600
Rates/Local Property Tax	18,427,000	18,397,700
TOTAL FUNDING	19,792,100	19,664,300

SERVICE DIVISION F – RECREATION & AMENITY

Total Expenditure of **€26.3m (€26.6m in 2020)** is provided in this Division for 2021, which represents **12%** of Total Expenditure.

This Division covers Arts activities, operation of the Libraries and Parks, as well as various Sports and Recreational facilities and programmes.

The impact of Covid-19 on the tourism sector in Cork has been particularly significant and requires a proactive, agile and responsive approach from Cork City Council. Cooperation with the sector in 2020 led to a number of joint initiatives (promotion, capacity building etc) and this will continue in 2021.

Elizabeth Fort: Prior to the Covid-19 crisis Elizabeth Fort's annual visitor figures had grown each year, reaching 70,000 in 2019. Following its reopening in July 2020 work was completed on a stairway, new path and gate which enable visitors to the walls to complete a circular circuit without doubling back. While overseas visitor numbers have been impacted by travel restrictions, efforts to attract more domestic visitors and locals people (including school visits) are underway.

Cork Cruise Ambassadors: The level of cruise tourists visiting Cork had grown consistently over recent years, and the Cork Cruise Ambassadors provided had proved very popular and appreciated by passengers. While cruise travel has been severely impacted by the Covid-19 crisis, advance bookings are proving strong and it is important that the ambassador service can be restarted once cruise ships recommence docking in Cork.

Visitor Orientation and Wayfinding: Funding has been secured from Fáilte Ireland and the National Transport Authority to develop and install a new city centre visitor orientation and wayfinding system. The tender should be awarded in late 2020 with work starting immediately thereafter. Delivery of the new infrastructure should be completed in Q1 2022.

Tourism Kiosks: 16 touchscreen tourism kiosks are located across the greater Cork City Area. Located in hotels, attractions and key arrival points they provide users with information about the variety of entertainment, dining, accommodation and other options available to them while in Cork. The value attributed by the hotels to the kiosks is evident by the fact that when reopening after the Covid-19 closures, hotels have incorporated the kiosks into their new environment – ensuring cleaning and sanitiser arrangements enable continued use of the kiosks at a time when other

forms of visitor information (such as leaflet dispensers) have largely been eliminated.

Lee Sessions: The Lee Sessions (traditional music) were extended in 2019 to include sessions in the greater Cork City area. They have consistently attracted very favourable visitor feedback, adding to the vibrancy and footfall in the City. While the sessions were halted following the closure of pubs in March 2020, the sessions are an important element of the Cork visitor offering and should recommence once government guidelines permit.

Festivals: The Tourism Section coordinates the Fáilte Ireland Regional Festival grants for Cork City, providing support for festivals which enhance the economic contribution of tourism to the City.

Iconic Maritime Visitor attraction: Work is ongoing to secure funding for the development of a major maritime heritage attraction in Cork City, which could serve as a hero visitor attraction for the City and region. A Cork City application has reached the third stage of consideration for funding by Fáilte Ireland.

Arts Office

The Arts Office manages a range of funding supports to the arts and cultural sector in the city, as well as delivering a number of events. In 2020 the Arts Grant Scheme provided funding of €291,800 to 68 organisations. This funding supports the ongoing costs of a number of organisations in the city including professional, cultural, community and voluntary groups. Other funding opportunities for artists to create new work, career development or work with communities of interest allowed the Arts Office to provide €132,000 to 15 organisations and 44 artists. In addition, the Arts Office supported 16 organisations to fulfil annual arts and cultural supported programmes. The Arts Office facilitated all grantees to reimagine, adapt and/or reschedule programmes in response to Covid-19 restrictions.

The Arts Office activates a number of programmes with partners that are designed to address strategically important areas of work for the Council. In 2020 online and other remote methods of delivery were utilised to maintain and/or develop services.

RESIDENCIES dance and theatre company residency programmes in partnership with the Everyman and the Firkin Crane.

BEAG is an Early Years Arts Programme reaching Childhood Settings in Cork City and

SERVICE DIVISION F – RECREATION & AMENITY

county in partnership with the HSE and Cork County Council.

Film in Cork is a joint city and county initiative, to facilitate the promotion of the Cork region as a centre for the production of film and television.

Music Generation Cork City continues to develop delivering music education tuition opportunities in disadvantaged areas in Cork City.

Arts in Schools programmes; The Unfinished Book and the Composer in the Classroom scheme ensure that our schools have the opportunity to meet and work with living artists, and to create new work.

The Arts Office is responsible for coordinating Cork City Council's Creative Ireland programme, working with all of the cultural services of the Council to ensure that creativity is embedded within communities in Cork City Council.

The Arts and Events Office organise a number of cultural events. In 2020, events were reimagined in a manner compliant with public health guidelines and cancelled where unavoidable. Cork St. Patrick's Day Festival 2020 was cancelled. Reimagined and adapted events included:

Culture Night: Cork City mounted an ambitious programme as part of this national event that aims to engage people in culture through a free evening programme of special events programmed by cultural venues. The Arts & Events Office coordinated a programme of 46 offline and 59 online events across 76 venues on 18th September.

'GLOW', Christmas reimagined as a trail experience in a distributed manner, holding a special Christmas atmosphere in place in Cork City whilst promoting safe, social-distanced engagement.

Libraries

Expenditure covers the following:

- Operation of 10 libraries
- Purchase of books and other materials
- Provision of Digital Resources
- Housebound Library-Link service
- Libraries programme of events
- Cork World Book Fest
- Cork City and County Archives

The provision of new and up-to-date stock is essential to meet the requirements of the diverse community, both young and old, that the network of 10 libraries serves. Provision has been made in the budget to maintain the book fund to the same high standard as in recent years.

The development of a new City Library as a focal point in the city centre is a priority for the Council. As the level of physical development in the city centre continues to increase, there will be special focus on progressing this project in 2021. The Council looks forward to reopening the newly refurbished Douglas Library in Douglas Village Shopping Centre providing new stock and services in 2021. The budget will provide for promoting these services and programme of events citywide in 2021.

The digital suite of services provided by the Council libraries proved essential during COVID-19. Membership increased during lockdown as people accessed newspapers, magazines and eBooks. Many of the festivals the libraries participate in annually were also online events this year. The budget will continue to enable the libraries to expand and enhance its digital resources. The 2021 budget will also continue to support the housebound delivery van service so vital to those isolated during Covid -19.

Cork City Libraries Strategy 2020 – 2024 will be implemented and supported by the Council during the period of this budget

Parks, Open Spaces & Cemeteries, Sport & Recreation

Responsible for the management and maintenance of 2,000 acres of parks, open space amenity areas, street trees, life buoy service, allotments, playgrounds, walkway/cycleways, sports pitches, municipal golf course, 13 cemeteries, management of leisure/sport facilities, outdoor events.

Major Parks and Amenities include Tramore Valley Park, Ballincollig Regional Park, Fitzgerald's Park and Glen River Park.

A major new City Park is currently under construction – Marina Park Phase 1, this will be the largest element of green infrastructure in the South Docklands and will be a major catalyst to advance development in the South Docklands. Phase 1 works are scheduled to be completed May 2021.

Parks Capital Programme including – Marina Park Phase 2, Inch Park Blarney, North West Regional Park and Tramore Valley Park Access Points will be advanced during 2021.

2021 Capital Projects

- Marina Park – Works commenced in March 2020 – scheduled completion May 2021.
- Tramore Valley Park - the park is proving extremely popular for both active and passive

SERVICE DIVISION F – RECREATION & AMENITY

recreation including a wide range of small to medium sized events.

Part 8 application to create new access to the park from Half Moon Lane was advertised

- Clashduv Park – Upgrade sports pitch including regrading and drainage.
- Outdoor Gym to be installed at The Lough.
- Playgrounds – upgrade equipment at Shalom Park, The Lough and Meelick Park.
- St Catherines Cemetery – Upgraded CCTV system and erected security railings on the northern boundary.

Sports and Physical Activities

Cork City Council's Community, Culture and Placemaking Directorate, in its role to improve the quality of life of its citizens and visitors alike, support many sports and recreational events.

Organised by Cork City Council, the Cork City Marathon is the largest participatory sporting event of its kind in the country. The marathon is designed to support the city's economy, to encourage healthy lifestyles, to promote civic engagement, social inclusion, fundraising and volunteering, and to showcase the city to a local, national and international audience. On Sunday of each June Bank Holiday weekend, over 7,500 runners, joggers, walkers and wheelchair users take part in the marathon, half marathon, team relay and youth challenge. Renowned for its inclusivity, it is still the only marathon in Ireland to offer concession fees for students and those in receipt of social welfare benefits. The marathon organisers have worked closely with the Sanctuary Runners since their inception to promote awareness of those in Direct Provision centres. The Cork Youth Challenge, a separate category of the marathon for young people aged 16–18, is promoted in partnership with the ETB, the HSE and the Cork Sports Partnership.

Community, Culture & Placemaking also supports the Cork Harbour Festival (including Ocean to City), the Lee Swim, Cork City Sports, Family Fun days and the Cork Rebel Run.

In partnership with the Football Association of Ireland, Cork City Council supports a Soccer Development Officer, who organises a soccer programme for youths focused on inclusivity.

CCP's Sports Development Officer promotes social inclusion in sport, physical activity and wellbeing, specifically amongst 'youth at risk', working in partnership with internal and external

stakeholders. Programmes and events that CCP supports across the city are Fitness and Wellbeing, Water, lifesaving and Wellbeing, Teen Gym and Sports Camps, Taster Programmes, Swimming Sisters and Golf for All.

In 2020, as a direct response to COVID restrictions on sports and physical activities, CCP organised a series of classes in parks and greens across the city – Soccer on the Green, Cycling on the Green and Rugby on the Green.

CCP administers over €300,000 in capital grants to sports clubs and organisations annually.

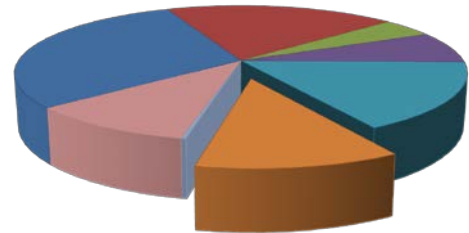
SERVICE DIVISION F RECREATION & AMENITY

AIMS

To provide opportunities for participation in arts, cultural and other recreational activities
in order to promote a rewarding lifestyle.

Overview

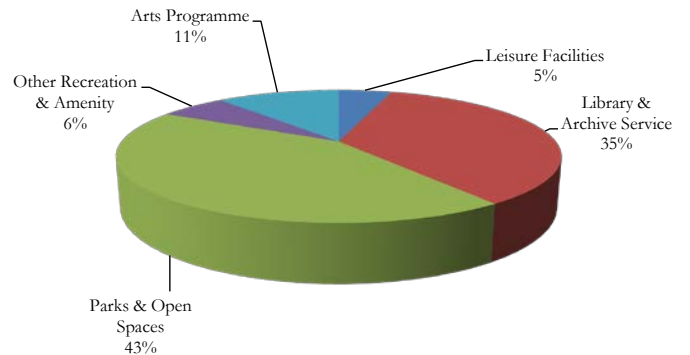
Service Division A	€ 67,325,700	30%
Service Division B	€ 44,552,900	20%
Service Division C	€ 10,121,100	4%
Service Division D	€ 17,035,700	8%
Service Division E	€ 36,816,200	16%
Service Division F	€ 26,289,300	12%
Service Division G	€ 674,900	0%
Service Division H	€ 23,395,400	10%
	€ 226,211,200	100%



Service
Division F
€ 26,289,300

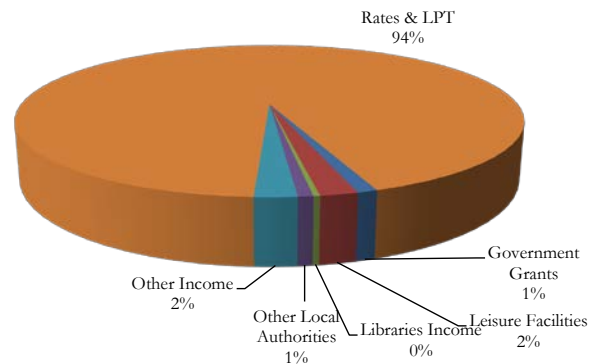
How the Service Division is Spent

Leisure Facilities	€ 1,264,400	5%
Library & Archive Service	€ 9,247,900	35%
Parks & Open Spaces	€ 11,298,100	43%
Other Recreation & Amenity	€ 1,573,500	6%
Arts Programme	€ 2,905,400	11%
	€ 26,289,300	100%



How the Service Division is Funded

Government Grants	€ 276,800	1%
Leisure Facilities	€ 518,500	2%
Libraries Income	€ 88,600	0%
Other Local Authorities	€ 207,100	1%
Other Income	€ 583,600	2%
Rates & LPT	€ 24,614,700	94%
	€ 26,289,300	100%



LEISURE FACILITIES**F01 LEISURE FACILITIES OPERATIONS**

Payroll	€ 369,500
Overheads	€ 158,500
Non Pay	€ 736,400

LIBRARIES & ARCHIVE SERVICE**F02 OP OF LIBRARY & ARCHIVE SERVICE**

Payroll	€ 4,272,800
Overheads	€ 3,019,900
Non Pay	€ 1,955,200

OUTDOOR LEISURE**F03 OUTDOOR LEISURE AREA OPERATION**

Payroll	€ 5,364,600
Overheads	€ 2,839,700
Non Pay	€ 3,093,800

F04 COMM,SPORT & REC DEVELOPMENT

Payroll	€ 96,300
Overheads	€ 37,100
Non Pay	€ 1,440,100

ARTS PROGRAMME**F05 OPERATION OF ARTS PROGRAMME**

Payroll	€ 595,900
Overheads	€ 358,900
Non Pay	€ 1,950,600

TABLE F - EXPENDITURE
CORK CITY COUNCIL - ANNUAL BUDGET
RECREATION & AMENITY

Expenditure by Service and Sub-Service		2021		2020	
		Adopted by Council €	Estimated by Chief Executive €	Adopted by Council €	Estimated Outturn €
F0101	Leisure Facilities Operations	1,066,700	1,066,700	1,062,300	933,800
F0103	Contribution to External Bodies Leisure Facilities	39,200	39,200	39,200	39,200
F0199	Service Support Costs	158,500	158,500	154,600	143,100
	Leisure Facilities Operations	1,264,400	1,264,400	1,256,100	1,116,100
F0201	Library Service Operations	5,168,200	5,168,200	5,448,800	5,101,100
F0202	Archive Service	306,600	306,600	310,000	308,000
F0204	Purchase of Books, CD's etc.	363,000	363,000	423,700	378,300
F0205	Contributions to Library Organisations	390,200	390,200	247,200	316,200
F0299	Service Support Costs	3,019,900	3,019,900	2,957,500	2,846,300
	Operation of Library & Archival Service	9,247,900	9,247,900	9,387,200	8,949,900
F0301	Parks, Pitches & Open Spaces	7,936,500	7,936,500	7,824,700	7,827,100
F0302	Playgrounds	31,000	31,000	31,000	31,000
F0303	Beaches	0	0	0	0
F0399	Service Support Costs	3,330,600	3,330,600	3,303,500	3,123,900
	Outdoor Leisure Areas Operations	11,298,100	11,298,100	11,159,200	10,982,000
F0401	Community Grants	1,048,200	1,048,200	1,082,000	811,600
F0402	Operation of Sports Hall/Stadium	320,600	320,600	320,600	367,100
F0403	Community Facilities	41,300	41,300	43,000	39,000
F0404	Recreational Development	126,300	126,300	360,000	258,800
F0499	Service Support Costs	37,100	37,100	36,000	33,000
	Community Sport & Recreational Devt	1,573,500	1,573,500	1,841,600	1,509,500
F0501	Administration of the Arts Programme	550,200	550,200	517,500	494,200
F0502	Contributions to other Bodies Arts Programme	1,578,200	1,578,200	1,634,400	1,551,400
F0503	Museums Operations	418,100	418,100	432,100	434,400
F0599	Service Support Costs	358,900	358,900	351,200	334,700
	Operation of Arts Programme	2,905,400	2,905,400	2,935,200	2,814,700
	Service Division Total	26,289,300	26,289,300	26,579,300	25,372,200

TABLE F - INCOME
CORK CITY COUNCIL - ANNUAL BUDGET
RECREATION & AMENITY

	2021		2020	
Income by Source	Adopted by Council €	Estimated by Chief Executive €	Adopted by Council €	Estimated Outturn €
Government Grants				
Housing, Planning and Local Government				
Education & Skills			3,000	0
Arts, Heritage & Gaeltacht	111,700	111,700	111,700	111,700
Social Protection	112,600	112,600	137,600	137,600
Library Council	50,000	50,000	50,000	50,000
Arts Council			0	
Other	2,500	2,500	2,000	4,600
Total Grants & Subsidies (a)	276,800	276,800	304,300	303,900
Goods and Services				
Recreation/Amenity/Culture	518,500	518,500	568,500	437,700
Superannuation	398,000	398,000	375,700	375,400
Agency Services & Repayable Works			0	
Local Authority Contributions	207,100	207,100	298,100	195,100
Other income	274,200	274,200	498,100	157,500
Total Goods and Services (b)	1,397,800	1,397,800	1,740,400	1,165,700
Total Income c=(a+b)	1,674,600	1,674,600	2,044,700	1,469,600

ANALYSIS OF LIBRARY & ARCHIVE SERVICE (F02)

	Adopted Budget 2021	Adopted Budget 2020
Central Library	1,420,900	1,593,700
E-Library/ICT	201,000	276,000
General Library Services	742,000	654,500
Local Libraries	3,066,200	3,112,500
Purchase of Books	363,000	423,700
Archives	306,600	310,000
Contribution to An Comhairle Leabharlanna	121,300	52,300
Overheads	3,026,900	2,964,500
TOTAL EXPENDITURE	9,247,900	9,387,200
FUNDED BY:		
Library Fees & Charges	45,000	9,700
Government Grants & Subsidies	52,500	55,000
Receipts from Other Local Authorities	202,000	293,000
Other Income	171,700	180,500
Rates/Local Property Tax	8,776,700	8,849,000
TOTAL FUNDING	9,247,900	9,387,200

F04 - COMMUNITY, SPORT & RECREATIONAL DEV

	Adopted Budget 2021	Adopted Budget 2020
Cork City Marathon	76,300	310,000
City Sports	36,000	36,000
Sports Centres	177,100	177,100
Bonfire Night Entertainment	35,700	64,500
Contribution to Capital Outlay/Sports/Amenity Grants	750,000	750,000
Miscellaneous	498,400	504,000
TOTAL EXPENDITURE	1,573,500	1,841,600

F05 - ARTS PROGRAMME

	Adopted Budget 2021	Adopted Budget 2020
Museum	418,100	432,100
Arts Committee Grants	259,800	259,800
Contribution to Other Bodies	1,318,400	1,374,600
Overheads	358,900	351,200
Arts Development Plan	550,200	517,500
TOTAL EXPENDITURE	2,905,400	2,935,200

SERVICE DIVISION G – AGRICULTURE, EDUCATION, HEALTH & WELFARE

Total Expenditure of **€0.67m (€0.64m in 2020)** is provided for in this Division for 2021.

The City Council has responsibilities for the following under the Dog Control Acts:

- Provide a Dog Shelter and
- Provide a Dog Warden service.

The CSPCA provide this service as an Agent of the Council, with a Shelter operated at Mahon and three Dog Wardens employed by them to ensure that dogs are licensed within Cork City Council's administrative area, to follow up on complaints regarding dog control and dog welfare issues and to seize stray dogs when necessary.

The Dog Control function is managed by the Parks & Cemeteries Department.

Cork City Council also operates a School Meals Scheme for each school year that is paid in arrears to schools. Cork City Council recoups 50% of the expenditure from the Department of Social Protection.

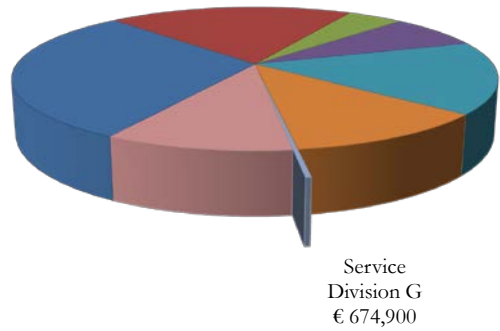
SERVICE DIVISION G
AGRICULTURE, EDUCATION, HEALTH AND WELFARE

AIMS

To support provision of educational & welfare services in the context of the city's development

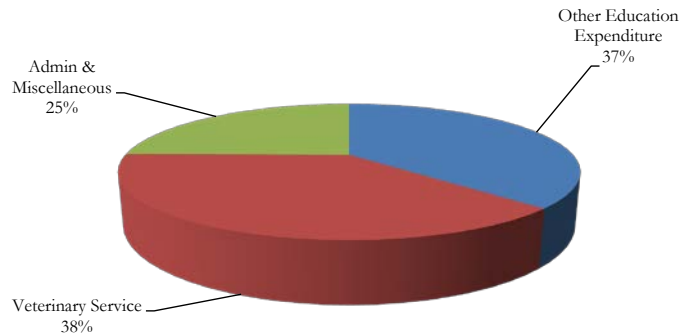
Overview

Service Division A	€ 67,325,700	30%
Service Division B	€ 44,552,900	20%
Service Division C	€ 10,121,100	4%
Service Division D	€ 17,035,700	8%
Service Division E	€ 36,816,200	16%
Service Division F	€ 26,289,300	12%
Service Division G	€ 674,900	0%
Service Division H	€ 23,395,400	10%
	€ 226,211,200	100%



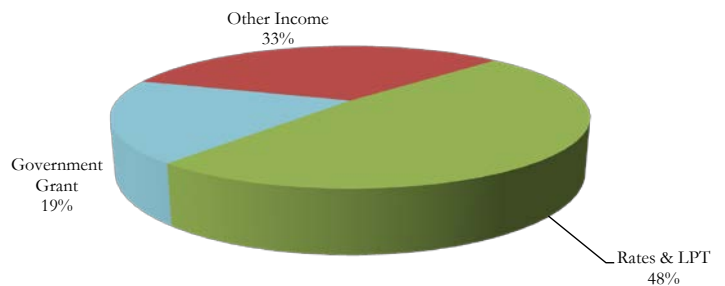
How the Service Division is Spent

Other Education Expendi	€ 251,400	37%
Veterinary Service	€ 256,200	38%
Admin & Miscellaneous	€ 167,300	25%
	€ 674,900	100%



How the Service Division is Funded

Government Grant	€ 125,700	19%
Other Income	€ 226,500	33%
Rates & LPT	€ 322,700	48%
	€ 674,900	100%



VETERINARY

G04 VETERINARY SERVICE

Payroll	€ 0
Overheads	€ 90,900
Non Pay	€ 165,300

EDUCATION

G05 EDUCATIONAL SUPPORT SERVICES

Payroll	€ 0
Overheads	€ 167,300
Non Pay	€ 251,400

TABLE F - EXPENDITURE
CORK CITY COUNCIL - ANNUAL BUDGET
AGRICULTURE, EDUCATION, HEALTH & WELFARE

Expenditure by Service and Sub-Service		2021		2020	
		Adopted by Council €	Estimated by Chief Executive €	Adopted by Council €	Estimated Outturn €
G0404	Operation of Dog Warden Service	165,300	165,300	195,800	195,800
G0499	Service Support Costs	90,900	90,900	88,600	83,400
	Veterinary Service	256,200	256,200	284,400	279,200
G0501	Payment of Higher Education Grants	0	0	0	0
G0505	Contribution to Education & Training Board	0	0	0	0
G0507	School Meals	251,400	251,400	188,400	188,400
G0599	Service Support Costs	167,300	167,300	165,400	157,000
	Educational Support Services	418,700	418,700	353,800	345,400
	Service Division Total	674,900	674,900	638,200	624,600

TABLE F - INCOME
CORK CITY COUNCIL - ANNUAL BUDGET
AGRICULTURE , EDUCATION, HEALTH & WELFARE

	2021		2020	
Income by Source	Adopted by Council €	Estimated by Chief Executive €	Adopted by Council €	Estimated Outturn €
Government Grants				
Housing, Planning and Local Government			0	
Culture, Heritage & Gaeltacht			0	
Education & Skills	125,700	125,700	94,200	110,600
Transport, Tourism & Sport			0	
Other			0	
Total Grants & Subsidies (a)	125,700	125,700	94,200	110,600
Goods and Services				
Superannuation	6,500	6,500	5,900	6,200
Agency Services & Repayable Works			0	
Local Authority Contributions			0	
Other income	220,000	220,000	83,000	142,000
Total Goods and Services (b)	226,500	226,500	88,900	148,200
Total Income c=(a+b)	352,200	352,200	183,100	258,800

SERVICE DIVISION H - MISCELLANEOUS

Total Expenditure of **€23.4m (€23.4m in 2020)** is provided in this Division for 2021.

This represents **10%** of total expenditure.

The Division provides for a wide range of service headings:-

- Financial Management
- Elections and Franchise
- Consumer Protection
- Lord Mayor's Office
- Property Management, Markets and Casual Trading
- Council Meetings Administration and Members' Support
- Organisation of Civic Events
- Facilities Management

Customer Service Unit

The Customer Service Unit operates under Community, Culture and Placemaking. It provides a high-quality first response to the public, answering phone calls and emails for the whole organisation. All service requests are logged on a bespoke Customer Response System (CRS), providing an effective and easy to use system that focuses on enhancing the citizens' ability to submit and track requests. As staffing numbers increase, the unit can expand services and further develop the professional quality of the service delivered to the citizens of Cork.

In the first year of its operation the CSU serviced over 130,000 calls and 4,500 emails. It also operated Cork city's COVID-19 Community Call Helpline, taking almost 5,000 calls.

Lord Mayors Office

The Office of the Lord Mayor is involved in the organisation of annual events such as the Lord Mayor's Civic Awards, Lord Mayor's Community & Voluntary Awards, Lord Mayor's Ball, Lord Mayor's Christmas Concert, Courtesy visits and receiving Heads of State, Ambassadors, Members of the Oireachtas, other dignitaries, community groups and organisations.

In 2020 the Office of the Lord Mayor has had a particular focus on Cork Commemorations. It is the Office of the Lord Mayor of Cork and Cork City Council's aim that the Commemoration will help us learn more about contemporary society, by giving us a deeper understanding of how Irish society was shaped by our past. There will be a focus on the role of community in Cork City, to re-

affirm the city's community ties, with family orientated events that will be inclusive of all sectors of society, a programme of events and funds are in place to deliver this aim.

International Relations

As Ireland's second city, we work to promote international links and relations that benefit Cork city and work closely with our twinned cities of San Francisco, Cologne, Coventry, Swansea and Rennes in achieving mutual objectives across many areas by building cultural, educational, social, tourist, technical, scientific and economic relationships. We are proud to take a leading role in promoting the city on the international stage as an attractive location for tourists, business and investment.

Cork City's relationships with Shanghai, our sister-city and our Chinese partner cities, Wuxi, Hangzhou and Shenzhen has been identified and praised as globally unique by the Chinese Embassy in Ireland.

However, never was there such an immediate and intensive successful engagement required and achieved with our Chinese partners than in 2020, in the wake of the global Covid-19 pandemic to secure much needed Personal Protective Equipment for the National Health Service Executive, Cork's acute hospitals, nursing homes and community settings. We are continually striving for growth and greater collaboration with our Chinese partners which is becoming more focused, tangible, long-term and patient as we pave the way for new initiatives for the benefit of the greater good of our city's citizens, stakeholders and businesses.

Council Meetings Administration & Members Support

The Council Meetings Administrator and their team supports our thirty-one elected members representing five local electoral areas (Cork City North West, Cork City North East, Cork City South East, Cork City South West and Cork City South Central). They are responsible for procedural matters relating to the notification and organisation of meetings which are regulated by law as set out in the Local Government Act 2001.

They support the running of the following meetings:

- An Annual meeting (held in May/June)
- Monthly Local Area Committees
- Monthly Full Council Meeting
- Budget Meetings
- Special Meetings

SERVICE DIVISION H - MISCELLANEOUS

- Strategic Policy Committees
- Corporate Policy Group
- Party Whips

Franchise

In 2020 the Franchise Section published the Draft Register of Electors & Final Register of Electors in accordance with Statutory deadlines as per legislation. The section also co-ordinated with both the City Sherriff's Office and County Sherriff's Office in the provision of Registers of Electors for the General Election 2020 and provision of guidance in relation to Polling District, Polling Stations & Notice of Poll.

The section collaborated with the Franchise Department of Housing, Planning and Local Government in relation to National Initiatives.

Property

The Property Section facilitates the acquisition and disposal of property on behalf of Cork City Council. This involves the completion of Compulsory Purchase Orders, acquisitions, disposals and arranging leases/licenses to 3rd parties. The Property Section also maintains a central record of all property transactions carried out by Cork City Council.

The section is currently undertaking a strategic review with the intention of moving to a more centralised "Corporate Landlord" model.

A reconciliation of different datasets will produce a 'core portfolio' of assets which will provide the foundation for the digitisation of property information

The Property Section also oversees the management of the English Market as a retail and commercial space as well as a historic asset and tourist attraction. Covid-19 restrictions presented a challenge for the Council in operating the market but, working in partnership with the market traders and the managing agent, the market remained open to serve the people of Cork as it has for over 230 years. A timely review is also taking place in the management of casual trading.

Communications

An essential component in our strategic approach is effective communication. It is important to us, to create understanding so that anyone who deals with Cork City Council recognises the value of the work that we do.

Through active communications, we have a clear understanding and a positive perception of our vision, aims, services and achievements, leading to higher levels of satisfaction and engagement. The reputation of Cork City Council is also key to ensuring the legitimacy of the public services it provides.

Good communication skills are anchored in Cork City Council structures. From the outset of a project, communication strategies are embedded in project plans.

Facilities

The Facilities Management Section is responsible for the maintenance of the City Hall Campus which includes security, canteen, leasing of spaces in the campus, cleaning, scheduling of maintenance works and preparation for venue hire of the concert hall, millennium hall and the foyer.

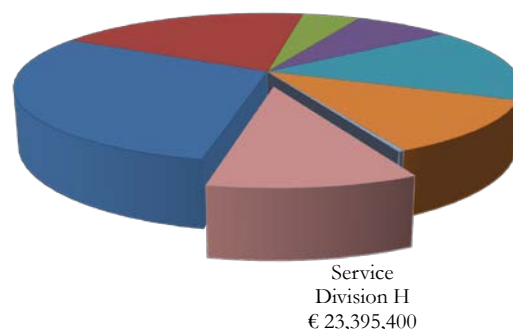
SERVICE DIVISION H MISCELLANEOUS SERVICES

AIMS

1. To provide for quality service delivery whilst ensuring value for money.
2. To promote consumer protection, other trading and agency services.

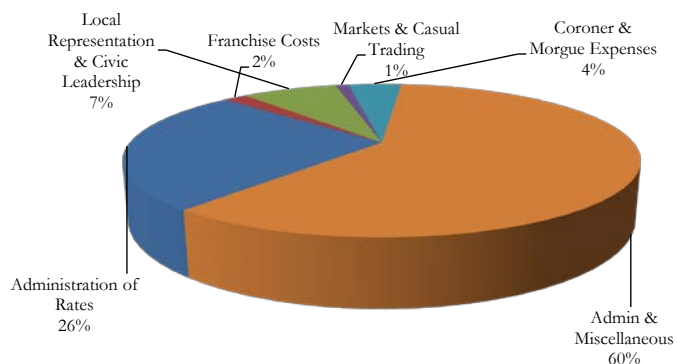
Overview

Service Division A	€ 67,325,700	30%
Service Division B	€ 44,552,900	20%
Service Division C	€ 10,121,100	4%
Service Division D	€ 17,035,700	8%
Service Division E	€ 36,816,200	16%
Service Division F	€ 26,289,300	12%
Service Division G	€ 674,900	0%
Service Division H	€ 23,395,400	10%
	€ 226,211,200	100%



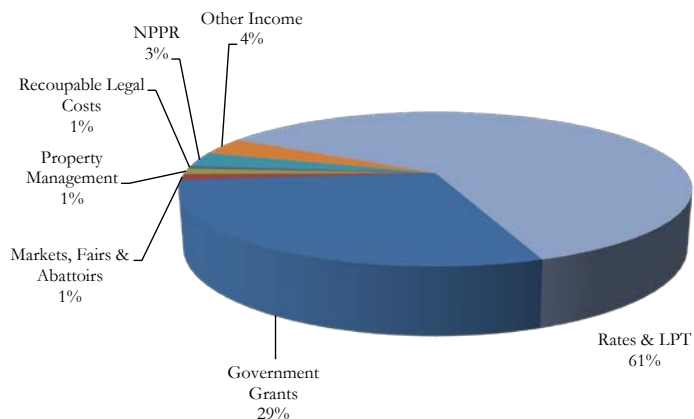
How the Service Division is Spent

Administration of Rates	€ 6,068,600	26%
Franchise Costs	€ 431,300	2%
Local Representation & Civic Leadership	€ 1,762,100	7%
Markets & Casual Trading	€ 236,200	1%
Coroner & Morgue Expenses	€ 976,100	4%
Admin & Miscellaneous	€ 13,921,100	60%
	€ 23,395,400	100%



How the Service Division is Funded

Government Grants	€ 6,811,200	29%
Markets, Fairs & Abattoirs	€ 299,000	1%
Property Management	€ 271,000	1%
Recoupable Legal Costs	€ 135,000	1%
NPPR	€ 700,000	3%
Other Income	€ 845,700	4%
Rates & LPT	€ 14,333,500	61%
	€ 23,395,400	100%



RATES

H03 ADMINISTRATION OF RATES

Payroll	€ 989,400
Overheads	€ 669,300
Non Pay	€ 4,409,700

FRANCHISE

H04 FRANCHISE COSTS

Payroll	€ 173,200
Overheads	€ 164,300
Non Pay	€ 93,800

MORGUE & CORONER SERVICE

H05 OPERATION OF MORGUE & CORONER EXP

Payroll	€ 95,100
Overheads	€ 133,300
Non Pay	€ 747,700

MARKETS, FAIRS & ABBATOIRS

H07 OPERATION OF MARKETS & CASUAL TRADING

Payroll	€ 49,000
Overheads	€ 27,100
Non Pay	€ 160,100

LORD MAYOR & MEMBERS

H09 LOCAL REPRES/CIVIC LEADERSHIP

Payroll	€ 0
Overheads	€ 47,900
Non Pay	€ 1,714,200

MISCELLANEOUS

H11 AGENCY & RECOUPABLE SERVICES

Payroll	€ 262,200
Overheads	€ 76,200
Non Pay	€ 13,510,000

TABLE F - EXPENDITURE
CORK CITY COUNCIL - ANNUAL BUDGET
MISCELLANEOUS SERVICES

Expenditure by Service and Sub-Service		2021		2020	
		Adopted by Council €	Estimated by Chief Executive €	Adopted by Council €	Estimated Outturn €
H0302	Debt Management Service Rates	1,059,900	1,059,900	1,038,600	982,100
H0303	Refunds & Irrecoverable Rates	4,293,900	4,293,900	4,323,900	5,167,900
H0399	Service Support Costs	714,800	714,800	707,200	656,200
Administration of Rates		6,068,400	6,068,400	6,069,700	6,806,200
H0401	Register of Elector Costs	195,000	195,000	181,100	168,600
H0402	Local Election Costs	72,000	72,000	90,000	90,000
H0499	Service Support Costs	164,300	164,300	160,600	153,100
Franchise Costs		431,300	431,300	431,700	411,700
H0501	Coroner Fees & Expenses	794,800	794,800	737,900	966,200
H0502	Operation of Morgue	48,000	48,000	48,000	48,000
H0599	Service Support Costs	133,300	133,300	131,200	127,300
Operation and Morgue and Coroner Expenses		976,100	976,100	917,100	1,141,500
H0601	Weighbridge Operations	53,300	53,300	56,700	56,700
H0699	Service Support Costs	19,600	19,600	19,000	17,600
Weighbridges		72,900	72,900	75,700	74,300
H0701	Operation of Markets	149,700	149,700	161,000	161,000
H0702	Casual Trading Areas	59,400	59,400	61,000	61,000
H0799	Service Support Costs	27,100	27,100	26,400	24,600
Operation of Markets and Casual Trading		236,200	236,200	248,400	246,600
H0901	Representational Payments	839,200	839,200	571,800	571,800
H0902	Chair/Vice Chair Allowances	36,000	36,000	36,000	36,000
H0904	Expenses LA Members	43,400	43,400	86,700	36,700
H0905	Other Expenses	476,200	476,200	515,500	436,100
H0907	Retirement Gratuities	68,000	68,000	90,000	90,000
H0908	Contribution to Members Associations	251,400	251,400	250,100	251,400
H0999	Service Support Costs	47,900	47,900	47,300	44,900
Local Representation/Civic Leadership		1,762,100	1,762,100	1,597,400	1,466,900
H1101	Agency & Recoupable Service	13,689,100	13,689,100	13,842,600	13,842,600
H1102	NPPR	83,100	83,100	105,500	105,500
H1199	Service Support Costs	76,200	76,200	74,800	73,700
Agency & Recoupable Services		13,848,400	13,848,400	14,022,900	14,021,800
Service Division Total		23,395,400	23,395,400	23,362,900	24,169,000

TABLE F - INCOME
CORK CITY COUNCIL - ANNUAL BUDGET
MISCELLANEOUS SERVICES

	2021		2020	
Income by Source	Adopted by Council €	Estimated by Chief Executive €	Adopted by Council €	Estimated Outturn €
Government Grants				
Housing, Planning and Local Government	6,811,200	6,811,200	5,959,200	5,691,200
Agriculture, Food and the Marine			0	
Social Protection			0	
Justice & Equality			0	
Other			0	
Total Grants & Subsidies (a)	6,811,200	6,811,200	5,959,200	5,691,200
Goods and Services				
Superannuation	34,900	34,900	32,900	32,900
Agency services			0	
Local Authority Contributions			0	
NPPR	700,000	700,000	700,000	700,000
Other income	1,515,800	1,515,800	1,670,900	948,000
Total Goods and Services (b)	2,250,700	2,250,700	2,403,800	1,680,900
Total Income c=(a+b)	9,061,900	9,061,900	8,363,000	7,372,100

SERVICE DIVISION J – CENTRAL MANAGEMENT CHARGE

Information, Communication, Technology (ICT)

Building on the successes of the boundary expansion project in 2019, ICT Dept supports ICT service delivery to 10 new depots, 3 libraries and new area offices in Blarney, Glanmire, Ballincollig and Douglas which serve an additional 85,000 customers. These developments led to the onboarding of multiple datasets; ICT systems and services across the business areas.

2020 saw unprecedented challenges arising from the Covid-19 pandemic, resulting in an accelerated delivery of a number of key ICT change projects. The ICT department met these challenges in a coordinated manner across its core Team structure.

Network Infrastructure & Communications Team

This team was involved in:

- Remote working was a central theme, seeing the rollout of a two-pronged approach to facilitate staff access to Council data/ network and systems: -
 - Provision of a corporate laptop and VPN access
 - Virtual Desktop (VDI)
- Cyber security remains a priority across the organisation and the Metacompliance tool was used to deliver notifications and training to CCC staff on cyber security. The ability to deliver online training will be further enhanced with the recent purchase of a new training delivery platform.
- Social Distancing Moves: ICT operations facilitated desk moves for over 200 people between March and September to ensure social distancing guidelines were met within the City Council Offices.
- Systems Management Appliance: An upgrade to the Kace systems management appliance from v6 to v9 was completed.
- Wifi4EU: New wifi infrastructure installed in Bishop Lucey Park and the Grand Parade.

Digital Transformation Team & Communications Team

While Covid presented many challenges, the necessity for online communications, presented a number of opportunities to enhance services to the public, councillors and staff. This led to the reprioritisation of some projects, the acceleration of

others and the implementation of several new technologies. The team has 3 main areas of focus:

Online services

A pilot project to deliver a number of forms online was prioritised during this period to assist in ensuring continued service provision and to provide the opportunity for business, customers and citizens to apply online for functions as diverse as Community Grants, Business Restart grant, parking permits etc.

Websites & Social Media

The importance of the website for providing information to the public was reinforced during COVID 19. It was essential to ensure that the website was continually updated to reflect the City Council's response to the evolving situation, addressing both the availability of the Council's services and providing a source of accurate information on the impact of the pandemic.

- A necessary shift to on-line events and festivals led to the development of a new website experience showcasing the best of the City in this current reality. Collaboration with audio visual companies and creative groups and citizens made Cork Heritage Open Day, Culture Night and other events a successful, if different, experience while also opening up a number of the attractions of the city to a whole new, on-line, audience
- The innovative use of new technology, together with the reach and flexibility afforded by the website helped support the democratic mandate of the Council in the preparation of a new City Development Plan. A new site was developed, rich in content and integrated to provide an opportunity to submit observations on the different aspects of the plan as well as two webinars to deliver on the public consultation imperative.
- The programme of website development continued with new sites completed for the Museum, Elizabeth Fort, Old Cork Waterworks Experience and Cork Bike Week.
- An enhanced Web Assistive Technology for the council's suite of websites was introduced including functionality for a number of people with disabilities including visual impairments, dyslexia and hyperlexia.

SERVICE DIVISION J – CENTRAL MANAGEMENT CHARGE

Digital transformation

Driven by the Microsoft 365 suite of solutions the Digital Transformation Programme has significantly accelerated over the past 12 months, in particular in response to the pandemic. Solutions such as MS Teams, SharePoint and an electronic signature system have been implemented to support improved business processes enabled by effective technologies.

Corporate Applications & Business Continuity Team

This team manages a wide range of Corporate Applications and users across all Depts in the organisation, these include: JDE, Agresso, iHouse, iReg and all the associated integrations and interfaces. In response to Government initiatives relating to Covid-19, this team had to develop and deploy many new solutions.

Additional projects completed in 2020 included:

- On-line Booking and payments for Lifetime Lab was investigated.
- Power BI dashboard pilot carried out.
- DEASP iHouse application implemented making Cork City Council the first Local Authority to go live.

CRM Team

In 2020 ICT continued to expand the capabilities of a dedicated Customer Service Unit where 6 operators log all calls on the Microsoft CRM solution.

- A dedicated community response helpline was setup leveraging the existing CSU infrastructure. CRM functionality was expanded to allow capture and management of a new Covid-19 community response service request.
- A GIS dashboard, updated dynamically was created linking the CRM community response data to a visual online dashboard, logging 464 community response calls so far on CRM.
- Out of hours CSU logging was mobilised for community response capture, spinning up a Vodafone clouded solution by ICT. This has been supported and maintained alongside business as usual CRM support for the CSU and organization 800 calls a day on the CSU and on-going delivery of Tier 1 projects on the CRM roadmap agreed by the CRM steering group.
- Currently in execution phase of MS Dynamics upgrade to a cloud version of MS Dynamics CRM with *Go Live* in Q4 2020.

Smart Cities Team

Intelligent Cities Challenge: Cork City Council has been selected as a Core City to participate in the European Union's Intelligent Cities Challenge. As a Core city, Cork City Council will receive high-quality and tailored guidance and training to plan for large scale change. The ICC initiative brings together 126 cities to achieve intelligent, socially responsible and sustainable growth through advanced technologies. Cork City will explore a number of broad areas of interest through this programme:

- enhancing citizen participation and community;
- eGovernment and digitising public services;
- scaling up renewable energy solutions and energy-efficiency; and
- innovative education and training for up- and re-skilling.

Additional goals such as digital inclusion; connected services; open data; supporting SMEs, resilience and recovery post Covid-19 will also be addressed.

Health & Safety

The Health & Safety Section co-ordinate and review the Safety Management System as well as providing advice to SMT and line managers on the legal aspects of health and safety requirements. The Safety Section take a proactive role in terms of conducting safety inspections, safety audits, accident investigations, serious incident investigations, training, development of risk assessments as well as policy development for all areas of CCC business elements. The Safety Section also:

- Promote a safety awareness culture throughout the Council across all levels.
- Identify gaps as part of the audits and prepare a risk register for each unit
- Monitor the implementation of hazard remedies and controls.
- Monitor accident trends to eliminate shortcomings in the safety management system.
- Provide advice, assistance and support to Safety Management Committee and Safety Representatives
- Provide assistance to the Health and Safety Authority (HSA) and any of its inspectors.

SERVICE DIVISION J – CENTRAL MANAGEMENT CHARGE

- Keep a register of all relevant legislation and keep up to date with new legislation.

GDPR (General Data Protection Regulation)

The Data Protection Officers' (DPO) role is to ensure City Council compliance with GDPR, and the recommendation of policies and procedures to Senior Management. The DPO processes and responds to Data Subject Access Requests from individuals and An Garda Síochána and provides guidance to staff on Data Protection issues.

Freedom of Information (FOI)/Access To Information On The Environment (AIE)

The FOI/AIE Officers role is to ensure organisational adherence to relevant legislation/regulations and process and respond to FOI and AIE requests. The volume of FOI requests made to Cork City Council has more than doubled since 2014 when up-front fees were removed. 259 FOI requests were received in 2019 and 181 to end September 2020. The number of AIE requests received by the Council has also increased.

Ombudsman

Queries from the Office of the Ombudsman are handled by the Ombudsman Liaison Officer on behalf of the Council. The Ombudsman examines complaints from members of the public who believe that they have been treated unfairly. The Ombudsman Liaison Officer compiles and issues responses to the Ombudsman and liaises with their offices until the Ombudsman reaches a determination on each case.

Business Process Service Improvement

This team is responsible for co-ordinating Corporate Reporting and leading business process service improvement using service design, user centric tools and techniques for the Council.

Details of the Corporate Reporting functionality are as follows:

Last year, the CE Monthly Report was redesigned and updated in line with the new organisational structure along with the development of new statistics. This year corporate dashboards will be prepared using PowerBI technology. The reports are available for discussion for Local Area Committees and approval at full council meeting.

The Corporate Plan was developed through one on one interviews, workshops, public survey and staff engagement sessions. Delivery of the plan will continue with staff engagement, learning lunches

and development of the Annual Service Delivery Plan (ASDP) which will be drafted based on the strategic objectives and goals identified in the new Corporate Plan. A review of the ASDP 2020 will be undertaken to see the impact Covid-19 has had on service delivery.

National Oversight and Audit Committee is the national independent oversight body for the local government sector in Ireland. The team are responsible for collating and returning the annual KPI and statistics annually from directorates and teams throughout the City Council.

BPSI are working on the following service improvement initiatives:

- The BPSI team has been nominated as a single point of contact to help the LGMA catalogue over a thousand services provided to the public by local authorities in a National Service Catalogue. The team collaborates with relevant directorates to compile the services.
- HomeSwapper is an online platform for social housing tenants to mutually exchange properties. The unit is working with the housing directorate on the pilot project which has been extended due to the impact of Covid-19.

Covid-19 has presented many challenges which brought about some innovative practices and measures for service continuity and improvement. These include:

- Recruitment Process review including the implementation of video presentations to aid candidates and board members prepare for online interviews.
- Online centralised system for appointment tracking and contact tracing for staff, visitors and elected members.
- Covid-19 Induction & refresher Videos with the Welfare section of People and Organisation Development
- Working with Internal Audit and ICT teams to prepare a Policy, Procedure and Guideline repository to be held on new SharePoint platform
- Promoting the flexibility and enhanced functionality of existing applications and processes
- Engaging with the Service Improvement Network to collaborate and share service improvement ideas across a number of local authorities

SERVICE DIVISION J – CENTRAL MANAGEMENT CHARGE

Office of Legal Affairs

During 2020 the Office of Legal Affairs continued to fulfil its primary function of providing full legal services and advices to all Directorates within Cork City Council. The Head of Legal Affairs provided legal advice to Cork City Council's Chief Executive & Senior Management Team as was required.

Our statutory obligations as a Planning Authority, Housing Authority, Roads Authority, Environment Authority, Building Control Authority, Sanitary Authority & Library Authority are overseen by the Office Of Legal Affairs – with advice and guidance regularly provided to these client Departments as well as transacting various schemes / projects on their behalf.

We continued to provide legal services to Irish Water by way of support for the fulfilment of Cork City Council's obligations as set out in the Service Level Agreement entered into with Irish Water.

Most recently and in response to the Covid-19 pandemic, we are working closely with ICT with a view to moving more of our business online as well as the introduction of digital signatures across the organisation. This departure from our usual way of working will have an impact on all Directorates and all and any legal implications must be thoroughly examined.

This year has brought a number of new schemes in relation to housing delivery which the Office of Legal Affairs works closely on with our colleagues in the Housing Directorate in addition to maintaining all existing schemes.

The Office of Legal Affairs continues to foster good working relationships with our client Directorates.

Our main objective for 2021 is to continue to provide an efficient and effective service to our client Departments and the general public and to always strive to do this to the highest professional standard.

APPENDIX 1**Summary of Central Management Charge**

	2021	2020
	€	€
Corporate Affairs Overhead	4,662,600	4,530,800
Corporate Buildings Overhead	6,576,200	6,556,400
Finance Function Overhead	2,112,400	2,099,600
Human Resource Function	2,570,300	2,533,300
IT Services	2,845,600	2,818,700
Print/Post Room Service Overhead Allocation		
Pension & Lump Sum Overhead	19,683,600	19,048,000
Total Expenditure Allocated to Services	38,450,700	37,586,800

APPENDIX 2

Summary of Local Property Tax Allocation for Year 2021

Description	2021 €	2021 €
Discretionary		
Discretionary Local Property Tax (Table A)	15,490,700	15,490,700
Self Funding - Revenue Budget		
Housing and Building	200,000	
		200,000
Total Local Property Tax - Revenue Budget		15,690,700
Self Funding - Capital Budget		
Housing & Building	2,738,900.00	
Roads, Transport, & Safety	-	
Total Local Property Tax - Capital Budget		2,738,900.00
Total Local Property Tax Allocation (Post Variation)		18,429,600



BUDGET 2021

CAPITAL PROGRAMME 2021-2023

Cork City Council

Programme of Proposed Capital Spend 2020 - 2022 Inclusive *

Prog Group	Project Description	2021			2022			2023			Total Expenditure		
		Loans	Grant Funded	Other Income	2021 Total	Loans	Grant Funded	Other Income	2022 Total	Loans		Grant Funded	Other Income
1	Housing & Building												
	DPG	0	1,800,000	200,000	2,000,000	0	0	0	0	0	0	0	2,000,000
	Regeneration	0	25,218,200	30,000	25,248,200	0	17,669,300	30,000	17,699,300	0	1,381,300	30,000	1,411,300
	Social Housing Prog - LA	0	203,410,700	0	203,410,700	0	118,535,000	0	118,535,000	0	119,434,700	0	119,434,700
	Social Housing Prog - CALF	0	14,550,100	0	14,550,100	0	7,121,500	0	7,121,500	0	0	0	0
	Social Housing Prog - CAS	0	3,750,000	0	3,750,000	0	3,500,000	0	3,500,000	0	0	0	0
	Programme Group 1 Total	0	248,729,000	230,000	248,959,000	0	146,825,800	30,000	146,855,800	0	120,816,000	30,000	120,846,000
2	Road Transportation & Safety												
	DOTTS 100% Fully Funded Schemes	0	200,000	0	200,000	0	0	0	0	0	0	0	200,000
	Maintenance of Local & Regional Bridges	0	2,830,000	0	2,830,000	0	4,000,000	0	4,000,000	0	2,000,000	0	2,000,000
	NTA 100% Fully Funded Schemes	0	22,540,000	0	22,540,000	0	22,940,000	0	22,940,000	0	10,700,000	0	10,700,000
	LIHAF Part Funded	0	7,400,000	5,600,000	13,000,000	0	10,400,000	6,600,000	17,000,000	0	2,937,000	313,000	3,250,000
	Other	1,000,000	520,000	996,100	2,516,100	4,000,000	20,000	416,000	4,436,000	5,000,000	20,000	371,000	12,343,100
	Cycleway	0	4,100,000	0	4,100,000	0	6,000,000	0	6,000,000	0	900,000	0	900,000
	URDF	0	1,875,000	625,000	2,500,000	0	9,862,500	3,287,500	13,150,000	0	11,137,500	3,712,500	14,850,000
	Carparks	0	0	150,000	150,000	0	0	300,000	300,000	0	0	500,000	500,000
	Lowcost Safety	0	356,000	0	356,000	0	400,000	0	400,000	0	450,000	0	450,000
	Traffic	0	1,050,000	0	1,050,000	0	1,000,000	0	1,000,000	0	400,000	0	400,000
	Programme Group 2 Total	1,000,000	40,871,000	7,371,100	49,242,100	4,000,000	54,622,500	10,603,500	69,226,000	5,000,000	28,544,500	4,896,500	38,441,000
3	Water Services												
	Flood Defence & Public Realm	0	7,041,000	319,000	7,360,000	0	10,370,000	905,000	11,275,000	0	8,755,000	1,195,000	9,950,000
		0	7,041,000	319,000	7,360,000	0	10,370,000	905,000	11,275,000	0	8,755,000	1,195,000	9,950,000
	Programme Group 3 Total	0	7,041,000	319,000	7,360,000	0	10,370,000	905,000	11,275,000	0	8,755,000	1,195,000	9,950,000
4	Development Inc. & Control												
	Community Employment Project	0	150,000	65,000	215,000	0	150,000	105,000	255,000	0	150,000	35,000	185,000
	Conservation Protected Structures	0	115,000	0	115,000	0	115,000	0	115,000	0	115,000	0	115,000
	Cultural/Urban Renewal	1,517,000	4,551,000	350,000	6,418,000	4,987,000	18,327,000	1,471,000	24,785,000	11,010,500	37,485,500	1,834,000	50,330,000
	Development Management	0	0	180,000	180,000	0	0	160,000	160,000	0	0	0	0
	Development Plans	0	0	316,000	316,000	0	0	196,000	196,000	0	0	80,000	80,000
	EU Projects	0	42,900	14,600	57,500	0	15,000	14,600	29,600	0	15,000	0	15,000
	Heritage Plan	0	23,000	107,000	130,000	0	23,000	107,000	130,000	0	23,000	107,000	130,000
	Lifelong Learning Festival	0	45,000	20,000	65,000	0	45,000	20,000	65,000	0	45,000	20,000	65,000
	Learning City Project	0	90,000	30,000	120,000	0	95,000	30,000	125,000	0	95,000	30,000	125,000
Events Centre	0	8,000,000	2,000,000	10,000,000	0	17,000,000	3,000,000	20,000,000	0	17,000,000	3,000,000	20,000,000	
	Programme Group 4 Total	1,517,000	13,016,900	3,082,600	17,616,500	4,987,000	35,770,000	5,103,600	45,860,600	11,010,500	54,928,500	5,106,000	71,045,000
	Programme Total	1,517,000	13,016,900	3,082,600	17,616,500	4,987,000	35,770,000	5,103,600	45,860,600	11,010,500	54,928,500	5,106,000	71,045,000

Cork City Council

Programme of Proposed Capital Spend 2020 - 2022 Inclusive *

Prog Group	Project Description	2021				2022				2023				Total Expenditure
		Loans	Grant Funded	Other Income	2021 Total	Loans	Grant Funded	Other Income	2022 Total	Loans	Grant Funded	Other Income	2023 Total	
5	Environmental Protection													
	Fire	0	1,335,000	0	1,335,000	0	375,000	0	375,000	0	100,000	0	100,000	1,810,000
	Lifetime Lab	0	0	80,000	80,000	0	0	80,000	80,000	0	0	80,000	80,000	240,000
	Science Projects	0	100,000	20,000	120,000	0	100,000	20,000	120,000	0	80,000	20,000	100,000	340,000
	Tramore Valley Park - Gas Generation	0	0	126,200	126,200	0	0	121,700	121,700	0	0	123,100	123,100	371,000
	Waste Management	0	60,000	0	60,000	0	60,000	0	60,000	0	65,000	0	65,000	185,000
	Programme Group 5 Total	0	1,495,000	226,200	1,721,200	0	535,000	221,700	756,700	0	245,000	223,100	468,100	2,946,000
6	Recreation & Amenity													
	Development of Marina Park	0	1,875,000	625,000	2,500,000	0	1,875,000	625,000	2,500,000	0	3,000,000	1,000,000	4,000,000	9,000,000
	Library Improvement Works	0	55,000	0	55,000	0	1,216,000	34,000	1,250,000	0	958,000	442,000	1,400,000	2,705,000
	Upgrade of Public Spaces, ie, Parks, Paths, etc.	0	625,000	1,687,500	2,312,500	0	625,000	3,687,500	4,312,500	0	1,800,000	7,400,000	9,200,000	15,825,000
	Young People's Facilities	0	50,000	0	50,000	0	50,000	0	50,000	0	50,000	0	50,000	150,000
	Programme Group 6 Total	0	2,605,000	2,312,500	4,917,500	0	3,766,000	4,346,500	8,112,500	0	5,808,000	8,842,000	14,650,000	27,680,000
8	Miscellaneous Services													
	Healthy Cities Project	0	0	25,000	25,000	0	0	25,000	25,000	0	0	25,000	25,000	75,000
	Cork Smart Gateway	0	0	110,000	110,000	0	0	110,000	110,000	0	0	110,000	110,000	330,000
	Cork Science Park	0	0	3,000,000	3,000,000	0	0	500,000	500,000	0	0	100,000	100,000	3,600,000
	English Market Works	0	0	30,000	30,000	0	0	0	0	0	0	0	0	30,000
	IT	0	0	1,644,000	1,644,000	0	0	849,000	849,000	0	0	869,000	869,000	3,362,000
	Property Interest Register	0	0	119,300	119,300	0	0	119,300	119,300	0	0	119,300	119,300	357,900
	City Hall Works	0	0	336,000	336,000	0	0	240,000	240,000	0	0	240,000	240,000	816,000
	Commemoration	0	0	150,000	150,000	0	0	200,000	200,000	0	0	200,000	200,000	550,000
		Programme Group 8 Total	0	0	5,414,300	5,414,300	0	0	2,043,300	2,043,300	0	0	1,663,300	1,663,300
Totals		2,517,000	313,757,900	18,955,700	335,230,600	8,987,000	251,889,300	23,253,600	284,129,900	16,010,500	219,097,000	21,955,900	257,063,400	876,423,900

*Dependent on levels of grant assistance from Central Government